

# Service Delivery Report 2009-2010



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# Executive Summary

## Programs & Services

2-1-1 Brevard connects people to services by providing information, referral, crisis intervention and training. The agency fulfills this mission through the following programs and services:

**Helpline Services**, including the **2-1-1 Helpline (2-1-1)** providing Brevard County with crisis intervention, information about, assessment for and referral to community services and the **Crisis Hotline of Central Florida (407.425.2624)**, providing crisis and suicide intervention services for DCF Circuit 18, Seminole & Brevard Counties. Both helplines are available 24 hours a day.

2-1-1 Brevard also answers a variety of helplines through partnerships with local, regional and national organizations, including:

- *C.A.R.E.S. hotline (1.866.CARES.09)*, providing screening for Brevard Family Partnership's voluntary prevention program that protects children, strengthens families and changes lives.
- *United Way of Volusia/Flagler Counties* to provide their residents with information & referral services overnight and on weekends
- *National Suicide Prevention Lifeline (1.800.273.TALK and 1.800.SUICIDE)*
- *Rape, Abuse & Incest National Network (RAINN) Sexual Assault Hotline (1.800.656.HOPE)*
- *Darkness to Light Child Sexual Abuse Hotline (1.866.FOR.LIGHT).*

The **2-1-1 Database/Online Database** is routinely updated and contains information on local public, private, for-profit, non-profit and faith organizations and the community services and programs they offer.

**The Sunshine Service** provides a daily telephone call offering reassurance, social contact, emotional support & needed referrals to elderly or disabled people who live alone, are physically or socially isolated.

2-1-1 Brevard is the lead agency for the county's **Homeless Management Information System (HMIS)**, a web-based client and case management system used by local organizations that provide services for homeless individuals and families.

The **2-1-1 Brevard Website** at [www.211brevard.org](http://www.211brevard.org) includes a community calendar, online library and frequently updated news of interest regarding community services.

## Contact Summary

Total call volume was lower in 2009-2010 compared to the prior year. In August of 2008, Tropical Storm Fay was responsible for a significant number of calls, nearly 50% greater than in July of 2008 and 40% more than in August of 2009. Additionally, a decision by DCF to change the routing of calls according to circuit meant that 2-1-1 Brevard ceased to have responsibility for Crisis Hotline calls originating in Orange & Osceola counties effective January 1, 2010, resulting in a slight reduction in call volume on that line in the second half of the fiscal year.

# Executive Summary

Telephone System Data		Contact System Data		Website Data	
Contact Type	Number	Contact Type	Number	Contact Type	Number
Incoming Calls	68,930	Logged Calls	56,895	Website Visits	117,591
Answered Calls	60,217	Sunshine Calls	4,706	Website Page Views	290,876
Abandoned Calls	8,713			Online Database Visits	34,914

## Contact Definitions

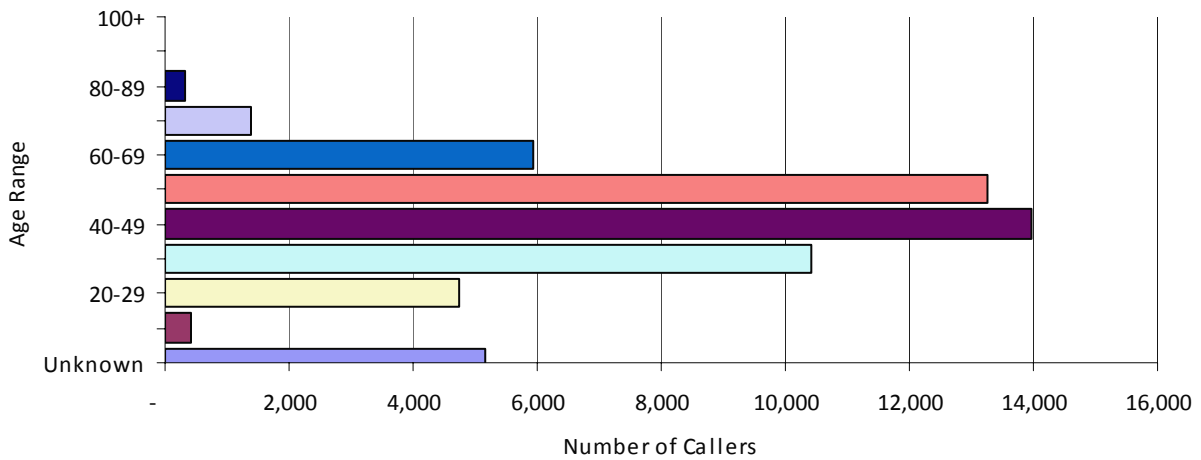
- Incoming Calls: Calls to any of the helplines defined above, counted by the telephone system
- Answered Calls: Calls answered without going into queue
- Abandoned Calls: Calls terminated by the caller before being answered
- Redirected Calls: Calls sent to queue or voice mail or forwarded to external numbers
- Logged Calls: Helpline calls logged into our contact management system
- Sunshine Calls: Contact calls to Sunshine Service clients
- Visits: Separate visits to the agency's website or online database site
- Page views: Individual pages viewed within visits

As you review the report, it will be helpful to be aware of the following:

- Helpline data are based on call records. One record may include multiple incoming/outgoing calls and/or multiple problems/needs and referrals. Therefore, the total numbers of each of these categories may vary.
- Many helpline callers prefer to remain anonymous. Consequently, the category "unknown" will frequently represent a significant percentage in many categories.
- 'Problem/Need' refers to the issues for which the callers were seeking assistance; 'Contact Type' refers to the way in which 2-1-1 Specialists assisted callers:
  - ◇ *Information Call: Limited or detailed data about community service systems in response to a direct request*
  - ◇ *Assessment & Referral: Assessing the needs of the caller, identifying and reviewing potential resources & providing sufficient information so that the caller is able to make an informed choice and empowered to access needed services. Advocacy & Follow up may be provided when additional assistance is needed or to ensure that the caller received needed services.*
  - ◇ *Crisis Intervention: Provision of empathetic listening & support that aids the caller in returning to his or her pre-crisis level of functioning. May include assessment and referral as secondary components.*
  - ◇ *Misc/Other: Includes contract calls, emergency intervention, advocacy, follow-up, administrative calls & wrong numbers, etc.*
- There are two versions of both the 2-1-1 Helpline Referral Report and the Online Database Program Page Views Report. Each report is arranged alphabetically for ease in locating a specific program, as well as in descending numerical order to demonstrate which programs receive the most frequent referrals. Program names may or may not include the name of the operating agency. If you have questions about referrals to a particular program, please contact us.

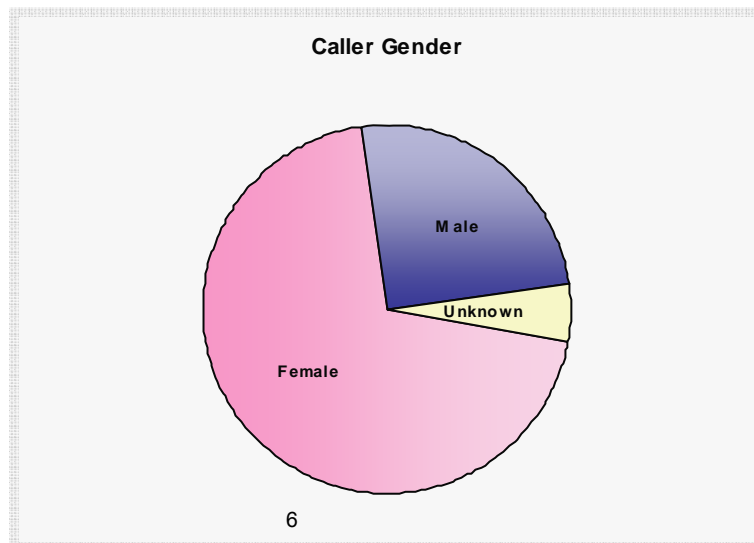
# WHO is calling?

Caller Age Ranges

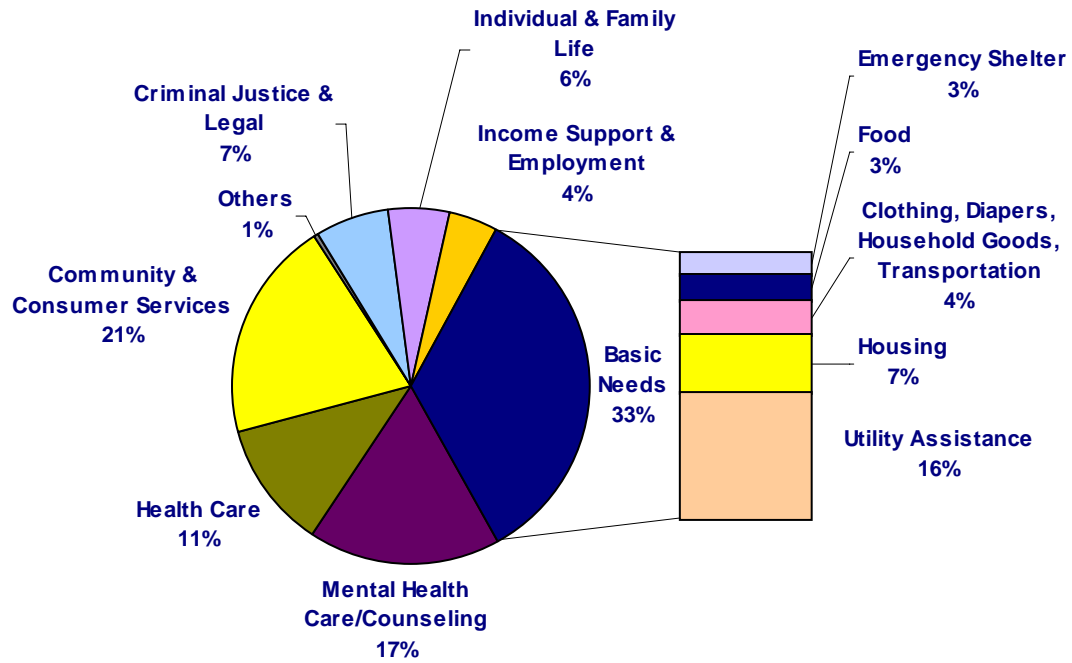


Caller Age	Number	% of Total
Unknown	5,152	9%
< 20	415	1%
20-29	4,738	9%
30-39	10,430	19%
40-49	13,980	25%
50-59	13,273	24%
60-69	5,921	11%
70-79	1,378	2%
80-89	330	1%
90-99	48	0%
100+	1	0%
<b>TOTALS</b>	<b>55,666</b>	<b>100%</b>

Caller Gender	Number	% of Total
Female	38,970	70%
Male	14,003	25%
Unknown	2,729	5%
<b>TOTALS</b>	<b>55,702</b>	<b>100%</b>



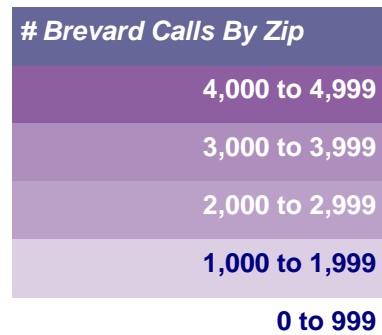
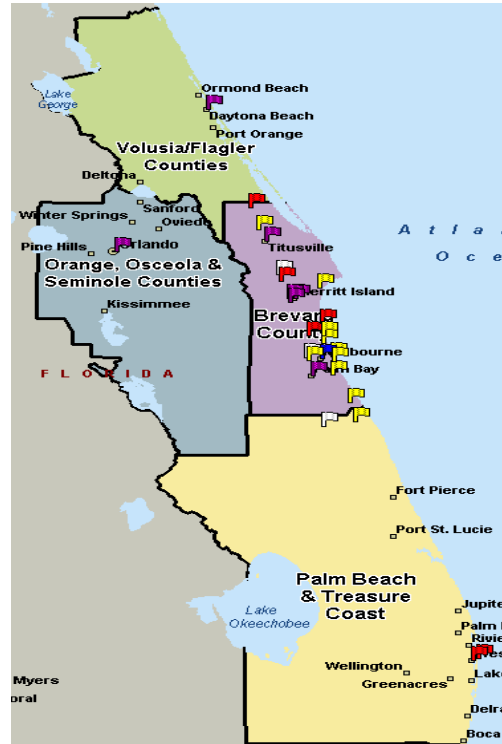
# WHY did they call?



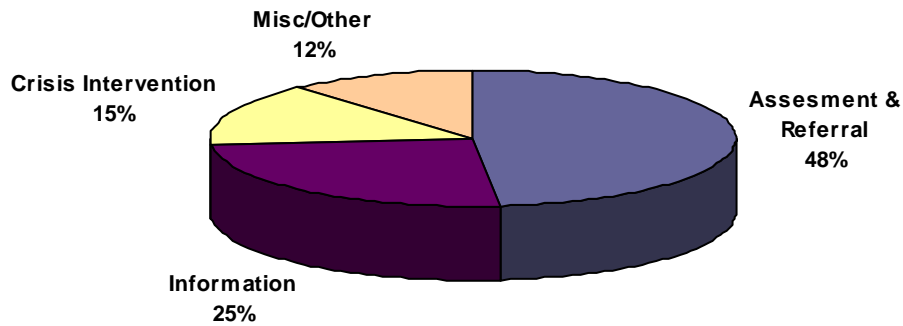
Problem/Need Category	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Total
Basic Needs	6,183	6,615	4,062	4,572	21,432
Community Services	2,037	3,150	3,254	3,295	11,736
Consumer Services	327	222	310	264	1,123
Criminal Justice & Legal	938	826	1,342	1,053	4,159
Disaster Services	18	8	23	34	83
Education	108	81	94	91	374
Environmental Issues	204	142	135	179	660
Health Care	1,684	1,619	1,513	1,577	6,393
Income Support & Employment	724	686	656	707	2,773
Individual & Family Life	884	815	947	904	3,550
Mental Health Care/Counseling	2,794	3,116	2,550	2,521	10,981
<b>Total</b>	<b>9,718</b>	<b>10,665</b>	<b>10,824</b>	<b>10,625</b>	<b>63,264</b>

# WHERE do callers live?

City	# Reported	% of Total
Cape Canaveral	922	2%
Cocoa	6,722	13%
Daytona Beach	1,062	2%
Indialantic	328	1%
Indian Harbour Beach	265	1%
Melbourne	10,421	21%
Merritt Island	2,655	5%
Mims	469	1%
Central Florida	4,280	8%
Palm Bay	9,108	18%
Port St. John	610	1%
Rockledge	2,238	4%
Satellite Beach	634	1%
Titusville	4,039	8%
Viera	311	1%
West Melbourne	467	1%
Others	1,347	3%
Unknown	4,494	9%
	<b>50,372</b>	<b>100%</b>



# WHAT type of help did 2-1-1 provide?



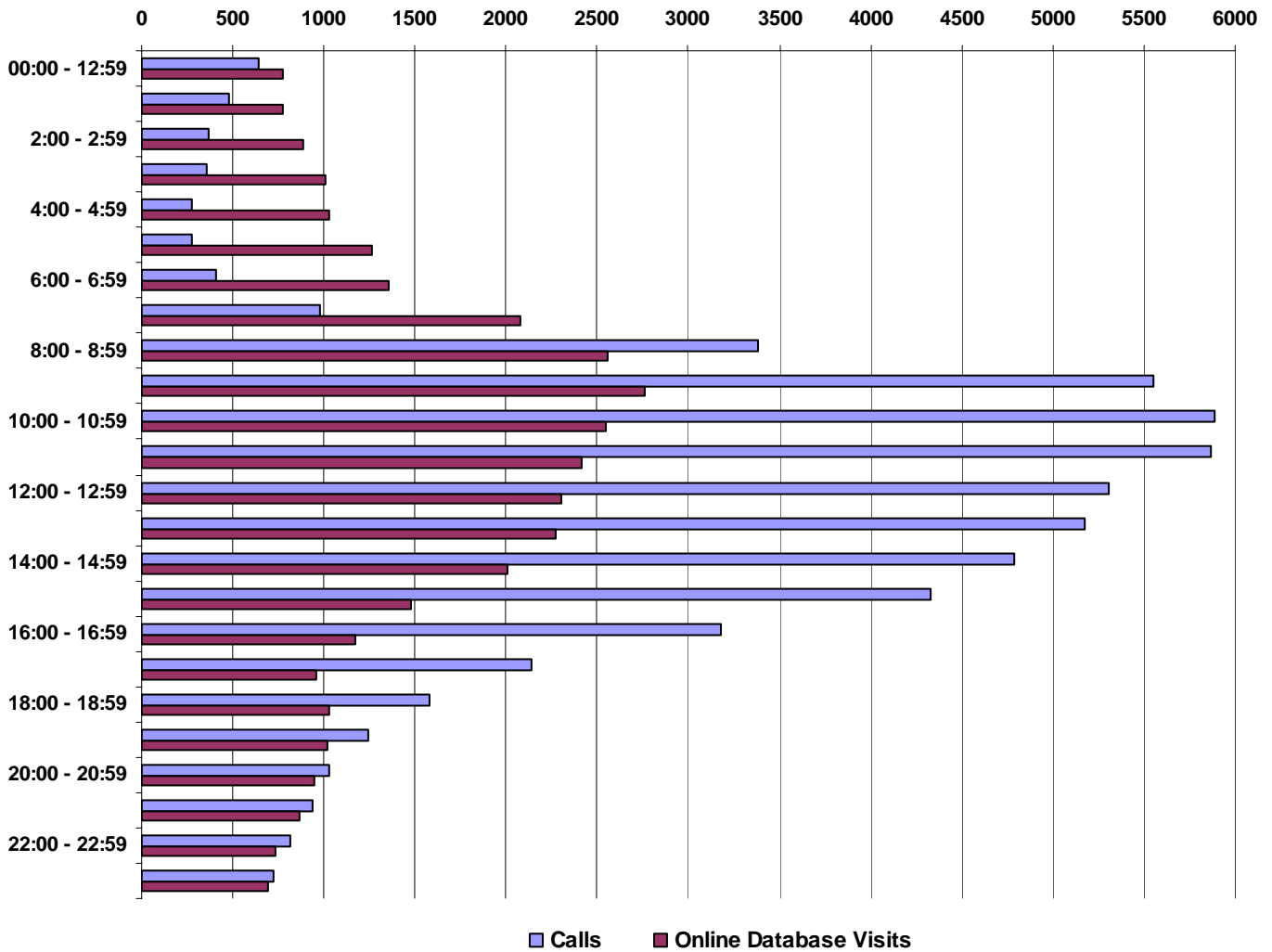
Contact Type	Total
Assessment & Referral	26,793
Information	13,866
Crisis Intervention	8,330
Misc/Other	6,503
<b>Total</b>	<b>55,492</b>

## WHAT *were the outcomes?*

Outcome	% of Total Reported
Callers satisfied with service	97%
Callers agreed that Specialist was helpful, listened & understood caller's concerns	100%
Callers will use 2-1-1 again	99%
Callers will recommend 2-1-1 to others	99%
Callers contacted organizations to which referred	97%
Callers received full or partial assistance from organizations to which referred	80%
Callers placed on waiting list at organizations to which referred	5%
Callers unable to access referrals due to lack of transportation	3%

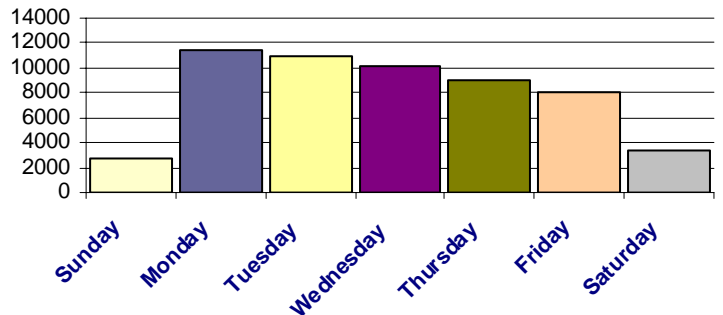
# WHEN did people call or search online ?

2-1-1 Calls & Online Database Visits

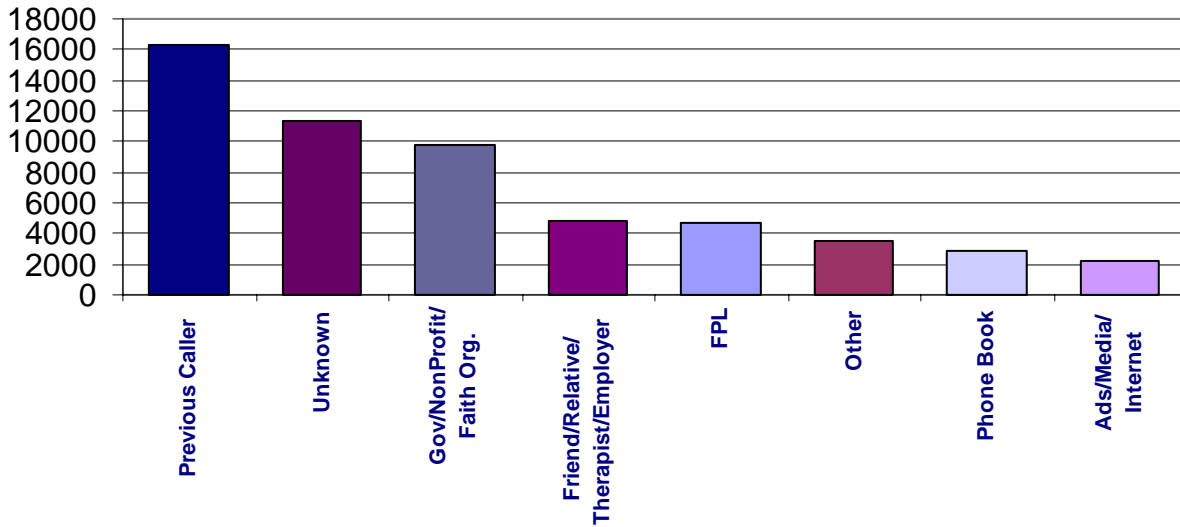


Helpline Calls By Day of Week

Day	# Calls	% of Total
Sunday	2,712	5%
Monday	11,486	21%
Tuesday	10,965	20%
Wednesday	10,109	18%
Thursday	9,045	16%
Friday	7,992	14%
Saturday	3,393	6%
<b>Total</b>	<b>55,702</b>	<b>100%</b>



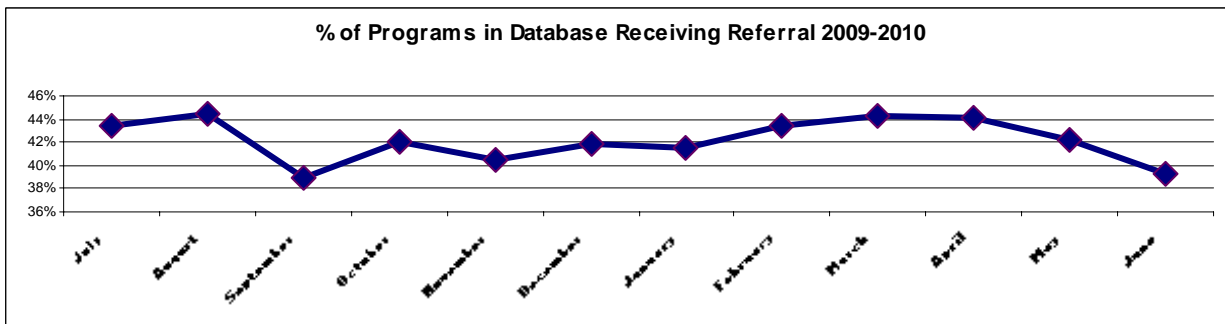
# HOW did callers learn of 2-1-1?



## HOW

*frequently were referrals made?*

Referral Metric	Number/Percent
% of Callers receiving one or more referrals	72%
Total referrals made	70,320
Number of programs receiving referrals	7,993
Percent of programs in database receiving referral	89%



# Problems & Needs detail report

Problem/Need	Number Reported	% of Category	% of Total
<b>Basic Needs</b>			
Electric Bill Payment Assistance	9,140	43%	14%
Emergency Shelter	1,910	9%	3%
Food	2,122	10%	3%
Foreclosure	42	0%	0%
Gas Bill Payment Assistance	195	1%	0%
Material Goods Assistance	1,674	8%	3%
Mortgage Payment Assistance	257	1%	0%
Rent Payment Assistance	2,573	12%	4%
Residential Housing Options	1,608	7%	3%
Transportation	1,045	5%	2%
Water Bill Payment Assistance	807	4%	1%
Misc/Other	69	0%	0%
<b>Category Total</b>	<b>21,442</b>	<b>100%</b>	<b>34%</b>
<b>Community Services</b>			
Civic Organizations	185	2%	0%
Economic Development	114	1%	0%
Commercial info (411)	5,837	50%	9%
Professional Associations	1,515	13%	2%
Social Service Organizations	3,929	33%	6%
Misc/Other	179	2%	0%
<b>Category Total</b>	<b>11,759</b>	<b>100%</b>	<b>19%</b>
<b>Consumer Services</b>			
Consumer Action Info & Support	75	7%	0%
Consumer Complaints	255	23%	0%
Consumer Education & Protection	59	5%	0%
Money Management	106	9%	0%
Municipal Services Complaints	66	6%	0%
Records/Licenses/Permits	440	39%	1%
Regulations/Standards	103	9%	0%
Misc/Other	20	2%	0%
<b>Category Total</b>	<b>1,124</b>	<b>100%</b>	<b>2%</b>

Problem/Need	Number Reported	% of Category	% of Total
<b>Criminal Justice &amp; Legal Issues</b>			
Child Support/Custody Issues	429	10%	1%
Corrections	91	2%	0%
Courts	468	11%	1%
Crime Reporting	70	2%	0%
Divorce Assistance/Mediation	60	1%	0%
Domestic Violence Intervention	192	5%	0%
Immigration Issues	40	1%	0%
Landlord/Tenant Issues	104	2%	0%
Law Enforcement	658	16%	1%
Legal Assistance/Education	1,351	32%	2%
Probation/Parole Issues	116	3%	0%
Tax Assistance	579	14%	1%
Misc/Other	7	0%	0%
<b>Category Total</b>	<b>4,165</b>	<b>100%</b>	<b>7%</b>
<b>Disaster Services</b>			
BP Oil Spill	3	4%	0%
Disaster Preparation/Mitigation	14	18%	0%
Disaster Public Safety Information	3	4%	0%
Disaster Repair Assistance	6	8%	0%
Disaster Volunteers/Donations	14	18%	0%
Shelters/Special Needs Shelters	24	30%	0%
Misc/Other	19	24%	0%
<b>Category Total</b>	<b>80</b>	<b>100%</b>	<b>0%</b>
<b>Education</b>			
Adult/Continuing/Citizen Education	150	40%	0%
Colleges/Universities	32	9%	0%
Educational Support/Disabled Students	40	11%	0%
Primary/Secondary Schools	119	32%	0%
Tutoring/Choice/Accountability	21	6%	0%
Misc/Other	12	3%	0%
<b>Category Total</b>	<b>374</b>	<b>100%</b>	<b>1%</b>
<b>Income Support &amp; Employment</b>			
Employment Assistance Services	779	28%	1%
Public Assistance Services	1,544	56%	2%
Social Insurance Services	444	16%	1%
Misc/Other	6	0%	0%
<b>Category Total</b>	<b>2,773</b>	<b>100%</b>	<b>4%</b>
<b>Individual &amp; Family Life</b>			
Adult Day Care	86	2%	0%
Adult/Elder Abuse Reporting	134	4%	0%
Burial Assistance/Death Certificates	65	2%	0%
Child Abuse Prevention Services	224	6%	0%

*continued on next page*

# Problems & Needs

*continued*

Problem/Need	Number Reported	% of Category	% of Total
<i>Individual &amp; Family Life, continued</i>			
Child Abuse Reporting	275	8%	0%
Child Day Care	329	9%	1%
Daily Living/Paperwork Assistance	965	27%	2%
Foster Care Services	24	1%	0%
Leisure Activities	137	4%	0%
Mentoring Services	55	2%	0%
Parent Education	148	4%	0%
Respite Care	151	4%	0%
Social Development Issues	59	2%	0%
Spiritual Issues	11	0%	0%
Support Groups	612	17%	1%
Volunteer Opportunities	258	7%	0%
Misc/Other	23	1%	0%
<b>Category Total</b>	<b>3,556</b>	<b>100%</b>	<b>6%</b>
<b>Public Health &amp; Environmental Issues</b>			
Animal Services	307	47%	0%
Emergency Rescue	27	4%	0%
Environmental Protection	38	6%	0%
Municipal Services/Public Works	124	19%	0%
H1N1 Flu	60	9%	0%
Public Safety	37	6%	0%
Misc/Other	67	10%	0%
<b>Category Total</b>	<b>660</b>	<b>100%</b>	<b>1%</b>
<b>Mental Health Care/Counseling</b>			
Domestic Violence Counseling/Hotline	149	1%	0%
Grief Issues	73	1%	0%
Inpatient Psychiatric Services	442	4%	1%
Involuntary Psychiatric Treatment	78	1%	0%
Outpatient Mental Health Services	2,001	18%	3%
Sexual Assault Counseling/Hotline	46	0%	0%
Suicide Prevention/Intervention	577	5%	1%
Suicide Survivor Issues	36	0%	0%
Telephone Crisis Intervention	7,514	68%	12%
Misc/Other	106	1%	0%
<b>Category Total</b>	<b>11,022</b>	<b>100%</b>	<b>17%</b>

Problem/Need	Number Reported	% of Category	% of Total
<b>Personal Health</b>			
AIDS/HIV testing/clinics	47	1%	0%
Dental Care	684	11%	1%
Family Planning	94	1%	0%
Health Facilities Information	1,504	24%	2%
Immunizations	75	1%	0%
Inpatient Substance Abuse Services	1,087	17%	2%
Involuntary Substance Abuse Treatment	36	1%	0%
Medical Care	976	15%	2%
Medical Expense Assistance	783	12%	1%
Outpatient Substance Abuse Services	813	13%	1%
Vision Assistance	144	2%	0%
Misc/Other	150	2%	0%
<b>Category Total</b>	<b>6,393</b>	<b>100%</b>	<b>10%</b>
<b>GRAND TOTAL</b>	<b>63,348</b>		

# Closer Look:

## Deepwater Horizon Oil Spill

Brevard County Emergency Management Officials met shortly after the explosion of BP's Deepwater Horizon drilling rig in late April to discuss the possible impact on Brevard's coastline and to coordinate response activities among local organizations. One outcome of that meeting was agreement that **2-1-1** could be a benefit as the primary number for citizens to report sightings of oil or injured wildlife or to volunteer as coast watchers.

To provide a seamless connection of callers to the appropriate entity, 2-1-1 Brevard developed new messaging in its phone system automated attendant. Callers select the desired type of report and are automatically routed according to the report type. The automated routing means that Helpline Specialists aren't involved in these calls which therefore aren't reflected in the above Problems/Needs report, but are provided for your information below.

This partnership simplifies public involvement through the easy-to-remember and use 2-1-1 number, reduces confusion and streamlines call routing while ensuring that staff at all involved organizations are able to focus on their primary objectives, rather than re-directing callers who have forgotten which number to call for which purpose.

Report Issue	Routed To	April	May	June	Total
Oil/Tar on Beach	Emergency Management	11	28	35	74
Volunteer Coast Watcher	Keep Brevard Beautiful	3	13	102	118
Injured Wildlife	Wildlife Distress Hotline	0	4	9	13
	<b>TOTAL</b>	<b>14</b>	<b>45</b>	<b>146</b>	<b>205</b>

# Referrals By Number detail report

<u>Program Name</u>	<u>Referrals Made</u>
Community Action Agency-Cocoa -----	8,464
Salvation Army, South -----	2,363
Salvation Army, Central-----	2,113
Salvation Army, North-----	1,995
DCF Economic Services/ACCESS Florida -----	1,981
Catholic Charities Family Emergency Assistance-----	1,575
North Brevard Charities Sharing Center-----	1,473
Central Brevard Sharing Center/Client-----	1,158
411 -----	1,012
Volusia/Flagler Counties-----	968
Low Income Home Energy Assistance Program -----	914
South Brevard Sharing Center Client Services -----	834
Heart of Florida 2-1-1-----	830
St. Vincent de Paul of St. Joseph Parish -----	814
South Brevard Sharing Center, Palm Bay-----	758
Coalition for the Hungry & Homeless WIN Housing Program -----	709
Sue M. Pridmore Center for Women and Children-----	635
Brevard County Legal Aid, Inc. -----	634
Circles of Care - Twin Rivers Drug Treatment Center-----	621
Central Florida Legal Services -----	593
Orange, Osceola, Seminole Counties Programs & Services -----	500
Brevard County Health Dept. - All Appointments-----	499
Toys For Tots -----	484
Women's Center-----	483
Transitional Housing for Women -----	479
Abuse Hotline -----	430
Community Action Team-Titusville-----	430
Community Services Council Seniors Assistance Program -----	422
Family Counseling Center-Outpatient Counseling -----	420
Society of St. Vincent De Paul (Cocoa Beach) -----	413
Circles of Care - Emergency Crisis Assessment -----	385
St. Mary's Helping Hands -----	377
C.I.T.A.. Rescue Mission -----	373
Society of St. Vincent DePaul (Indialantic)-----	372
We Help Brevard -----	367
Space Coast Center for Independent Living-----	366
Medicaid Headquarters Office -----	359
Brevard County Dental Society -----	356
Alco-Hall (Community Treatment Center)-----	352
Child Support Enforcement -----	332
Space Coast Area Transit-----	318
Volunteers in Motion-----	289
Community Care For The Elderly and Disabled -----	282
Section-8 Housing Program -----	282
East Coast Christian Center -----	278
Social Security Admin, South -----	258
St. Paul's Anglican Church-----	254
Brevard Health Alliance-Melbourne-----	242
Tax Aide Preparation Assistance-Palm Bay -----	240
Community of Hope, Inc. -----	236
Housing Authority of Brevard County-----	232

<b>Program Name</b>	<b>Referrals Made</b>
Circles of Care - Outpatient Counseling, Melbourne-----	229
Central District Dental Association -----	227
SHINE Program -----	226
Brevard County Health Dept. - Volunteer Adult Dental-----	225
TMS-Medicaid Transportation -----	218
211 Palm Beach/Treasure Coast -----	215
Center for Drug Free Living-Brevard Outpatient Center -----	214
First Baptist Church Merritt Island -----	210
Brevard Health Alliance-Cocoa-----	207
Consult-A-Nurse -----	198
Salvation Army Domestic Violence Shelter -----	188
Clerk of Court & Small Claims-Viera -----	187
Florida Today Reaching Out Christmas Program-----	186
Central Florida Treatment Center-Cocoa -----	185
Links of Hope-Main Office -----	180
Tax Aide Preparation Assistance-Cocoa -----	179
Agency for Workforce Innovation -----	177
Brevard County Bar Association -----	177
Brevard County Health Dept. - Vital Statistics -----	176
Brevard Health Alliance-Palm Bay-----	175
Social Security Admin, Central -----	172
Community Services Council Meals on Wheels -----	171
Serene Harbor Domestic Violence Shelter -----	171
Brevard Health Alliance-Central-----	169
Clerk of Court & Small Claims-Melbourne-----	169
Florida Power and Light (FPL)-----	167
Brevard Community College Dental Hygiene Clinic -----	164
United Way of Brevard County, Inc.-----	162
City of Melbourne Police Department-----	161
American Red Cross-----	160
Sally's House-PREVENT! of Brevard, Inc. -----	158
Melbourne Housing Authority -----	157
Brevard Workforce - Palm Bay -----	156
B.O.A.T. -----	155
Florida Institute of Technology Community Psychological Services -----	155
Goodwill Job Center -----	155
Alcoholics Anonymous (AA)-Brevard Intergroup-----	153
Brevard Family Partnership - Brevard C.A.R.E.S. -----	152
Daily Bread-----	151
Lions Club -----	148
Physician Referral Service -----	146
Child Care Association, South-----	140
Community Treatment Center Inc. -----	137
Good Shepherd Lutheran Church Food Pantry -----	136
City of Palm Bay Police Department-----	135
Yellow Umbrella-----	134
Safelink Wireless -----	132
PPARX.ORG-----	129
Driver's License-Melbourne US 1 (DMV) -----	128
Brevard County Animal Services and Enforcement-----	127
Housing and Community Development, City of -----	127
Liberty Lodge -----	125
Salvation Army, South, Prescription Assistance Program-----	124
Circles of Care - Outpatient Counseling, Rockledge-----	119

*continued on next page*

Program Name	Referrals Made
Hill-Burton Free Hospital Care	119
Riverside Counseling Services, LLC	119
Brevard Job Link - Palm Bay	118
PREVENT! - Education & Support Groups	118
Stop-Gap of North Brevard, Inc.	116
Narcotics Anonymous	114
Brevard County Sheriff's Office, South Precinct	113
Catholic Charities Counseling	113
Space Coast Counseling Center, Inc.	113
Victim Advocate Services-Women's Center,	112
Genesis House	111
STEPS - Specialized Treatment, Education & Prevention Services	111
Devereux-Youth & Family Counseling Services	110
Family Counseling Center, Consumer Credit Counseling Service of Brevard	110
South Brevard Habitat for Humanity	110
Child Care Association, Central	106
AT&T	103
Cocoa Housing Authority	103
PREVENT! - Tenant Assistance Program	102
Brevard Job Link - Cocoa	98
Brevard County Veterans Service Office	96
His Place Ministries	96
HUD	95
City of Cocoa Police Department	91
DCF Adult Services Program	90
Private Counselor - Bashir, Rahlia	90
Early Learning Coalition of Brevard County	89
Brevard Workforce - Cocoa	88
Driver's License-Titusville (DMV)	88
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<b>Program Name</b>	<b>Referrals Made</b>
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Emergency Financial Assistance for Housing-----	69
Northwind - Thrift Store/Cocoa-----	69
Brevard County Health Dept. - Intake Information, South-----	67
Central Brevard Sharing Center Prescription Assistance Program -----	66
Community Services Council - Program-----	66
Health First Holmes Regional Medical Center -----	66
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Child and Adult Protective Investigation -----	58
Driver's License-North Melbourne (DMV) -----	58
Brevard County Health Dept. - Intake Information, Central -----	57
Christ Aid Ministry for Women and Children-----	57
Prescription Drug Patient Assistance Programs-----	57
Brevard County Sheriff's Office, Titusville Precinct -----	56
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Brevard County Medical Society -----	55
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Private Counselor - Burnham, Gary F.-----	55
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Child Care Association, North-----	54
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Western Judicial Services, Inc.	45
Brevard County Public Defender	44
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Chamber of Commerce, Melbourne-Palm Bay Area	41
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State of Florida Department of Labor/Wage and Hour	41
Brevard Schools Foundation/School Supplies	40
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Brevard Workforce- Titusville	39
Supported Living (Brevard Achievement Center)	39
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Act Center, Inc. -Titusville	38
Big Brothers Big Sisters of Central Florida	38
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Brevard County Code Enforcement	37
Crosswinds Runaway and Youth Crisis Shelter	37
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Gentiva Health Services-Melbourne -----	35
Planned Parenthood-Eastside Clinic-----	35
Vietnam Veterans-----	35
Bridges, Inc. Rockledge-----	34
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Parkway Psychiatry and Family Counseling, P.A. -----	34
Senior Community Service Employment Program, Melbourne-----	34
Waste Management - City of Melbourne-----	34
South Brevard Sharing Center-Melbourne -----	33
Support Group-Depressive/Manic Depressive -----	33
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Central Brevard Sharing Center Medical Equipment Program -----	32
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Counseling - Discovery Institute, PA. -----	32
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Governor Charlie Crist -----	32
Health First Cape Canaveral Hospital -----	32
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Wickham Park Senior Center-----	32
Cover Florida Healthcare -----	31
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US Senior Senator -----	31
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Labor Finders-----	30
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Private Counselor - Eller, Jerry R.-----	30
US Representative - District 15 -----	30
Wuesthoff Medical Center -----	30
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Catholic Charities-----	29
City of Cocoa - City Clerk-----	29
Goodwill Industries-Thrift Store-Rockledge -----	29
Salvation Army Domestic Violence Hotline -----	29
Support Group-Bipolar Disorder -----	29
UF/IFAS Brevard County Extension Service-----	29
World of Faith Food & Clothing Pantry -----	29
Brevard Health Alliance Mobile Unit -----	28
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Project Lifesaver -----	28
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Health First Home Care, Merritt Island -----	27
Outpatient Substance Abuse Treatment Services, North-----	27
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Titusville Housing & Community Development -----	27
U. S. Postal Service -----	27
United Order True Sisters -----	27
AARP Tax-Aide Preparation Site- Melbourne -----	26
Brevard County Health Dept. - HIV/AIDS Case-----	26
Brevard County Sheriff's Office, West Precinct -----	26
Browning's Medical Equipment -----	26
Community Home Services -----	26
Florida Department of Children and Families -----	26
Jimmie Smith Cottage Transitional Living -----	26
Serene Harbor Domestic Violence Hotline -----	26
Treatment Alternatives for Safer Communities, Melbourne-----	26
Alanon/Alateen-----	25
Alzheimer's Association-----	25
Brevard Community Kitchen-----	25
Brevard County Misdemeanor Probation-----	25
Department of Elder Affairs -----	25
Domestic Violence Hotline-Florida Statewide -----	25
Healthy Start Coalition of Brevard County -----	25
How to Choose an Assisted Living Facility-----	25
Salvation Army, North-Thrift Store -----	25
Sunflower Coalition of Caregivers, Inc. -----	25
Brevard County Parks and Recreation-South Area Operations -----	24
Brevard County Sheriff's Office, Cape Canaveral Precinct -----	24
Corrections Department of Probation -----	24
Daisy Pickers - Holy Name of Jesus Catholic-----	24
Elder Service Unit - State Attorney Office -----	24
Florida Public Service Commission-----	24
Goodwill Industries-Thrift Store-Merritt-----	24
Insurance Consumer Helpline-----	24
Joe's Club -----	24
Private Counselor - Durham-Flint, Becky-----	24
Salvation Army - Adolescent Anger Management Course -----	24
Seaside Counseling Center-----	24
Brevard County Health Dept. - Intake Information, North -----	23
Brevard Job Link - Titusville -----	23
Catholic Charities, Donation-Pick/Up of donated item -----	23
Crosswinds Juvenile Assessment Center -----	23
DCF-Consumer Complaint Line -----	23
Department of Business and Professional -----	23
Outward Bound-Hurricane Island -----	23
Palm Bay Tag Agency -----	23
Refugee & Immigration Assistance-Catholic -----	23
Victim Services, North (Main) Office-----	23
Water/Sewer Service Repair -----	23
Brevard Drop-in Center -----	22
Grandparents Raising Grandchildren -----	22
H.E.L.P. -----	22
Hidden Potentials, Inc. -----	22
Immigration & Naturalization Service (INS)-----	22
NAMI Connections Support Group/Brevard Drop-In-----	22
Philips Lifeline-----	22
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Wuesthoff Home Medical Equipment-----	22
AARP Tax Aide Preparation Site-Cocoa -----	21

<b>Program Name</b>	<b>Referrals Made</b>
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Animal Specialty Hospital/Animal Emerg. Clinic -----	21
Brevard County Health Dept. - Immunization Records, South -----	21
National Organization of Rare Disorders -----	21
Salvation Army-North/Central -----	21
SAVS - Crisis Counseling -----	21
Senior Care of Brevard County -----	21
Support Group-Divorce Recovery (Suntree) -----	21
Brevard Zoo-----	20
Carolina Care ALF-----	20
City of Palm Bay Code Compliance-----	20
Comforts of Homecare-Melbourne -----	20
Community Services Council of Brevard County, Administrative Office -----	20
East Central Florida Memory Disorder Clinic -----	20
Goodwill Industries-Thrift Store-Wickham -----	20
National Alliance for the Mentally Ill, South Brevard Chapter -----	20
National Alliance for the Mentally Ill, Space Coast Chapter -----	20
Ozark Wheelchair Cab Co.-----	20
PREVENT! - "Family Strengthening Program" -----	20
Salvation Army, South - Christmas Program -----	20
Support Group-Disabilities -----	20
Survivors of Suicide-----	20
Unconditional Love, Inc. -----	20
Water & Sewer Billing - City of Melbourne -----	20
American Diabetes Association -----	19
City of Satellite Beach Police Department-----	19
Greater Palm Bay Senior Center -----	19
North Brevard Charities Sharing Center Thanksgiving Program -----	19
Palm Bay Public Library-----	19
Post Office-Cocoa (524) -----	19
Residential Facil Dev Disabled Adults-----	19
South Animal Care and Adoption Center -----	19
South Brevard Senior Center -----	19
State Representative - District 31-----	19
Support Group-Grief -----	19
Support Group-Grief (Wuesthoff Brevard)-----	19
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Brevard Health Alliance -----	18
City of West Melbourne Police Department -----	18
Cocoa City Hall -----	18
Courtney Spring Village -----	18
Healthy Start - Titusville Annex-----	18
Nurse On Call-----	18
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PREVENT! - "Family Ties" -----	18
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Brevard County Health Dept. - Epidemiology-----	17
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Career Guidance-----	17
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Florida BrAlve Helpline -----	17
Florida Sheriff's Youth Ranches -----	17
Guardian Ad Litem Program-----	17
Healthy Kids-Insurance -----	17
Joe's Club-North-----	17
Northwind Ministries Clothing Program -----	17
Post Office-Eau Gallie-----	17
Project Relief -----	17
Seventh-Day Adventist Church -----	17
South Brevard Sharing Center Clothing -----	17
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Brevard County Health Dept. - Immunization Outreach -----	16
Brevard County Office of Emergency Management -----	16
Brevard Family Partnership-----	16
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Easter Seal Society-----	16
Episcopal Counseling Center, Melbourne-----	16
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Florida Today-----	16
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Federal Subsidized Housing-----	15
Harbor Place -----	15
Homeless Veterans of Reintegration Program-----	15
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Brevard County Health Dept. - Immunization Records, Central -----	14
Central Brevard Sharing Center Clothing Program -----	14
City of Cocoa - City Manager/Mayor's Office-----	14
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Fellsmere Dental Clinic -----	14
Florida Highway Patrol-----	14
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Support Group-Domestic Violence (Women's -----	14
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Wickham Park Campground -----	14
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Brevard Community College, Melbourne Campus -----	13
Brevard County Health Dept. - Gateway Teen Clinic -----	13
Brevard County Health Dept. - Immunization Records, North -----	13
Brevard County Parks and Recreation-Central Area Operations -----	13
Center for Autism and Related Disorders - UCF-----	13
Century Oaks -----	13
City of Melbourne Fire Department-----	13
Driving Programs -----	13
Eau Gallie Public Library-----	13
Environmental Protection Agency -----	13
Fair Housing Continuum -----	13
Florida Institute of Technology Incest Victim & Offender Counseling -----	13
Florida Malpractice Information -----	13
Goodwill Industries-Thrift Store-Palm Bay-----	13
Hands of Mercy -----	13
Hope Ministries -----	13
In Sight Support Group-----	13
Jewish Federation - Financial Assistance -----	13
Post Office-Melbourne-----	13
State Senator - District 26 -----	13
Support Group-Building Healthy Relationships -----	13
Titusville City Hall-----	13
Vocational Rehabilitation, North-----	13
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Buena Vida Estates -----	12
Care Entree -----	12
Children's Home Society - Case Management-----	12
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Florida Attorney General-----	12
Franklin T. DeGroot Memorial Library -----	12
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Martin Anderson Senior Center -----	12
Multiple Sclerosis Asso. of America-----	12
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Boys & Girls Club of America-Palm Bay (Riviera Elementary) -----	11
Brevard Community College, Palm Bay Campus -----	11
Brevard County Government Center-----	11
Brevard County Parks and Recreation-Merritt Island/Beaches -----	11
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Center for Disease Control and Prevention -----	11
Central Brevard Sharing Center, Material Goods Donations -----	11
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Circles of Care - Psychiatric Services, Rockledge-----	11
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Hospice of Health First	11
Lawyer Referral Service (Florida Bar)	11
Medicare Beneficiaries	11
National Do Not Call Registry	11
Planned Parenthood-Westside Clinic	11
Public Service Commission	11
Rockledge Tag Agency	11
State Representative - District 29	11
State Representative - District 30	11
Support Group-Cancer (Friend to Friend)	11
Support Group-Caregiver (Brevard Alzheimer's)	11
Support Group-Parkinson's Disease	11
Taxpayer Service Center (Florida Dept. of	11
The Family Source of Florida Donation-Pick/up	11
TRIAD - South Brevard	11
Visiting Nurse Association	11
AIDS Nat'l Hotline - Phone Counseling, I&R	10
American Cancer Society	10
Blood Bank, Main Office (Rockledge)	10
Brevard County Housing and Human Services	10
Cancer Care, Inc.	10
Chamber of Commerce, Palm Bay	10
Chamber of Commerce, Titusville	10
City of Cocoa Fire Department	10
Episcopal Counseling Center, Titusville	10
Eyecare America	10
Hacienda Girl's Ranch	10
Merritt Island Public Library	10
National Asso Anorexia Nervosa & Associated Disorders	10
National Fatherhood Initiative	10
North Brevard Charities Sharing Center Clothing Program	10
SafeNet Home Safety	10
Salvation Army, North - Material Goods Donations	10
Senior Medicare/Medicaid Patrol Project	10
VITAS Innovative Hospice Care of Brevard	10
Arbors at Melbourne	9
Brevard Community College, Cocoa Campus	9
Brevard County Health Dept. -Teen Clinic, North	9
Brevard County Parks and Recreation-North Area Operations	9
Browning's Diabetes Management	9
Caregiver Education & Resource Program	9
Children's Home Society - Intensive Crisis Counseling	9
Christian Conciliation Service of Brevard	9
City of Palm Bay Occupational Licenses	9
City of Rockledge Fire Department	9
City of Titusville Fire Department\	9
Crosswinds Brevard Job Link Youth Services	9
Crosswinds Youth Services, Inc.	9
Division of Blind Services	9
Florida Fish and Wildlife Conservation	9
Florida's Adoption Program	9
Free Medicine Foundation	9
Home At Last Adoption Agency, Inc.	9
Keys to Life Counseling, North	9

Program Name	Referrals Made
Mandatory Divorce Classes	9
North Brevard Public Library	9
Protective Services, Family Builders	9
Quality Lifestyles-East Oaks	9
RAINN (Rape Abuse & Incest National Network)	9
Second Harvest Food Bank of Central Florida,	9
South Brevard Sharing Center- Thrift Store	9
Support Group-Depression/Anxiety/Panic	9
Support Group-Schizophrenia	9
Take Stock in Children	9
The Embers - Alzheimer's Adult Day Care &	9
Rockledge City Hall	8
211 Brevard, Inc.	8
AARP Tax-Aide Preparation Site- Titusville	8
Alterra Sterling House of West Melbourne I	8
Angel Tree Project	8
Bethesda Baptist Retirement Home	8
Board of County Commissioners-Dist.5	8
Care-A-Van (Health First Cape Canaveral	8
CATCH of Brevard-Pediatric Primary Care	8
Children's Advocacy Center of Brevard	8
Children's Interagency Program	8
Community Based Care of Brevard, Inc.	8
Community Services Council Retired and Senior Volunteer Program (RSVP)	8
Community Services Council Seniors at Lunch	8
FEMA	8
Florida HIV/AIDS Hotline	8
Friends at Home	8
H.O.P.E. Preschool & Childcare	8
Long Term Care Ombudsman Council	8
Merritt Island Fire Department	8
Mom Care	8
National Alliance for the Mentally Ill, Florida State Office	8
Palm Bay High School	8
Private Counselor - Green, Mary Alice	8
Private Duty Home Care	8
Salvation Army,North - Christmas Program	8
SAVS-Information	8
Senior Community Service Employment Program, Cocoa	8
State Treasurer & Insurance Commissioner Tom	8
Substance Abuse Family Education (SAFE)	8
Suntree/Viera Public Library	8
Support Group-Fibromyalgia/Fibro Friends	8
The Leukemia & Lymphoma Society - Patient Aid	8
AARP Tax-Aide Preparation Site- Merritt Island	7
Adult Attention Deficit Disorder Self Help	7
Adult Children of Alcoholics	7
Alterra Sterling House of West Melbourne II	7
American Cancer Society Road to Recovery Program	7
American Kidney Fund, Inc.	7
American Red Cross Military Assistance Program	7
AmeriTrans- Non Medical Stretcher	7
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Brevard County Community Action	7

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<u>Program Name</u>	<u>Referrals Made</u>
Brevard County Mosquito Control (South)	7
Brevard County Property Appraiser	7
Brevard County Water Resources Department	7
Brighthouse- Call before you dig	7
Catalina Gardens	7
Catholic Charities Adoption	7
City of Palm Bay Parks Operations	7
Devereux Day School	7
Federal Information Center	7
Holy Name of Jesus Catholic Church	7
Hospice of St. Francis	7
Intervention Services Inc.	7
Keep Brevard Beautiful	7
NAACP - Nat'l Asso. for Advancement of Colored	7
Neighbors Helping Neighbors	7
North Brevard Senior Center, Inc.	7
Pfizer Drug Prescriptions	7
PREVENT! - Tobacco Education Program- "It's	7
Public Works- City of Palm Bay	7
Salvation Army, North - Donation-Pick/up of donated item	7
Senior Community Club	7
Seniors vs. Crime	7
State of Florida Department of Corrections Office of Family Services	7
Support Group-Post Abortion	7
Tax Aide Preparation Assistance-Titusville	7
Titusville Community Advocate	7
Work First Plus	7
Worker's Compensation Hotline	7
911	6
American Cancer Society Man to Man Program	6
Angel Flight Southeast	6
Board of County Commissioners-Dist.2	6
Board of County Commissioners-Dist.3	6
Brevard Community College Parenting Skills Program	6
Brevard County Crime Prevention	6
Brevard County Parks & Recreation Disabilities Program, South Area	6
Brevard County Parks & Recreation Handicapped Program, North Area	6
Candlelighters of Brevard	6
Cape Canaveral City Hall	6
Cape Canaveral Public Library	6
Children's Home Society - Crisis Screening	6
Coastal Ambulance	6
Columbia Elementary School	6
Consumer Debt Counselors	6
Department of Juvenile Justice (South)	6
Discovery Elementary School	6
Enterprise ADT	6
EYA Hi-Five East Coast Early Intervention	6
First-Time Home Buyer's	6
Florida Diagnostic and Learning Resources Systems Child Find	6
Floridabraive.org	6
Gamblers Anonymous/GamAnon	6
Information & Referral for Respite	6
Joe's Club-South	6
Medicare-Approved Discount Drug Cards	6

<u>Program Name</u>	<u>Referrals Made</u>
North Animal Care Center	6
North Brevard Charities Sharing Center Christmas Program	6
Northwind Ministries	6
PAL - Palm Bay Police Department	6
Post Office-Titusville (Astronaut Trail	6
PREVENT! - Adolescent Counseling-"Resist"	6
Private Counselor - Kiley, Susan	6
Quality Lifestyles-Pinetrees ALF	6
Quality Lifestyles-South Oaks ALF	6
Salvation Army, Central, Missing Persons Information	6
Sand Point Senior Living	6
Shared Cost Program	6
Space Coast Early Intervention Center	6
SPCA of North Brevard, Inc.	6
State Representative - District 32	6
Support Group-Adults with Diabetes	6
Support Group-Alzheimer's (Autumn House)	6
Support Group-Asperger Syndrome	6
Support Group-Diabetes	6
Support Group-Discovery Group (A Coming Out	6
Support Group-Divorce Recovery (Ministry)	6
Support Group-Female Domestic Violence Victims	6
Support Group-Grieving Children Services	6
Support Group-HIV/AIDS Outreach Education	6
Support Group-New Parents (After the Stork)	6
Support Group-Obsessive/Compulsive Anonymous	6
The Foundation Fighting Blindness	6
The Haven for Children Inc.	6
The Trevor Helpline	6
Titusville Sons/Daughters Dementia Caregiver	6
United Way Hurricane Mitigation Program	6
Victim Compensation	6
WENDI Success Center (Brevard Community	6
Wuesthoff Brevard Homecare	6
Agape Community Church	5
B.R.A.V.E. Volunteer & Internship Program	5
Boy Scouts of America, Central Florida Council	5
Brevard Community College, Titusville Campus	5
Brevard County Health Department	5
Brevard County Office of Human Resources	5
Brevard County School Board Child Find	5
Bridges, Inc.	5
Building Permits- City of Palm Bay	5
Carnegie Gardens Nursing Center	5
Catholic Charities Pregnancy Counseling	5
Circles of Care - Community Support	5
Cocoa Beach City Hall	5
Cocoa Beach Public Library	5
Cocoa High School	5
Community Inclusion Facilitation (CIF)	5
Community Legal Services of Mid-Florida	5
Crosswinds Rainwater Center for Girls	5
Dr. Martin Luther King, Jr. Library	5
Eau Gallie Civic Center	5

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Program Name	Referrals Made
Epilepsy Association of Central Florida	5
Equal Employment Opportunity Commission (EEOC)	5
Family Network on Disabilities of Florida	5
Florida Discount Drug Card	5
Freedom 7 Community Center	5
Health South Sea Pines Rehabilitation Hospital	5
Identity Theft Hotline (Federal Trade Commission)	5
Intensive Residential Treatment Center	5
LifeStation	5
Links of Hope	5
Literacy Program (Brevard County Library)	5
Make a Difference Day Weekend	5
National Institute of Mental Health	5
Oil Spill Report Line	5
Patient Services	5
Patrick Air Force Base	5
Post Office-Cape Canaveral	5
Post Office-Merritt Island	5
Post Office-Titusville Postal Store	5
Program for Independent Living (BAAB)	5
Quality Lifestyles-Whispering Oaks	5
Recovery Inc., Melbourne	5
Riviera Elementary School	5
Shriners, Crippled Children	5
Sleep Disorders (AWAKE)	5
Social Security Fraud Hotline	5
Support Group-Addictions (Aftercare)	5
Support Group-Addictions (Christ-centered)	5
Support Group-CHADD-Parents of Children with	5
Support Group-Tobacco Free For Life	5
Talking Books/Homebound Services	5
The Family Source of Florida-24 hr Parent	5
TRIAD	5
TRIAD - North Brevard	5
TV Converter Box Coupon Program	5
Village Oaks at Melbourne	5
Voter Registration Office, Melbourne	5
World of Faith Outreach - Thanksgiving Program	5
YMCA of Brevard County, North	5
AARP Tax-Aide Preparation Site- Satellite	4
Apple Corp - School Volunteer Program	4
Bayside High School	4
Binky Patrol	4
Board of County Commissioners-Dist.1	4
Brevard County Cooperative Extension Service	4
Brevard County Parks & Recreation-South-Recreational Classes	4
Brevard County Road & Bridge Administration	4
Brevard County Supervisor of Elections	4
Buena Vida Assisted Living, Inc.	4
Census Bureau Call Center	4
Childbirth Enhancement Foundation	4
Circles of Care - Psychiatric Services, Titusville	4
City of Melbourne Occupational Licenses	4
City of Satellite Beach Fire Department	4
Clinical Research	4

<b>Program Name</b>	<b>Referrals Made</b>
Credit Bureaus	4
Crosswinds Intensive Delinquency Diversion	4
Dawn Manor	4
Devereux Florida Treatment Network (Hospital)	4
Devereux Youth & Family Counseling Center	4
Devereux-Therapeutic Foster Care	4
Disabilities Program (Parks & Rec.-South)	4
Economic and Neighborhood Development-City of	4
Family Counseling Center of Brevard, Inc.	4
Family Resource Center	4
FBI-Federal Bureau of Investigation	4
Florida Department of Health-Website	4
Florida Dept. of Agriculture and Consumer	4
Freedom from Smoking	4
Harbor City Elementary School	4
Harry T. & Harriette V. Moore Cultural Center	4
Health First Pediatric Rehab, South	4
Healthy Start Coalition of Brevard County,	4
Help! Column - Florida Today	4
Hepatitis and Liver Disease National Hotline	4
Hibiscus Court	4
House of Hope	4
Indian Harbour Beach Tag Agency	4
Institute for Business Training & Community	4
Joe Realino Fund - Fin Asst Unemp Hospitality	4
Lori Wilson Park	4
Maxim Healthcare Services	4
MediKids-Florida	4
Patrick AFB Base Operator	4
Port St. John Public Library	4
Post Office-Rockledge	4
Private Counselor - Todd, Jill	4
Protect Our Children, Inc.	4
Regional Small Business Dev Center (Brevard	4
River Landings, Inc.	4
Riverview Retirement Center	4
Salvation Army, South - Material Goods Donations	4
Senior Community Service Employment Program, Titusville	4
Sexual Addictions Support Group	4
Small Business Development	4
Smiles and Special Care	4
Social Security Admin (Main Office)	4
State Attorney Office, Titusville	4
SunnySide Homes of Rockledge	4
Support Group-Addictions (Christ-Centered)	4
Support Group-Cancer (Positive Attitudes)	4
Support Group-Chemical Dependency Anon	4
Support Group-Debtors Anonymous	4
Support Group-Diabetes (Youth, Family &	4
Support Group-Easter Seals Stroke Club	4
Support Group-New Moms (Parent Connection)	4
Support Group-Parents of Teens (Women's	4
Support Group-Parents without Rights	4
Support Group-Survivors of Homicide	4

*continued on next page*

Program Name	Referrals Made
Support Group-VICTIMS NO MORE!	4
The Place at Merritt Island	4
USA Freedom Corps	4
Veteran's Hospital	4
Voter Registration Office, Viera	4
West Melbourne Public Library	4
Whispering Pines	4
Wuesthoff Health Systems	4
Wuesthoff Progressive Care Center	4
4-H Program, Cocoa	3
AARP Tax-Aide Preparation Site- Indian Harbour Beach	3
Agricultural Co-op Ext Serv-Horticulture	3
Agricultural Co-op Ext Serv-Production	3
Assistive Technology Act Projects	3
Bell South	3
Birth Moms	3
Board of County Commissioners-Dist.4	3
Brevard County Community Action Agency-Cocoa	3
Brevard County Contractor Licensing	3
Brevard County Land Development, Code Compliance, Impact Fees	3
Brevard County Medical Examiner's Office	3
Brevard County Moms	3
Brevard County Parks & Recreation Handicapped Program, Central Area	3
Brevard County Public Safety Department	3
Brevard County Public Works Dept.	3
Brevard County School Board-Dist.1	3
Brevard County School Board-Dist.4	3
Brevard County Sheriff's Office	3
Brevard Family of Housing	3
Brevard Job Link Clothing Donations	3
Brevard Job Link First Impressions Clothing Program, Melbourne	3
C.I.T.A. Rescue Mission	3
City of Melbourne Planning and Economic	3
City of Palm Bay Fire Department	3
City of Satellite Beach Animal Control	3
City of Sebastian Police Department	3
Country Acres Children's Home	3
Department of Juvenile Justice	3
Family Counseling Center Batterers' Intervention Program	3
Found. American Academy of Ophthalmology-Eyecare	3
Gibson Gymnasium and Field	3
Goodwill Industries of Central Florida, Inc.	3
Indialantic City Hall	3
MADD - Mothers Against Drunk Driving	3
Manatee Cove	3
Manatee Elementary School	3
Melbourne Auditorium	3
Melbourne Speech Clinic	3
Mila Elementary School	3
Mims Elementary School	3
Mobility Medical Corp.	3
Muscular Dystrophy Association, Inc.	3
National Alliance for the Mentally Ill, National Office	3
NHC Place-Merritt Island	3
Nineline - Hotline	3

<b>Program Name</b>	<b>Referrals Made</b>
North Brevard Rehabilitation Center	3
Our House ALF, Inc.	3
Overeaters Anonymous, South	3
Overeaters Anonymous-Hotline	3
Pfizer Share Card Program	3
Pleasant Home	3
Post Office-Indialantic	3
Post Office-Malabar	3
Pressing Onward Ministry	3
Private Counselor - Hagan, Thomas J.	3
Private Counselor - Kalinyak, Deborah	3
Private Counselor - Panaccione, Vicki	3
Private Counselor - Sanders, Kwanya	3
Probation and Community Corrections	3
Project Response	3
PSA Kids Medical Club	3
Public Defender	3
Public Works Department, City of Rockledge	3
Quality Lifestyles-West Oaks ALF	3
Reach to Recovery (American Cancer Society)	3
Recovery Inc., Cocoa Group	3
Safe Harbor Home	3
Samaritans	3
Satellite Beach City Hall	3
Senior Santa	3
Small Business Administration	3
South Brevard Sharing Center, Palm Bay -	3
Space Coast Therapy Dogs	3
Sunrise Elementary School	3
Support Group-Brevard County Stroke Club	3
Support Group-Hepatitis	3
TEE/VR - Cocoa Program	3
Thanksgiving Program (East Coast Christian	3
The Family Learning Program	3
The Family Source of Florida-Thrift Store	3
The Leukemia & Lymphoma Society	3
Town of Indialantic Police Department	3
University Park Elementary School	3
US Junior Senator Mel Martinez	3
Veterans of Foreign Wars Post 4536	3
Voter Registration Office, Merritt Island	3
Women's Army Corps Veterans Association	3
1,000 Back Pack Initiative	2
A. Max Brewer Memorial Law Library	2
Alligator Hotline	2
Amanda's Enriched ALF, Inc.	2
American Cancer Society Gift Closet	2
American Civil Liberties Union (ACLU)	2
American Liver Foundation	2
American Red Cross/PAFB	2
Atlantis Urgent Care Walk-In Clinic	2
Blood Bank, Cocoa Beach	2
Blood Bank, Titusville	2
Brain Injury Association of Florida, Inc.	2

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Program Name	Referrals Made
Brevard Association of Human Services (BAHS)	2
Brevard Community College	2
Brevard County Drug Court Program	2
Brevard County EEO & ADA	2
Brevard County Health Dept. - Medical Records, South	2
Brevard County Health Dept. - S.W.A.T.	2
Brevard County Health Dept. - STD Information	2
Brevard County Manager's Office	2
Brevard County Parks and Recreation	2
Brevard County Pretrial Diversion	2
Brevard County School Board	2
Brevard County School Board-Dist.2	2
Brevard Job Link Joshua's Closet Clothing Program, Cocoa	2
Cambridge Elementary School	2
Canine Companions for Independence	2
Carroll Lewis Elementary School	2
Child Care Association of Brevard County	2
Children's Domestic Violence Support Group	2
Children's Medical Services Network	2
Christ Aid Ministry for Family Restoration	2
Circuit Court Judge, Bruce Jacobus	2
Circuit Court Judge, Charles M. Holcomb	2
City of Cocoa	2
City of Cocoa Beach Fire Department	2
City of Rockledge	2
City of West Melbourne Fire Department	2
Cocoa Police Athletic League (PAL)	2
Cocoa West Recreation Complex	2
Comforts of Homecare-Titusville	2
Commissioner of Agriculture	2
Community Emergency Response Team Program	2
Community Services Council Seniors at Lunch, Cocoa Village	2
Crippled Children's Aid Society	2
Crosswinds Foster Care Program	2
Crosswinds Project Safe Place	2
Croton Elementary School	2
Day Care Provider Inspection Information	2
Department of Juvenile Probation	2
Devereux-Transitional Living Center	2
Division of Forestry	2
Dr W J Creel Elementary School	2
Easter Seal Society of East Central Florida	2
Eckerd Youth Alternatives, Inc.	2
Educational/Mental Health/Rehabilitative/Youth	2
Elms (The)	2
Erna Nixon Park	2
Family Care Medical Supply	2
Family Counseling Center Counterattack of Brevard	2
Family Counseling Center Transparenting Program	2
FDE - "Scholarship Program for Students with	2
Florida Council on Compulsive Gambling	2
Florida Dog Guides for the Deaf, Inc.	2
Gardendale Elementary School	2
Golden Wings	2
Hacienda Foster Care Program	2

Program Name	Referrals Made
Harry T. & Harriette V. Moore Memorial Park	2
Health First Pediatric Rehab, Central	2
Health Matters Rehabilitation Center	2
Holmes Regional Medical Center Freedom from Smoking Clinics	2
Housing Enhancement for Lower-Income People,	2
Imagine Schools at West Melbourne	2
John F. Kennedy Middle School	2
Jupiter Elementary School	2
Lauren's Light	2
Living Wills (Wuesthoff Health Systems)	2
Long Point Park Campground	2
Lupus Foundation of America	2
Malabar City Hall	2
Medicare Fraud Hotline	2
Melbourne Beach Public Library	2
Melbourne High School	2
Melbourne Kidney Center, Inc.	2
Mims/Scottsmoor Fire Department	2
Missing Children Information Clearinghouse	2
Myfloridalicense.com	2
National Center for Missing & Exploited Children	2
National Runaway Switchboard	2
National Stroke Association	2
North Brevard Charities Sharing Center, Material Goods Donations	2
Overeaters Anonymous, Central	2
PAL - West Melbourne Police Department	2
Palm Bay Elementary School	2
Port Malabar Elementary School	2
Post Office-Cocoa Beach	2
Post Office-Cocoa Village	2
Pregnancy Resources	2
Private Counselor - Banks, Sara Lynn	2
Private Counselor - Goff, Melanie, LCSW	2
Private Counselor - Kovach, John	2
Private Counselor - Rochelle, Laurie	2
Private Counselor - Warren, Tammy	2
Rivers Edge Day Training Program	2
Sabal Elementary School	2
Salvation Army Brevard County Domestic	2
Salvation Army, North - Thanksgiving Program	2
Salvation Army, North, Donations of non-perishable food	2
Saturn Elementary School	2
Sebastian River Medical Center	2
Serene Harbor	2
Service Corps of Retired Executives-South	2
Shepherd's Center of Melbourne	2
Sickle Cell Disease Association of America	2
Soil & Water Conservation	2
Space Coast Development Commission	2
Stone Middle School	2
Support Group-Cardiac (Concerned Hearts Club)	2
Support Group-Cardiac (South Brevard)	2
Support Group-Christian Cancer Support Group	2
Support Group-Lesbian	2

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<u>Program Name</u>	<u>Referrals Made</u>
Support Group-Parenting (Creepers and	2
Support Group-Sexual Abuse	2
Support Group-Sexual Assault Survivors	2
Support Group-The Leukemia & Lymphoma Society	2
Titusville High School	2
U of F Coop Extension Serv-Family & Consumer	2
U.S. Dept of Housing and Urban Development	2
University of Central Florida, Brevard Campus	2
Vehicle Modification	2
Veteran's Affair Regional Loan Center	2
Veteran's Outpatient Clinic, Orlando	2
Voter Registration Office, Palm Bay	2
Water Companies	2
West Melbourne City Hall	2
Women Dementia Caregiver Support Groups	2
Wuesthoff Assisted Living at IRCC	2
Your Florida Family	2
Youth Leadership Brevard	2
Indian Harbour Beach City Hall	1
4-H Program, Melbourne	1
AARP Tax Aide Preparation	1
AARP Tax-Aide Preparation Site- Cocoa Beach	1
Act Center, Inc. -Melbourne	1
American Cancer Society Look Better Feel Better Program	1
American Red Cross/ Southeast Chapter	1
Anderson Park	1
Apollo Elementary School	1
Asthma and Allergy Foundation of America	1
Astronaut High School	1
Audubon Elementary School	1
Banana River Wayside Park	1
Big Brothers Big Sisters Men Cooking From the Heart	1
Boys & Girls Club of America	1
Boys & Girls Club of America-Melbourne	1
Boys Town Nat'l Hotline & Residential Facilities	1
Brevard County Clerk of Court	1
Brevard County Dental Society	1
Brevard County Engineering Inspection	1
Brevard County Health Dept. - Medical Records, Central	1
Brevard County Health Dept. - Medical Records, North	1
Brevard County Health Dept. - STD Reporting	1
Brevard County Health Dept. - TB	1
Brevard County Natural Resource Management	1
Brevard County Parks & Rec.-South-Mainland	1
Brevard County School Board-Dist.3	1
Brevard County Sheriff's Office Crime Prevention Unit	1
Brevard Group Treatment Home	1
Brevard Job Link Joshua's Closet Clothing Program, Titusville	1
Brevard S.T.O.P.P.E.D	1
Brevard Workforce Development Board	1
Camp Bright Star	1
Camp Hope	1
Canaveral Port Authority-Dist. 3	1
CCC Physical Therapy Center-Arthritis Pool	1
Center for Counseling	1

<u>Program Name</u>	<u>Referrals Made</u>
Central Middle School -----	1
Child Find of America, Inc -----	1
Christa McAuliffe Elementary School -----	1
Christian Pastoral Counseling -----	1
Circuit Court Judge, John Dean Moxley -----	1
Circuit Court Judge, Preston Silvernail -----	1
City of Palm Bay -----	1
City of Titusville -----	1
Coastal Benefits Planning Project -----	1
Commissioner of Education -----	1
Congregations for Community Action (CCA) -----	1
Consumer Education & Business Self-Regulation-----	1
Coquina Elementary School -----	1
County Court Judge, Cathleen Clarke-----	1
Department of Juvenile Justice, North-----	1
Devereux-Outpatient Services-----	1
Devereux-Residential Treatment Center-Orlando -----	1
Division of Safety -----	1
East Coast Contract Industries -----	1
Economic Development Commission of Florida's Space -----	1
Educational Programs for Wildlife Conservation -----	1
Endeavor Academy-----	1
Endeavor Elementary School -----	1
Equal Employment Opportunity Commission-----	1
Explorer Elementary/Middle Charter School -----	1
Family Counseling Center Employee Counseling Service -----	1
Family Enrichment Program (CFDFL)-----	1
Florida Diabetes Camp-----	1
Florida Elks Children's Therapy Services-----	1
Florida Mentor -----	1
Florida Park Patrol-----	1
Fox Lake Park -----	1
Gang & Security Threat Group Awareness -----	1
Gentiva Health Services -----	1
Gilda's Club -----	1
Girl Scouts of Citrus Council -----	1
Golfview Elementary -----	1
Guardian Advocate Program (MHACF) -----	1
Health First Home Care -----	1
Hidden Potentials-----	1
Imperial Estates Elementary -----	1
Insurance Commissioner -----	1
Joe Realino Fund-----	1
John F. Turner Sr Elementary School -----	1
Junior Achievement of East Central Florida, -----	1
Kelly Park-----	1
Kennedy Space Center Visitors Center -----	1
Kiwanis Island Park -----	1
Levermore Psychological Services, P.A. -----	1
Lockmar Elementary School -----	1
Locks of Love -----	1
Longleaf Elementary School -----	1
Lt. Governor Jeff Kottkamp -----	1
Lyndon B Johnson Junior High School/Middle -----	1

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<u>Program Name</u>	<u>Referrals Made</u>
Make A Wish Foundation of Central Florida	1
Manatee Hammock Campground	1
Max K. Rhodes Park	1
Meadowlane Elementary School	1
Melbourne Beach City Hall	1
Men's Survivor Group	1
Merritt Island National Wildlife Refuge	1
Mims/Scottsmoor Public Library	1
National Mentor Healthcare, Inc.	1
National Transplant Assistance Fund	1
Odyssey Charter School	1
Older American's Act Disaster Recovery Program	1
Orange County Transportation Office	1
Outward Bound	1
Overeaters Anonymous, North	1
PAL - Titusville Police Athletic League	1
Parrish Sports Medicine & Rehabilitation	1
Parrish Sports Medicine-Pt. St. John	1
Paternity/Maternity Establishment	1
Patrick AFB Family Support Center	1
Polycystic Kidney Foundation	1
PREVENT! - "SAFE"	1
PREVENT! - Adolescent Counseling-"Face It"	1
PREVENT! - Clearlake Middle School-"Choices"	1
Private Counselor - Grewe, Joyce L.	1
Private Counselor - Kromash, Sharon	1
Private Counselor - LaMacchia, Richard	1
Private Counselor - Martin, Linda	1
Private Counselor - O'Mara, Stacy Moore. M.A.	1
Private Counselor - Riebe, Ann	1
Public Counsel Jack Shreve	1
Quest Elementary School	1
Ralph M Williams Jr Elementary School	1
Recovery Inc.	1
Remembering through Sharing -Perinatal Loss	1
Renew Therapy Centers	1
Riverview Elementary School	1
Rockledge Baptist Church	1
Rockledge High School	1
Rockledge Park	1
Rolling Readers Space Coast	1
Ronald McNair Magnet School	1
Roy Allen Elementary School	1
Salvation Army Headquarters	1
Salvation Army, Central ,Donations of non-perishable food	1
Salvation Army, South, Donations of non-perishable food	1
Satellite Beach Public Library	1
SCCIL-Transportation Program	1
Secretary of State	1
Section-8 Assisted Housing Program	1
Senior Community Service Employment Program	1
Service Corps of Retired Executives-Central	1
Sherwood Elementary School	1
Silver Pines	1
Society of St. Vincent DePaul	1
South Lake Elementary School	1
Southwest Middle School	1

<b>Program Name</b>	<b>Referrals Made</b>
Space Coast Assembly of God-----	1
Space Coast Blood Bank-----	1
Space Coast Marine Institute-----	1
St. Vincent De Paul-----	1
State Attorney-----	1
State Comptroller Bob Milligan-----	1
State of Florida Agriculture Extension Office-----	1
State of Florida Department of Motor Vehicles and Highway-----	1
State of Florida Fish & Wildlife Conservation Commission-----	1
Support Group-Addictions (Relapse Prevention)-----	1
Support Group-Alzheimer's and Dementia-----	1
Support Group-Cancer (Brain Tumor)-----	1
Support Group-Cardiac (Mended Hearts)-----	1
Support Group-Cardiac (North Brevard)-----	1
Support Group-Cardiac (Partners at Heart)-----	1
Support Group-Diabetes (Just Us)-----	1
Support Group-Epilepsy & Seizure Disorder-----	1
Support Group-Graves Disease-----	1
Support Group-Head/Brain Injury (Heads Up)-----	1
Support Group-Heads Together-----	1
Support Group-Hispanic Diabetics of Brevard-----	1
Support Group-JUGGS-----	1
Support Group-Ostomy Association, Space Coast-----	1
Support Group-Spina Bifida Association of the-----	1
Support Group-Sudden Infant Death Syndrome-----	1
Support Group-Vietnam Veterans (-----	1
Support Group-Witness Recovery Outreach-----	1
The DOCK-----	1
Toughlove International-----	1
Town of Indialantic Fire Department-----	1
Tropical Elementary School-----	1
Turkey Creek Sanctuary Park-----	1
U.S. Coast Guard-----	1
U.S. Food and Drug Administration - FDA-----	1
UCP Child Development Center (East Orange Center)-----	1
Ulumay Wildlife Sanctuary-----	1
United Cerebral Palsy of Central Florida-----	1
US OSHA (Occupational Safety & Health Administration)-----	1
US Representative - District 24-----	1
Veterans Memorial Park-----	1
Veterans of Foreign Wars Post 4206-----	1
VisionAWARE.org-----	1
Vocational Rehab, North-----	1
Volunteers of America of Florida-----	1
Water Conservation - City of Melbourne-----	1
WEGO Ministries-----	1
West Melbourne Elementary School for Science-----	1
West Nile Virus (Brevard County Health)-----	1
West Shore Junior/Senior High School-----	1
Westside Elementary School-----	1
World of Faith Outreach Christian Center-----	1
World of Faith: DCF ACCESS Center-----	1
<b>Total Referrals:</b>	<b>70,303</b>
<b>Total Number of Programs Receiving Referral:</b>	<b>1,399</b>
<b>% of Programs In Database Referred To:</b>	<b>88%</b>

# Referrals By Name

detail report

<u>Program Name</u>	<u>Referrals Made</u>
411 -----	1,012
911 -----	6
Indian Harbour Beach City Hall -----	1
Rockledge City Hall -----	8
1,000 Back Pack Initiative -----	2
211 Brevard, Inc. -----	8
2-1-1 Helpline-----	54
2-1-1 Online Database -----	32
211 Palm Beach/Treasure Coast-----	215
4-H Program, Cocoa-----	3
4-H Program, Melbourne -----	1
A. Max Brewer Memorial Law Library -----	2
AARP - Foundation/SC SEP-----	35
AARP Tax Aide Preparation -----	1
AARP Tax Aide Preparation Site-Cocoa-----	21
AARP Tax-Aide Preparation Site- Cocoa Beach -----	1
AARP Tax-Aide Preparation Site- Indian Harbour Beach-----	3
AARP Tax-Aide Preparation Site- Melbourne -----	26
AARP Tax-Aide Preparation Site- Merritt Island -----	7
AARP Tax-Aide Preparation Site- Palm Bay-----	30
AARP Tax-Aide Preparation Site- Satellite-----	4
AARP Tax-Aide Preparation Site- Titusville-----	8
Abuse Hotline-----	430
ACES (Association. for Children for Enforcement of Support) -----	79
ACLU (American Civil Liberties Union)-----	18
Act Center, Inc. -Melbourne-----	1
Act Center, Inc. -Titusville -----	38
Addictions Receiving Facility -----	82
Adoptions (Children's Home Society)-----	13
Adult Attention Deficit Disorder Self Help-----	7
Adult Children of Alcoholics-----	7
Agape Community Church -----	5
Agency for Workforce Innovation -----	177
Agricultural Co-op Ext Serv-Horticulture -----	3
Agricultural Co-op Ext Serv-Production -----	3
AIDS Nat'l Hotline - Phone Counseling, I&R-----	10
Alanon/Alateen-----	25
Alco-Hall (Community Treatment Center) -----	352
Alcoholics Anonymous (AA)-Brevard Intergroup-----	153
Alligator Hotline -----	2
Alternative Pregnancy Center -----	70
Alterra Sterling House of West Melbourne I-----	8
Alterra Sterling House of West Melbourne II-----	7
Alzheimer's Association-----	25
Amanda's Enriched ALF, Inc.-----	2
American Cancer Society-----	10
American Cancer Society Gift Closet-----	2
American Cancer Society Look Better Feel Better Program-----	1
American Cancer Society Man to Man Program-----	6
American Cancer Society Road to Recovery Program-----	7
American Civil Liberties Union (ACLU)-----	2
American Credit Counseling Service- Melbourne -----	35

<b>Program Name</b>	<b>Referrals Made</b>
American Diabetes Association	19
American Heart Association	32
American Kidney Fund, Inc.	7
American Liver Foundation	2
American Red Cross	160
American Red Cross First Aid & Safety Classes	21
American Red Cross Military Assistance Program	7
American Red Cross/ Southeast Chapter	1
American Red Cross/PAFB	2
AmeriTrans- Non Medical Stretcher	7
Anderson Park	1
Angel Flight Southeast	6
Angel Tree Project	8
Animal Services and Enforcement	58
Animal Specialty Hospital/Animal Emerg. Clinic	21
Animals from the Ark Humane Society	43
Apollo Elementary School	1
Apple Corp - School Volunteer Program	4
Arbors at Melbourne	9
Assistive Technology Act Projects	3
Asthma and Allergy Foundation of America	1
Astronaut High School	1
AT&T	103
Atlantis Urgent Care Walk-In Clinic	2
Audubon Elementary School	1
Autumn House	7
B.E.T.A. of Titusville, Inc.	63
B.O.A.T.	155
B.R.A.V.E. Volunteer & Internship Program	5
Banana River Wayside Park	1
Bayside High School	4
Behavioral Medicine Program-Getting Well	13
Bell South	3
Bethesda Baptist Retirement Home	8
Better Business Bureau of Central Florida	79
Big Brothers Big Sisters Men Cooking From the Heart	1
Big Brothers Big Sisters of Central Florida	38
Binky Patrol	4
Birth Moms	3
Birthright Cocoa Beach	36
Birthright Melbourne	78
Blood Bank, Cocoa Beach	2
Blood Bank, Main Office (Rockledge)	10
Blood Bank, Melbourne	18
Blood Bank, Titusville	2
Board of County Commissioners-Dist.1	4
Board of County Commissioners-Dist.2	6
Board of County Commissioners-Dist.3	6
Board of County Commissioners-Dist.4	3
Board of County Commissioners-Dist.5	8
Boy Scouts of America, Central Florida Council	5
Boys & Girls Club of America	1
Boys & Girls Club of America-Melbourne	1
Boys & Girls Club of America-Palm Bay (Riviera Elementary)	11

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Program Name	Referrals Made
Boys & Girls Club of America-Titusville	12
Boys Town Nat'l Hotline & Residential Facilities	1
Brain Injury Association of Florida, Inc.	2
Brevard Achievement Center	37
Brevard Assoc. of Family & Community Educators	16
Brevard Association for the Advancement of the Blind	14
Brevard Association of Human Services (BAHS)	2
Brevard Community College	2
Brevard Community College Dental Hygiene Clinic	164
Brevard Community College Parenting Skills Program	6
Brevard Community College, Cocoa Campus	9
Brevard Community College, Melbourne Campus	13
Brevard Community College, Palm Bay Campus	11
Brevard Community College, Titusville Campus	5
Brevard Community Kitchen	25
Brevard County Alternative Community Service	41
Brevard County Animal Services and Enforcement	127
Brevard County Bar Association	177
Brevard County Building Code Compliance	29
Brevard County Clerk of Court	1
Brevard County Code Enforcement	37
Brevard County Community Action	7
Brevard County Community Action Agency-Cocoa	3
Brevard County Community Supervision	17
Brevard County Contractor Licensing	3
Brevard County Cooperative Extension Service	4
Brevard County Courthouses	70
Brevard County Crime Prevention	6
Brevard County Dental Society	1
Brevard County Dental Society	356
Brevard County Detention Center-Sharpes	82
Brevard County Drug Court Program	2
Brevard County EEO & ADA	2
Brevard County Engineering Inspection	1
Brevard County Government Center	11
Brevard County Health Department	5
Brevard County Health Dept. - All Appointments	499
Brevard County Health Dept. - EMBRACED Program	41
Brevard County Health Dept. - Environmental Consultant	14
Brevard County Health Dept. - Environmental Health	69
Brevard County Health Dept. - Epidemiology	17
Brevard County Health Dept. - Gateway Teen Clinic	13
Brevard County Health Dept. - HIV/AIDS Case	26
Brevard County Health Dept. - Immunization Outreach	16
Brevard County Health Dept. - Immunization Records, Central	14
Brevard County Health Dept. - Immunization Records, North	13
Brevard County Health Dept. - Immunization Records, South	21
Brevard County Health Dept. - Intake Information, Central	57
Brevard County Health Dept. - Intake Information, North	23
Brevard County Health Dept. - Intake Information, South	67
Brevard County Health Dept. - Medical Records, Central	1
Brevard County Health Dept. - Medical Records, North	1
Brevard County Health Dept. - Medical Records, South	2
Brevard County Health Dept. - PATH Clinic	77
Brevard County Health Dept. - S.W.A.T.	2
Brevard County Health Dept. - STD Information	2

<b>Program Name</b>	<b>Referrals Made</b>
Brevard County Health Dept. - STD Reporting -----	1
Brevard County Health Dept. - TB -----	1
Brevard County Health Dept. - Vital Statistics-----	176
Brevard County Health Dept. - Volunteer Adult Dental -----	225
Brevard County Health Dept. - WIC (Central)-----	64
Brevard County Health Dept. - WIC (North) -----	27
Brevard County Health Dept. - WIC (South)-----	61
Brevard County Health Dept. -Teen Clinic, North -----	9
Brevard County Housing and Human Services-----	10
Brevard County Land Development, Code Compliance, Impact Fees-----	3
Brevard County Legal Aid, Inc. -----	634
Brevard County Manager's Office-----	2
Brevard County Medical Examiner's Office-----	3
Brevard County Medical Society -----	55
Brevard County Misdemeanor Probation-----	25
Brevard County Moms -----	3
Brevard County Mosquito Control (South) -----	7
Brevard County Natural Resource Management-----	1
Brevard County Office of Emergency Management-----	16
Brevard County Office of Human Resources-----	5
Brevard County Parks & Rec.-South-Mainland -----	1
Brevard County Parks & Recreation Disabilities Program, South Area-----	6
Brevard County Parks & Recreation Handicapped Program, Central Area-----	3
Brevard County Parks & Recreation Handicapped Program, North Area-----	6
Brevard County Parks & Recreation-South-Recreational Classes-----	4
Brevard County Parks and Recreation-----	2
Brevard County Parks and Recreation-Central Area Operations-----	13
Brevard County Parks and Recreation-Merritt Island/Beaches -----	11
Brevard County Parks and Recreation-North Area Operations-----	9
Brevard County Parks and Recreation-South Area Operations -----	24
Brevard County Pretrial Diversion-----	2
Brevard County Property Appraiser -----	7
Brevard County Public Defender -----	44
Brevard County Public Safety Department-----	3
Brevard County Public Works Dept. -----	3
Brevard County Road & Bridge Administration -----	4
Brevard County School Board -----	2
Brevard County School Board Child Find -----	5
Brevard County School Board-Dist.1 -----	3
Brevard County School Board-Dist.2-----	2
Brevard County School Board-Dist.3-----	1
Brevard County School Board-Dist.4-----	3
Brevard County School Board-Dist.5-----	11
Brevard County School Board-GED Program-----	32
Brevard County Sheriff's Office -----	3
Brevard County Sheriff's Office Crime Prevention Unit -----	1
Brevard County Sheriff's Office, Cape Canaveral Precinct -----	24
Brevard County Sheriff's Office, East Precinct-----	84
Brevard County Sheriff's Office, South Precinct-----	113
Brevard County Sheriff's Office, Titusville Precinct -----	56
Brevard County Sheriff's Office, West Precinct-----	26
Brevard County Solid Waste Management -----	53
Brevard County Supervisor of Elections-----	4
Brevard County Tax Collector-----	27

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<b>Program Name</b>	<b>Referrals Made</b>
Brevard County Veterans Service Office	96
Brevard County Water Resources Department	7
Brevard Drop-in Center	22
Brevard Family of Housing	3
Brevard Family Partnership	16
Brevard Family Partnership - Brevard C.A.R.E.S.	152
Brevard Group Treatment Home	1
Brevard Health Alliance	18
Brevard Health Alliance Mobile Unit	28
Brevard Health Alliance-Central	169
Brevard Health Alliance-Cocoa	207
Brevard Health Alliance-Melbourne	242
Brevard Health Alliance-Palm Bay	175
Brevard Home Savers	65
Brevard Job Link - Cocoa	98
Brevard Job Link - Palm Bay	118
Brevard Job Link - Titusville	23
Brevard Job Link Clothing Donations	3
Brevard Job Link First Impressions Clothing Program, Melbourne	3
Brevard Job Link Joshua's Closet Clothing Program, Cocoa	2
Brevard Job Link Joshua's Closet Clothing Program, Titusville	1
Brevard Literacy Program	15
Brevard S.T.O.P.P.E.D	1
Brevard Schools Foundation/School Supplies	40
Brevard Workforce - Cocoa	88
Brevard Workforce - Palm Bay	156
Brevard Workforce Development Board	1
Brevard Workforce- Titusville	39
Brevard Zoo	20
Bridges, Inc.	5
Bridges, Inc. Rockledge	34
Bright Star Center for Grieving Children	17
Brighthouse- Call before you dig	7
Browning's Diabetes Management	9
Browning's Medical Equipment	26
Buena Vida Assisted Living, Inc.	4
Buena Vida Estates	12
Building Permits- City of Palm Bay	5
C.I.T.A. Rescue Mission	3
C.I.T.A.. Rescue Mission	373
Cambridge Elementary School	2
Camp Bright Star	1
Camp Hope	1
Canaveral Port Authority-Dist. 3	1
Cancer Care Foundation Support Group	56
Cancer Care, Inc.	10
Candlelighters of Brevard	6
Canine Companions for Independence	2
Cape Canaveral City Hall	6
Cape Canaveral Public Library	6
Care Entree	12
Care Givers	61
Care-A-Van (Health First Cape Canaveral)	8
Career Guidance	17
Caregiver Education & Resource Program	9
Carnegie Gardens Nursing Center	5

<b>Program Name</b>	<b>Referrals Made</b>
Carolina Care ALF -----	20
Carroll Lewis Elementary School -----	2
Catalina Gardens-----	7
CATCH of Brevard-Pediatric Primary Care -----	8
Catholic Charities-----	29
Catholic Charities - Material Goods Donations-----	15
Catholic Charities Adoption -----	7
Catholic Charities Counseling-----	113
Catholic Charities Family Emergency Assistance -----	1,575
Catholic Charities Pregnancy Counseling-----	5
Catholic Charities, Donation-Pick/Up of donated item -----	23
CCC Physical Therapy Center-Arthritis Pool -----	1
Census Bureau Call Center-----	4
Center for Autism and Related Disorders - UCF-----	13
Center for Counseling-----	1
Center for Disease Control and Prevention-----	11
Center for Drug Free Living-Brevard Outpatient Center -----	214
Center for the Visually Impaired -----	38
Central Brevard Humane Society -----	45
Central Brevard Library (Cocoa)-----	40
Central Brevard Sharing Center -----	47
Central Brevard Sharing Center Clothing Program -----	14
Central Brevard Sharing Center Medical Equipment Program-----	32
Central Brevard Sharing Center Prescription Assistance Program -----	66
Central Brevard Sharing Center, Material Goods Donations -----	11
Central Brevard Sharing Center/Client-----	1,158
Central District Dental Association -----	227
Central Florida Legal Services -----	593
Central Florida Safety Council -----	54
Central Florida Treatment Center-Cocoa-----	185
Central Florida Treatment Center-Palm Bay -----	41
Central Middle School-----	1
Century Oaks-----	13
Chamber of Commerce, Cocoa Beach Area -----	15
Chamber of Commerce, Melbourne-Palm Bay Area -----	41
Chamber of Commerce, Palm Bay-----	10
Chamber of Commerce, Titusville-----	10
Channel 6 - WKMG TV Consumer Reporter-----	28
Channel 9 - WFTV 9 Action Report -----	41
Child and Adult Protective Investigation -----	58
Child Care Association of Brevard County -----	2
Child Care Association, Central-----	106
Child Care Association, North-----	54
Child Care Association, South -----	140
Child Find of America, Inc-----	1
Child Protection Team of Brevard -----	52
Child Support Enforcement -----	332
Childbirth Enhancement Foundation -----	4
Children's Advocacy Center of Brevard-----	8
Children's Domestic Violence Support Group -----	2
Children's Home Society -----	11
Children's Home Society - Case Management-----	12
Children's Home Society - Crisis Screening -----	6
Children's Home Society - Intensive Crisis Counseling-----	9

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<b>Program Name</b>	<b>Referrals Made</b>
Children's Home Society - Multi-Disciplinary Team	12
Children's Interagency Program	8
Children's Medicaid	45
Children's Medical Service	16
Children's Medical Services Network	2
Christ Aid Ministry for Family Restoration	2
Christ Aid Ministry for Women and Children	57
Christa McAuliffe Elementary School	1
Christian Conciliation Service of Brevard	9
Christian Pastoral Counseling	1
Circles of Care	44
Circles of Care - Child Crisis Stabilization	44
Circles of Care - Community Support	5
Circles of Care - Emergency Crisis Assessment	385
Circles of Care - Outpatient Counseling, Melbourne	229
Circles of Care - Outpatient Counseling, Rockledge	119
Circles of Care - Outpatient Counseling, Titusville	43
Circles of Care - Psychiatric Services, Melbourne	63
Circles of Care - Psychiatric Services, Rockledge	11
Circles of Care - Psychiatric Services, Titusville	4
Circles of Care - Twin Rivers Drug Treatment Center	621
Circuit Court Judge, Bruce Jacobus	2
Circuit Court Judge, Charles M. Holcomb	2
Circuit Court Judge, John Dean Moxley	1
Circuit Court Judge, Preston Silvernail	1
City of Cocoa	2
City of Cocoa - City Clerk	29
City of Cocoa - City Manager/Mayor's Office	14
City of Cocoa Beach Fire Department	2
City of Cocoa Beach Police Department	17
City of Cocoa Fire Department	10
City of Cocoa Police Department	91
City of Indian Harbor & Melbourne Beach Police Department	15
City of Melbourne Code Compliance	14
City of Melbourne Fire Department	13
City of Melbourne Occupational Licenses	4
City of Melbourne Planning and Economic	3
City of Melbourne Police Department	161
City of Palm Bay	1
City of Palm Bay Code Compliance	20
City of Palm Bay Fire Department	3
City of Palm Bay Occupational Licenses	9
City of Palm Bay Parks Operations	7
City of Palm Bay Police Department	135
City of Rockledge	2
City of Rockledge Fire Department	9
City of Rockledge Police Department	34
City of Satellite Beach Animal Control	3
City of Satellite Beach Fire Department	4
City of Satellite Beach Police Department	19
City of Sebastian Police Department	3
City of Titusville	1
City of Titusville Fire Department\	9
City of Titusville Police Department	59
City of West Melbourne Fire Department	2
City of West Melbourne Police Department	18
Clearinghouse on Disabilities	46

<b>Program Name</b>	<b>Referrals Made</b>
Clerk of Court & Small Claims-Melbourne	169
Clerk of Court & Small Claims-Titusville	51
Clerk of Court & Small Claims-Viera	187
Clinical Research	4
Coalition for Hungry and Homeless of Brevard	32
Coalition for the Hungry & Homeless WIN Housing Program	709
Coastal Ambulance	6
Coastal Benefits Planning Project	1
Cocoa Beach City Hall	5
Cocoa Beach Public Library	5
Cocoa City Hall	18
Cocoa High School	5
Cocoa Housing Authority	103
Cocoa Police Athletic League (PAL)	2
Cocoa Police Department - Christmas Toys	46
Cocoa West Recreation Complex	2
Columbia Elementary School	6
Comforts of Homecare-Melbourne	20
Comforts of Homecare-Titusville	2
Commissioner of Agriculture	2
Commissioner of Education	1
Community Action Team-Cocoa	8,464
Community Action Team-Titusville	430
Community Based Care of Brevard, Inc.	8
Community Care For The Elderly and Disabled	282
Community Development Center, Palm Bay	60
Community Emergency Response Team Program	2
Community Home Services	26
Community Housing Initiative, Inc.	70
Community Inclusion Facilitation (CIF)	5
Community Kitchen/Sharing Center, Central	35
Community Legal Services of Mid-Florida	5
Community Medical Clinic, Titusville	51
Community of Hope, Inc.	236
Community Services Council - Program	66
Community Services Council Meals on Wheels	171
Community Services Council of Brevard County, Administrative Office	20
Community Services Council Retired and Senior Volunteer Program (RSVP)	8
Community Services Council Seniors Assistance Program	422
Community Services Council Seniors at Lunch	8
Community Services Council Seniors at Lunch, Cocoa Village	2
Community Treatment Center Inc.	137
Compassionate Management Care, Inc.	14
Congregations for Community Action (CCA)	1
Consult-A-Nurse	198
Consumer Debt Counselors	6
Consumer Education & Business Self-Regulation	1
Coquina Elementary School	1
Corrections Department of Probation	24
Counseling - Discovery Institute, PA.	32
Country Acres Children's Home	3
County Court Judge, Cathleen Clarke	1
Couples, Marriage and Family Counseling	32
Courtney Spring Village	18

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<u>Program Name</u>	<u>Referrals Made</u>
Cover Florida Healthcare-----	31
Creative Care Center-Adult Day Care -----	16
Credit Bureaus-----	4
Crippled Children's Aid Society -----	2
CRISIS/HELP/I&R LINES - OUT OF AREA -----	64
Crosswinds Brevard Job Link Youth Services -----	9
Crosswinds Community Counseling-----	72
Crosswinds Foster Care Program-----	2
Crosswinds Intensive Delinquency Diversion -----	4
Crosswinds Juvenile Assessment Center-----	23
Crosswinds Project Safe Place -----	2
Crosswinds Rainwater Center for Girls -----	5
Crosswinds Runaway and Youth Crisis Shelter -----	37
Crosswinds Transitional Living Program -----	45
Crosswinds Youth Services, Inc. -----	9
Croton Elementary School -----	2
Daily Bread -----	151
Daisy Pickers - Holy Name of Jesus Catholic-----	24
Dawn Manor -----	4
Day Care Provider Inspection Information -----	2
DCF Adult Services Program-----	90
DCF Economic Services/ACCESS Florida -----	1,981
DCF-Consumer Complaint Line -----	23
Department of Business and Professional -----	23
Department of Elder Affairs-----	25
Department of Juvenile Justice -----	3
Department of Juvenile Justice (South) -----	6
Department of Juvenile Justice, North -----	1
Department of Juvenile Probation-----	2
Devereux Day School-----	7
Devereux Florida Treatment Network (Hospital) -----	4
Devereux Treatment Network-Hosp-----	50
Devereux Youth & Family Counseling Center-----	4
Devereux-Center for Developmental Disabilities -----	11
Devereux-Outpatient Counseling Centers -----	11
Devereux-Outpatient Services -----	1
Devereux-Residential Treatment Center-Orlando-----	1
Devereux-Therapeutic Foster Care-----	4
Devereux-Transitional Living Center-----	2
Devereux-Youth & Family Counseling Services -----	110
Disabilities Program (Parks & Rec.-South) -----	4
Discovery Elementary School -----	6
Division of Blind Services -----	9
Division of Consumer Services -----	53
Division of Forestry -----	2
Division of Safety-----	1
Domestic Violence Hotline-Florida Statewide -----	25
Dr W J Creel Elementary School -----	2
Dr. Martin Luther King, Jr. Library-----	5
Driver's License-Melbourne US 1 (DMV)-----	128
Driver's License-North Melbourne (DMV) -----	58
Driver's License-Titusville (DMV)-----	88
Driving Programs-----	13
Early Learning Coalition of Brevard County -----	89
Early Steps-----	14
East Central Florida Memory Disorder Clinic-----	20
East Coast Christian Center-----	278

<b>Program Name</b>	<b>Referrals Made</b>
East Coast Contract Industries-----	1
Easter Seal Society-----	16
Easter Seal Society of East Central Florida-----	2
Eau Gallie Civic Center-----	5
Eau Gallie Public Library-----	13
Eckerd Youth Alternatives, Inc.-----	2
Economic and Neighborhood Development-City of-----	4
Economic Development Commission of Florida's Space-----	1
Educational Programs for Wildlife Conservation-----	1
Educational/Mental Health/Rehabilitative/Youth-----	2
Elder Service Unit - State Attorney Office-----	24
Eldercare Locator-----	43
Elms (The)-----	2
Emergency Financial Assistance for Housing-----	69
Endeavor Academy-----	1
Endeavor Elementary School-----	1
Enterprise ADT-----	6
Environmental Protection Agency-----	13
Epilepsy Association of Central Florida-----	5
Episcopal Counseling Center, Melbourne-----	16
Episcopal Counseling Center, Titusville-----	10
Equal Employment Opportunity Commission-----	1
Equal Employment Opportunity Commission (EEOC)-----	5
Erna Nixon Park-----	2
Explorer Elementary/Middle Charter School-----	1
EYA Hi-Five East Coast Early Intervention-----	6
Eyecare America-----	10
Fair Housing Continuum-----	13
Family Care Medical Supply-----	2
Family Counseling Center Batterers' Intervention Program-----	3
Family Counseling Center Counterattack of Brevard-----	2
Family Counseling Center Employee Counseling Service-----	1
Family Counseling Center of Brevard, Inc.-----	4
Family Counseling Center Transparenting Program-----	2
Family Counseling Center, Consumer Credit Counseling Service of Brevard-----	110
Family Counseling Center-Outpatient Counseling-----	420
Family Enrichment Program (CFDFL)-----	1
Family HealthLine (Department of Health)-----	16
Family Network on Disabilities of Florida-----	5
Family Resource Center-----	4
Fathers for Equal Rights-----	17
FBI-Federal Bureau of Investigation-----	4
FDE - "Scholarship Program for Students with-----	2
Federal Information Center-----	7
Federal Subsidized Housing-----	15
Feed My Sheep-----	32
Fellsmere Dental Clinic-----	14
FEMA-----	8
First Baptist Church Merritt Island-----	210
First-Time Home Buyer's-----	6
Florida Attorney General-----	12
Florida BrAlve Helpline-----	17
Florida Council on Compulsive Gambling-----	2
Florida Department of Children and Families-----	26
Florida Department of Health-Website-----	4

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Program Name	Referrals Made
Florida Dept. of Agriculture and Consumer	4
Florida Diabetes Camp	1
Florida Diagnostic and Learning Resources Systems Child Find	6
Florida Discount Drug Card	5
Florida Dog Guides for the Deaf, Inc.	2
Florida Elks Children's Therapy Services	1
Florida Fish and Wildlife Conservation	9
Florida Highway Patrol	14
Florida HIV/AIDS Hotline	8
Florida Hospital	65
Florida Institute of Technology Community Psychological Services	155
Florida Institute of Technology Incest Victim & Offender Counseling	13
Florida Legal Services	64
Florida Malpractice Information	13
Florida Mentor	1
Florida Park Patrol	1
Florida Power and Light (FPL)	167
Florida Public Service Commission	24
Florida Sheriff's Youth Ranches	17
Florida Tech Behavioral Services School of	50
Florida Today	16
Florida Today Reaching Out Christmas Program	186
Floridabraive.org	6
Florida's Adoption Program	9
Food Pantry/Sharing Center, Central	55
Food With Care	16
Found. American Academy of Ophthalmology-Eyecare	3
Fox Lake Park	1
Franklin T. DeGroodt Memorial Library	12
Free Medicine Foundation	9
Freedom 7 Community Center	5
Freedom from Smoking	4
Friends at Home	8
Gamblers Anonymous/GamAnon	6
Gang & Security Threat Group Awareness	1
Gardendale Elementary School	2
Genesis House	111
Gentiva Health Services	1
Gentiva Health Services-Melbourne	35
Gibson Gymnasium and Field	3
Gilda's Club	1
Girl Scouts of Citrus Council	1
Glory Mansions	55
Golden Wings	2
Golfview Elementary	1
Good Shepherd Lutheran Church Food Pantry	136
Goodwill Industries of Central Florida, Inc.	3
Goodwill Industries-Thrift Store-Babcock	27
Goodwill Industries-Thrift Store-Merritt	24
Goodwill Industries-Thrift Store-Palm Bay	13
Goodwill Industries-Thrift Store-Rockledge	29
Goodwill Industries-Thrift Store-Wickham	20
Goodwill Job Center	155
Governor Charlie Crist	32
Grandparents Raising Grandchildren	22
Greater Palm Bay Senior Center	19

<b>Program Name</b>	<b>Referrals Made</b>
Greyhound Bus Service-----	44
Guardian Ad Litem Program -----	17
Guardian Advocate Program (MHACF)-----	1
H.E.L.P. -----	22
H.O.P.E. Preschool & Childcare -----	8
Hacienda Foster Care Program-----	2
Hacienda Girl's Ranch-----	10
Hands of Mercy -----	13
Harbor City Elementary School -----	4
Harbor Place-----	15
Harry T. & Harriette V. Moore Cultural Center-----	4
Harry T. & Harriette V. Moore Memorial Park -----	2
Health First Cape Canaveral Hospital -----	32
Health First Holmes Regional Medical Center-----	66
Health First Home Care-----	1
Health First Home Care, Melbourne -----	48
Health First Home Care, Merritt Island -----	27
Health First Palm Bay Community Hospital -----	46
Health First Pediatric Rehab, Central-----	2
Health First Pediatric Rehab, South-----	4
Health Matters Rehabilitation Center -----	2
Health South Sea Pines Rehabilitation Hospital -----	5
Healthy Kids-Insurance -----	17
Healthy Start - Palm Bay Annex -----	11
Healthy Start - Titusville Annex-----	18
Healthy Start Coalition of Brevard County -----	25
Healthy Start Coalition of Brevard County, -----	4
Heart of Florida 2-1-1 -----	830
Help! Column - Florida Today -----	4
Hepatitis and Liver Disease National Hotline -----	4
Hibiscus Court-----	4
Hidden Potentials-----	1
Hidden Potentials, Inc. -----	22
Hill-Burton Free Hospital Care-----	119
His Place Ministries -----	96
His Way Restoration Ministries, Inc. -----	62
Holmes Regional Medical Center Freedom from Smoking Clinics -----	2
Holy Name of Jesus Catholic Church-----	7
Home At Last Adoption Agency, Inc. -----	9
Homeless Veterans of Reintegration Program -----	15
Homemaker Companion Service -----	46
Homemaker/Companion Services-----	11
Homeowners Hope Hotline-----	53
Hope Ministries -----	13
Hospice of Health First -----	11
Hospice of St. Francis -----	7
House of Hope -----	4
Housing & Community Development (City of -----	15
Housing and Community Development, City of -----	127
Housing Authority of Brevard County-----	232
Housing Enhancement for Lower-Income People, -----	2
How to Choose an Assisted Living Facility -----	25
HUD-----	95
Humane Society of South Brevard -----	46
Identity Theft Hotline (Federal Trade Commission) -----	5

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<u>Program Name</u>	<u>Referrals Made</u>
Imagine Schools at West Melbourne	2
Immigration & Naturalization Service (INS)	22
Imperial Estates Elementary	1
In Home Services	34
In Sight Support Group	13
Indialantic City Hall	3
Indian Harbour Beach Tag Agency	4
Information & Referral for Respite	6
In-Home Senior Care	72
Institute for Business Training & Community	4
Insurance Commissioner	1
Insurance Consumer Helpline	24
Intensive Residential Treatment Center	5
Internal Revenue Service	55
Intervention Services - Behavior Analysis	36
Intervention Services Inc.	7
IRS Office	85
Jewish Federation - Financial Assistance	13
Jimmie Smith Cottage Transitional Living	26
Job Corps - Job Training for Youth	32
Joe Realino Fund	1
Joe Realino Fund - Fin Asst Unemp Hospitality	4
Joe's Club	24
Joe's Club-North	17
Joe's Club-South	6
John F. Kennedy Middle School	2
John F. Turner Sr Elementary School	1
Junior Achievement of East Central Florida,	1
Jupiter Elementary School	2
Keep Brevard Beautiful	7
Kelly Park	1
Kennedy Space Center Visitors Center	1
Keys to Life Counseling, North	9
Keys to Life Counseling, South	14
KidsPeace	12
Kiwanis Island Park	1
Labor Finders	30
Lauren's Light	2
Lawyer Referral Service (Florida Bar)	11
Levermore Psychological Services, P.A.	1
Liberty Lodge	125
LifeStation	5
Links of Hope	5
Links of Hope-Main Office	180
Lions Club	148
Literacy Program (Brevard County Library)	5
Living Wills (Wuesthoff Health Systems)	2
Lockmar Elementary School	1
Locks of Love	1
Long Point Park Campground	2
Long Term Care Ombudsman Council	8
Longleaf Elementary School	1
Lori Wilson Park	4
Low Cost Spay-Neuter Clinic & Adoption Center	36
Low Income Home Energy Assistance Program	914
Lt. Governor Jeff Kottkamp	1

<u>Program Name</u>	<u>Referrals Made</u>
Lupus Foundation of America -----	2
Lyndon B Johnson Junior High School/Middle -----	1
MADD - Mothers Against Drunk Driving -----	3
Make a Difference Day Weekend -----	5
Make A Wish Foundation of Central Florida -----	1
Malabar City Hall -----	2
Manatee Cove -----	3
Manatee Hammock Campground -----	1
Mandatory Divorce Classes -----	9
Manatee Elementary School -----	3
Martin Anderson Senior Center -----	12
Max K. Rhodes Park -----	1
Maxim Healthcare Services -----	4
Meadowlane Elementary School -----	1
Medicaid Headquarters Office -----	359
Medicare Beneficiaries -----	11
Medicare Fraud Hotline -----	2
Medicare Information -----	71
Medicare-Approved Discount Drug Cards -----	6
MediKids-Florida -----	4
Melbourne Auditorium -----	3
Melbourne Beach City Hall -----	1
Melbourne Beach Public Library -----	2
Melbourne City Hall -----	37
Melbourne High School -----	2
Melbourne Housing Authority -----	157
Melbourne Kidney Center, Inc. -----	2
Melbourne Public Library -----	30
Melbourne Speech Clinic -----	3
Melbourne Tag Agency -----	55
Men's Survivor Group -----	1
Mental Health Association of Central Florida -----	14
Merritt Island Fire Department -----	8
Merritt Island National Wildlife Refuge -----	1
Merritt Island Public Library -----	10
Merritt Island Tag Agency -----	49
Mila Elementary School -----	3
Mims Elementary School -----	3
Mims/Scottsmoor Fire Department -----	2
Mims/Scottsmoor Public Library -----	1
Missing Children Information Clearinghouse -----	2
Mobility Medical Corp. -----	3
Mom Care -----	8
Multiple Sclerosis Asso. of America -----	12
Muscular Dystrophy Association, Inc. -----	3
Myfloridalicense.com -----	2
NAACP - Nat'l Asso. for Advancement of Colored -----	7
NAMI Connections Support Group/Brevard Drop-In -----	22
Narcotics Anonymous -----	114
National Alliance for the Mentally Ill, Florida State Office -----	8
National Alliance for the Mentally Ill, National Office -----	3
National Alliance for the Mentally Ill, South Brevard Chapter -----	20
National Alliance for the Mentally Ill, Space Coast Chapter -----	20
National Asso Anorexia Nervosa & Associated Disorders -----	10
National Center for Missing & Exploited Children -----	2

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Program Name	Referrals Made
National Do Not Call Registry	11
National Fatherhood Initiative	10
National Foundation for Debt Management	40
National Institute of Mental Health	5
National Mentor Healthcare, Inc.	1
National Organization of Rare Disorders	21
National Runaway Switchboard	2
National Stroke Association	2
National Transplant Assistance Fund	1
NeedyMeds	84
Neighbors Helping Neighbors	7
NHC Place-Merritt Island	3
Nineline - Hotline	3
North Animal Care Center	6
North Brevard Charities Sharing Center	1,473
North Brevard Charities Sharing Center Christmas Program	6
North Brevard Charities Sharing Center Clothing Program	10
North Brevard Charities Sharing Center Thanksgiving Program	19
North Brevard Charities Sharing Center, Material Goods Donations	2
North Brevard Public Library	9
North Brevard Rehabilitation Center	3
North Brevard Senior Center, Inc.	7
Northwind - Thrift Store/Cocoa	69
Northwind Ministries	6
Northwind Ministries Clothing Program	17
Northwind -Thrift Store/Merritt Island	49
NUI Gas Co.	15
Nurse On Call	18
Odyssey Charter School	1
Oil Spill Report Line	5
Older American's Act Disaster Recovery Program	1
Orange County Transportation Office	1
Orange, Osceola, Seminole Counties Programs & Services	500
Our House ALF, Inc.	3
Outpatient Substance Abuse Treatment Services, Central	36
Outpatient Substance Abuse Treatment Services, North	27
Outpatient Substance Abuse Treatment Services, South	41
Outward Bound	1
Outward Bound-Hurricane Island	23
Overeaters Anonymous, Central	2
Overeaters Anonymous, North	1
Overeaters Anonymous, South	3
Overeaters Anonymous-Hotline	3
Ozark Wheelchair Cab Co.	20
PAL - Palm Bay Police Department	6
PAL - Titusville Police Athletic League	1
PAL - West Melbourne Police Department	2
Palm Bay City Hall	18
Palm Bay Elementary School	2
Palm Bay High School	8
Palm Bay Public Library	19
Palm Bay Tag Agency	23
Parent Education Class/Parent Support Group	14
Parent to Parent	16
Parkway Psychiatry and Family Counseling, P.A.	34
Parrish Medical Center	37

<u>Program Name</u>	<u>Referrals Made</u>
Parrish Sports Medicine & Rehabilitation	1
Parrish Sports Medicine-Pt. St. John	1
Paternity/Maternity Establishment	1
Patient Services	5
Patrick AFB Base Operator	4
Patrick AFB Family Support Center	1
Patrick Air Force Base	5
Pfizer Drug Prescriptions	7
Pfizer Share Card Program	3
Philips Lifeline	22
Physician Referral Service	146
Planned Parenthood-Eastside Clinic	35
Planned Parenthood-Westside Clinic	11
Pleasant Home	3
Poison Information Center, Florida	42
Polycystic Kidney Foundation	1
Port Malabar Elementary School	2
Port St. John Public Library	4
Post Office-Cape Canaveral	5
Post Office-Cocoa (524)	19
Post Office-Cocoa Beach	2
Post Office-Cocoa Village	2
Post Office-Eau Gallie	17
Post Office-Indialantic	3
Post Office-Malabar	3
Post Office-Melbourne	13
Post Office-Merritt Island	5
Post Office-Palm Bay	16
Post Office-Rockledge	4
Post Office-Titusville (Astronaut Trail)	6
Post Office-Titusville Postal Store	5
PPARX.ORG	129
Pregnancy Resources	2
Pregnancy Resources, Inc.	85
Prescription Drug Patient Assistance Programs	57
Pressing Onward Ministry	3
PREVENT! - "Family Strengthening Program"	20
PREVENT! - "Family Ties"	18
PREVENT! - "SAFE"	1
PREVENT! - Adolescent Counseling-"Face It"	1
PREVENT! - Adolescent Counseling-"Resist"	6
PREVENT! - C.A.R.E.	82
PREVENT! - Clearlake Middle School-"Choices"	1
PREVENT! - Education & Support Groups	118
PREVENT! - HIV/AIDS Prevention & Educational Outreach	14
PREVENT! - Outpatient Substance Abuse	71
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PREVENT! - Tobacco Education Program- "It's	7
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Private Counselor - Banks, Sara Lynn	2
Private Counselor - Bashir, Rahlia	90
Private Counselor - Burnham, Gary F.	55
Private Counselor - Durham-Flint, Becky	24

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<b>Program Name</b>	<b>Referrals Made</b>
Private Counselor - Eller, Jerry R. -----	30
Private Counselor - Goff, Melanie, LCSW -----	2
Private Counselor - Green, Mary Alice -----	8
Private Counselor - Grewe, Joyce L. -----	1
Private Counselor - Hagan, Thomas J. -----	3
Private Counselor - Kalinyak, Deborah -----	3
Private Counselor - Kiley, Susan -----	6
Private Counselor - Kovach, John -----	2
Private Counselor - Kromash, Sharon -----	1
Private Counselor - LaMacchia, Richard -----	1
Private Counselor - Martin, Linda -----	1
Private Counselor - O'Mara, Stacy Moore. M.A. -----	1
Private Counselor - Panaccione, Vicki -----	3
Private Counselor - Riebe, Ann -----	1
Private Counselor - Rochelle, Laurie -----	2
Private Counselor - Ronan, Michelle MA, LMHC -----	37
Private Counselor - Sanders, Kwanya -----	3
Private Counselor - Todd, Jill -----	4
Private Counselor - Warren, Tammy -----	2
Private Duty Home Care -----	8
Probation and Community Corrections -----	3
Program for Independent Living (BAAB) -----	5
Project H.O.P.E. (Helping Our People in Emergencies) -----	31
Project Lifesaver -----	28
Project Relief -----	17
Project Response -----	3
Project Response - Case Management HIV/AIDS -----	15
Protect Our Children, Inc. -----	4
Protective Services, Family Builders -----	9
PSA Kids Medical Club -----	3
Public Counsel Jack Shreve -----	1
Public Defender -----	3
Public Service Commission -----	11
Public Works- City of Palm Bay -----	7
Public Works Department, City of Rockledge -----	3
Quality Lifestyles-East Oaks -----	9
Quality Lifestyles-Pinetrees ALF -----	6
Quality Lifestyles-South Oaks ALF -----	6
Quality Lifestyles-West Oaks ALF -----	3
Quality Lifestyles-Whispering Oaks -----	5
Quest Elementary School -----	1
RAINN (Rape Abuse & Incest National Network) -----	9
Ralph M Williams Jr Elementary School -----	1
Reach to Recovery (American Cancer Society) -----	3
Recovery Inc. -----	1
Recovery Inc., Cocoa Group -----	3
Recovery Inc., Melbourne -----	5
Refugee & Immigration Assistance-Catholic -----	23
Regional Small Business Dev Center (Brevard) -----	4
Remembering through Sharing -Perinatal Loss -----	1
Renew Therapy Centers -----	1
Residential Facil Dev Disabled Adults -----	19
River Landings, Inc. -----	4
Rivers Edge Day Training Program -----	2
Riverside Counseling Services, LLC -----	119
Riverview Elementary School -----	1
Riverview Retirement Center -----	4

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Rockledge Baptist Church	1
Rockledge High School	1
Rockledge Park	1
Rockledge Tag Agency	11
Rolling Readers Space Coast	1
Ronald McNair Magnet School	1
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Sabal Elementary School	2
Safe Harbor Home	3
Safelink Wireless	132
SafeNet Home Safety	10
Sally's House-PREVENT! of Brevard, Inc.	158
Salvation Army - Adolescent Anger Management Course	24
Salvation Army Brevard County Domestic	2
Salvation Army Domestic Violence Counseling	50
Salvation Army Domestic Violence Hotline	29
Salvation Army Domestic Violence Shelter	188
Salvation Army Headquarters	1
Salvation Army Retail Family Store	61
Salvation Army, Central	2,113
Salvation Army, Central - Christmas Program	27
Salvation Army, Central, Donations of non-perishable food	1
Salvation Army, Central, Missing Persons Information	6
Salvation Army, North	1,995
Salvation Army, North - Donation-Pick/up of donated item	7
Salvation Army, North - Material Goods Donations	10
Salvation Army, North - Thanksgiving Program	2
Salvation Army, North, Donations of non-perishable food	2
Salvation Army, North, Prescription Assistance Program	59
Salvation Army, North-Thrift Store	25
Salvation Army, South	2,363
Salvation Army, South - Christmas Program	20
Salvation Army, South - Donation-Pick/Up of donated item	14
Salvation Army, South - Material Goods Donations	4
Salvation Army, South - Thanksgiving Program	50
Salvation Army, South, Donations of non-perishable food	1
Salvation Army, South, Prescription Assistance Program	124
Salvation Army, North - Christmas Program	8
Salvation Army-North/Central	21
Salvation Army-South	27
Samaritans	3
Sand Point Senior Living	6
Satellite Beach City Hall	3
Satellite Beach Public Library	1
Saturn Elementary School	2
SAVS - Crisis Counseling	21
SAVS - Victim Support Group	14
SAVS-Information	8
SCCIL-Transportation Program	1
School Board of Brevard County	71
Seaside Counseling Center	24
Sebastian River Medical Center	2
Second Harvest Food Bank of Central Florida,	9

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Secretary of State	1
Section-8 Assisted Housing Program	1
Section-8 Housing Program	282
Senior Care of Brevard County	21
Senior Community Club	7
Senior Community Service Employment Program	1
Senior Community Service Employment Program, Cocoa	8
Senior Community Service Employment Program, Melbourne	34
Senior Community Service Employment Program, Titusville	4
Senior Medicare/Medicaid Patrol Project	10
Senior Resource Alliance	64
Senior Santa	3
Seniors vs Crime	7
Serene Harbor	2
Serene Harbor Domestic Violence Counseling	60
Serene Harbor Domestic Violence Hotline	26
Serene Harbor Domestic Violence Shelter	171
Service Corps of Retired Executives-Central	1
Service Corps of Retired Executives-South	2
Seventh-Day Adventist Church	17
Sexual Addictions Support Group	4
Shared Cost Program	6
Shepherd's Center of Melbourne	2
Sherwood Elementary School	1
SHINE Program	226
Shoes for the Needy	14
Shriners, Crippled Children	5
Sickle Cell Disease Association of America	2
Silver Pines	1
Sleep Disorders (AWAKE)	5
Small Business Administration	3
Small Business Development	4
Smiles and Special Care	4
Social Security Admin (Main Office)	4
Social Security Admin, Central	172
Social Security Admin, South	258
Social Security Fraud Hotline	5
Social Security National Toll Free Number	42
Society of St. Vincent De Paul (Cocoa Beach)	413
Society of St. Vincent DePaul	1
Society of St. Vincent DePaul (Indialantic)	372
Soil & Water Conservation	2
South Animal Care and Adoption Center	19
South Brevard Habitat for Humanity	110
South Brevard Senior Center	19
South Brevard Sharing Center Client Services	834
South Brevard Sharing Center Clothing	17
South Brevard Sharing Center- Thrift Store	9
South Brevard Sharing Center, Melbourne - Material Goods Donations	16
South Brevard Sharing Center, Palm Bay	758
South Brevard Sharing Center, Palm Bay -	3
South Brevard Sharing Center-Melbourne	33
South Brevard Sharing Center-Palm Bay	16
South Brevard Sharing Center-Palm Bay Thrift	50
South Lake Elementary School	1
Southlake Towers	77

<u>Program Name</u>	<u>Referrals Made</u>
Southwest Middle School	1
Space Coast Area Transit	318
Space Coast Assembly of God	1
Space Coast Blood Bank	1
Space Coast Center for Independent Living	366
Space Coast Commuter Assistance	12
Space Coast Counseling Center, Inc.	113
Space Coast Development Commission	2
Space Coast Early Intervention Center	6
Space Coast Marine Institute	1
Space Coast Therapy Dogs	3
SPCA of North Brevard, Inc.	6
St. Mary's Helping Hands	377
St. Michael The Archangel (Charismatic	42
St. Paul's Anglican Church	254
St. Vincent De Paul	1
St. Vincent de Paul of St. Joseph Parish	814
State Attorney	1
State Attorney Office, Titusville	4
State Attorney Office, Viera	54
State Comptroller Bob Milligan	1
State of Florida Agriculture Extension Office	1
State of Florida Department of Corrections Office of Family Services	7
State of Florida Department of Labor/Wage and Hour	41
State of Florida Department of Motor Vehicles and Highway	1
State of Florida Fish & Wildlife Conservation Commission	1
State Representative - District 29	11
State Representative - District 30	11
State Representative - District 31	19
State Representative - District 32	6
State Senator - District 24	17
State Senator - District 26	13
State Treasurer & Insurance Commissioner Tom	8
STEPS - Specialized Treatment, Education & Prevention Services	111
Stone Middle School	2
Stop-Gap of North Brevard, Inc.	116
Subsidized Child Care and Voluntary	70
Substance Abuse Family Education (SAFE)	8
Substance Abuse Treatment (Family Counseling	71
Substance Abuse, Anger Management Workshops	77
Sue M. Pridmore Center for Women and Children	635
Sunflower Coalition of Caregivers, Inc.	25
SunnySide Homes of Rockledge	4
Sunrise Elementary School	3
Sunshine Service	17
Suntree/Viera Public Library	8
Support Group-Addictions (Aftercare)	5
Support Group-Addictions (Christ-Centered)	4
Support Group-Addictions (Christ-centered)	5
Support Group-Addictions (Relapse Prevention)	1
Support Group-Adults with Diabetes	6
Support Group-Alzheimer's (Autumn House)	6
Support Group-Alzheimer's and Dementia	1
Support Group-Asperger Syndrome	6

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Support Group-Bereavement (Hospice of St. -----	18
Support Group-Bipolar Disorder-----	29
Support Group-Brevard County Stroke Club-----	3
Support Group-Building Healthy Relationships-----	13
Support Group-Cancer (Brain Tumor) -----	1
Support Group-Cancer (Friend to Friend)-----	11
Support Group-Cancer (Positive Attitudes)-----	4
Support Group-Cardiac (Concerned Hearts Club)-----	2
Support Group-Cardiac (Mended Hearts)-----	1
Support Group-Cardiac (North Brevard) -----	1
Support Group-Cardiac (Partners at Heart) -----	1
Support Group-Cardiac (South Brevard)-----	2
Support Group-Caregiver (Brevard Alzheimer's-----	11
Support Group-CHADD-Parents of Children with-----	5
Support Group-Chemical Dependency Anon -----	4
Support Group-Christian Cancer Support Group -----	2
Support Group-Debtors Anonymous -----	4
Support Group-Depression/Anxiety/Panic -----	9
Support Group-Depressive/Manic Depressive-----	33
Support Group-Diabetes -----	6
Support Group-Diabetes (Just Us)-----	1
Support Group-Diabetes (Youth, Family & -----	4
Support Group-Disabilities-----	20
Support Group-Discovery Group (A Coming Out -----	6
Support Group-Divorce Recovery (Ministry) -----	6
Support Group-Divorce Recovery (Suntree) -----	21
Support Group-Domestic Violence (Women's -----	14
Support Group-Easter Seals Stroke Club-----	4
Support Group-Epilepsy & Seizure Disorder -----	1
Support Group-Female Domestic Violence Victims -----	6
Support Group-Fibromyalgia/Fibro Friends-----	8
Support Group-Graves Disease-----	1
Support Group-Grief-----	19
Support Group-Grief (Wuesthoff Brevard -----	19
Support Group-Grief Support (Compassionate-----	27
Support Group-Grieving Children Services-----	6
Support Group-Head/Brain Injury (Heads Up)-----	1
Support Group-Heads Together-----	1
Support Group-Hepatitis -----	3
Support Group-Hispanic Diabetics of Brevard -----	1
Support Group-HIV/AIDS Outreach Education -----	6
Support Group-JUGGS-----	1
Support Group-Lesbian-----	2
Support Group-New Moms (Parent Connection)-----	4
Support Group-New Parents (After the Stork) -----	6
Support Group-Obsessive/Compulsive Anonymous -----	6
Support Group-Ostomy Association, Space Coast -----	1
Support Group-Parenting (Creepers and -----	2
Support Group-Parents of Teens (Women's -----	4
Support Group-Parents without Rights -----	4
Support Group-Parkinson's Disease -----	11
Support Group-Post Abortion -----	7
Support Group-Schizophrenia -----	9
Support Group-Sexual Abuse-----	2
Support Group-Sexual Assault Survivors -----	2
Support Group-Spina Bifida Association of the-----	1

<u>Program Name</u>	<u>Referrals Made</u>
Support Group-Sudden Infant Death Syndrome-----	1
Support Group-Survivors of Homicide -----	4
Support Group-The Leukemia & Lymphoma Society -----	2
Support Group-Tobacco Free For Life-----	5
Support Group-VICTIMS NO MORE! -----	4
Support Group-Vietnam Veterans (-----	1
Support Group-Witness Recovery Outreach -----	1
Supported Living (Brevard Achievement Center) -----	39
Survivors of Suicide -----	20
Take Stock in Children-----	9
Talking Books/Homebound Services-----	5
Tax Aide Preparation Assistance-Cocoa -----	179
Tax Aide Preparation Assistance-Melbourne-----	64
Tax Aide Preparation Assistance-Palm Bay -----	240
Tax Aide Preparation Assistance-Rockledge-----	38
Tax Aide Preparation Assistance-Titusville -----	7
Taxpayer Service Center (Florida Dept. of-----	11
TEE/VR - Cocoa Program-----	3
Thanksgiving Program (East Coast Christian -----	3
The Advocacy Center for Persons with-----	70
The Children's Center -----	22
The DOCK -----	1
The Embers - Alzheimer's Adult Day Care &-----	9
The Family Learning Program -----	3
The Family Source of Florida Donation-Pick/up -----	11
The Family Source of Florida Parenting Classes-----	14
The Family Source of Florida-24 hr Parent -----	5
The Family Source of Florida-Thrift Store-----	3
The Foundation Fighting Blindness-----	6
The Fountains Senior Rental Community -----	15
The Haven for Children Inc. -----	6
The Leukemia & Lymphoma Society -----	3
The Leukemia & Lymphoma Society - Patient Aid-----	8
The Medicine Program-----	47
The Place at Merritt Island -----	4
The Trevor Helpline-----	6
Titusville City Hall -----	13
Titusville Community Advocate -----	7
Titusville High School -----	2
Titusville Housing & Community Development -----	27
Titusville Housing Authority -----	62
Titusville Sons/Daughters Dementia Caregiver-----	6
Titusville Tag Agency -----	12
TMS-Medicaid Transportation-----	218
Toughlove International-----	1
Town of Indialantic Fire Department-----	1
Town of Indialantic Police Department-----	3
Toys For Tots -----	484
Transitional Housing for Women -----	479
Treatment Alternatives for Safer Communities, Melbourne-----	26
Treatment Alternatives for Safer Communities, Palm Bay-----	17
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Tropical Elementary School	1
Turkey Creek Sanctuary Park	1
TV Converter Box Coupon Program	5
U of F Coop Extension Serv-Family & Consumer	2
U. S. Postal Service	27
U.S. Coast Guard	1
U.S. Dept of Housing and Urban Development	2
U.S. Food and Drug Administration - FDA	1
UCP Child Development Center (East Orange Center)	1
UF/IFAS Brevard County Extension Service	29
Ulumay Wildlife Sanctuary	1
Unconditional Love, Inc.	20
United Cerebral Palsy of Central Florida	1
United Order True Sisters	27
United Way Hurricane Mitigation Program	6
United Way of Brevard County, Inc.	162
University of Central Florida, Brevard Campus	2
University Park Elementary School	3
US Junior Senator Mel Martinez	3
US OSHA (Occupational Safety & Health Administration)	1
US Representative - District 15	30
US Representative - District 24	1
US Senior Senator	31
USA Freedom Corps	4
Vehicle Modification	2
Veteran's Affair Regional Loan Center	2
Veteran's Hospital	4
Veterans Memorial Park	1
Veterans of Foreign Wars Post 4206	1
Veterans of Foreign Wars Post 4536	3
Veteran's Outpatient Clinic, Brevard	51
Veteran's Outpatient Clinic, Orlando	2
Veterans Transitional Housing Facility	39
Victim Advocate Services-Women's Center,	112
Victim Compensation	6
Victim Services, North (Main) Office	23
Vietnam Veterans	35
Village Oaks at Melbourne	5
VisionAWARE.org	1
Visiting Nurse Association	11
VITAS Innovative Hospice Care of Brevard	10
Vocational Rehab, North	1
Vocational Rehabilitation, Central	48
Vocational Rehabilitation, North	13
Vocational Rehabilitation, South	85
Volunteers in Motion	289
Volunteers of America of Florida	1
Volusia/Flagler Counties	968
Voter Registration Office, Melbourne	5
Voter Registration Office, Merritt Island	3
Voter Registration Office, Palm Bay	2
Voter Registration Office, Viera	4
Waste Management - City of Melbourne	34
Water & Sewer Billing - City of Melbourne	20

<b>Program Name</b>	<b>Referrals Made</b>
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Water Companies -----	2
Water Connection Information-----	16
Water Conservation - City of Melbourne -----	1
Water/Sewer Service Repair-----	23
We Help Brevard-----	367
WEGO Ministries -----	1
WENDI Success Center (Brevard Community -----	6
West Melbourne City Hall -----	2
West Melbourne Elementary School for Science -----	1
West Melbourne Public Library-----	4
West Nile Virus (Brevard County Health -----	1
West Shore Junior/Senior High School -----	1
Western Judicial Services, Inc.-----	45
Westside Elementary School -----	1
Whispering Pines -----	4
Wickham Park Campground -----	14
Wickham Park Senior Center-----	32
Wildlife Rescue (Florida Wildlife Hospital)-----	31
Women Dementia Caregiver Support Groups-----	2
Women's Army Corps Veterans Association-----	3
Women's Center -----	483
Work First Plus -----	7
Worker's Compensation Hotline -----	7
World of Faith Food & Clothing Pantry -----	29
World of Faith Outreach - Thanksgiving Program -----	5
World of Faith Outreach Christian Center -----	1
World of Faith: DCF ACCESS Center -----	1
Wuesthoff Assisted Living at IRCC-----	2
Wuesthoff Brevard Homecare -----	6
Wuesthoff Brevard Hospice -----	18
Wuesthoff Health Systems -----	4
Wuesthoff Home Medical Equipment-----	22
Wuesthoff Hospital - Medical Facility -----	71
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Wuesthoff Medical Center -----	30
Wuesthoff Progressive Care Center -----	4
Yellow Umbrella-----	134
Yellow Umbrella-La Sombrillita-----	63
YMCA of Brevard County, North-----	5
Your Florida Family -----	2
Youth Leadership Brevard-----	2

<b>Total Referrals:</b>	<b>70,303</b>
<b>Total Number of Programs Receiving Referral:</b>	<b>1,399</b>
<b>% of Programs In Database Referred To:</b>	<b>88%</b>

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Brevard County Health Dept. - All Appointments -----	40
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Community Medical Clinic, Titusville -----	37
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Senior Community Service Employment Program, Melbourne	33
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Brevard County Health Dept. - WIC (South)	32
Brevard County Legal Aid, Inc.	32
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Children's Home Society - Intensive Crisis Counseling	32
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Social Security Admin, Central	32
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Brevard County Office of Human Resources	31
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South Brevard Senior Center	31
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Brevard Health Alliance-Cocoa	30
Circles of Care - Psychiatric Services, Melbourne	30
Freedom 7 Community Center	30
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The Leukemia & Lymphoma Society - Patient Aid	4
Toastmasters International	4
Tourette Syndrome Association-FL State Chapter	4
Transparenting (Family Counseling Center)	4
Veteran's Outpatient Clinic, Orlando	4
Veterans of Foreign Wars Post 4206	4
Visiting Nurse Association	4
Whispering Pines	4
Wickham Park Campground	4
Youth Midnight Basketball	4
2-1-1 Community Resources	3
AARP Tax Aide Preparation Assistance-Cocoa	3
AARP Tax Aide Preparation Assistance-Palm Bay	3
Arthritis Foundation	3
Asthma and Allergy Foundation of America	3
Barefoot Bay Spinners Square Dance	3
Boy Scouts of America, Central Florida Council	3
Braille/Talking Books	3
Brevard Community College, Melbourne Campus - Education	3
Brevard Community College, Titusville Campus - Education	3
Brevard County Animal Services and Enforcement	3
Brevard County Contractor Licensing	3
Brevard County Courthouse	3
Brevard County Health Dept. - Environmental Consultant	3
Brevard County Health Dept. - Environmental Health	3
Brevard County Health Dept. - Immunization Records (South)	3
Brevard County Health Dept. - Medical Records (Central)	3
Brevard County Health Dept. - STD Reporting	3
Brevard County Manager's Office	3

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Brevard County Road & Bridge Administration	3
Brevard County School Board-Dist.1	3
Brevard County Sheriff's Office Crime Prevention Unit	3
Brevard County Solid Waste Management Department	3
Brevard County Supervisor of Elections	3
Brevard County Witness Center	3
Buena Vida Estates	3
Center for Counseling	3
Channel 6 - WKMG TV Consumer Reporter	3
City Hall, Cape Canaveral	3
City Hall, Rockledge	3
City of Cocoa - City Clerk	3
Clerk of Court & Small Claims-Titusville	3
Community Inclusion Facilitation (CIF)	3
Consumer Debt Counselors	3
Crisis Solutions, Inc.	3
Crosswinds Foster Care Program	3
Crosswinds Rainwater Center for Girls	3
DJJ (North)	3
Donation-Pick/up of donated item (Salvation Army - South)	3
Donations-Material Goods (Salvation Army-North)	3
Economic Development Commission of Florida's Space Coast	3
Florida AIDS Action	3
Florida Department of Health-Website	3
Florida Malpractice Information	3
Hacienda Girl's Ranch	3
Health First Pediatric Rehab, North	3
Home Sight (Nurse on Call)	3
HorseSisters Equine Assisted Therapy (H.E.A.T.)	3
Humane Society of South Brevard	3
IRS Office	3
Locks of Love	3
Melbourne Auditorium	3
NAACP - Nat'l Asso. for Advancement of Colored People	3
NAMI Connections Support Group/Brevard Drop-In Center	3
North Brevard Shrine Clowns	3
Parks & Rec. Handicapped Program, Central Area	3
Patrick AFB Base Operator	3
Prescription Assistance (Salvation Army-North)	3
Private Counselor - Barmore, Catherine L., Ph.D., LMHC	3
Private Counselor - Grewe, Joyce L.	3
Private Counselor - Hagan, Thomas J.	3
Private Counselor - Kalinyak, Deborah	3
Private Counselor - Paulillo, Barbara, Psy.D.	3
Private Counselor - Sanders, Kwanya	3
Private Counselor - Tepperman, Dawn B.	3
Public Works- City of Palm Bay	3
Quality Lifestyles-South Oaks ALF	3
Ramblin' Rebel Cloggers	3
Rockledge Tag Agency	3
SafeNet Home Safety	3
Satellite Beach Public Library	3
Sebastian River Medical Center	3
Shepherd's Center-Indian Harbour Beach	3
Sickle Cell Disease Association of America	3

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Social Security National Toll Free Number	3
State Senator - District 24	3
Sunrise Elementary School	3
Support Group-ALS	3
Support Group-Brevard County Stroke Club	3
Support Group-Cancer (Children)	3
Support Group-Cardiac (Smart Hearts)	3
Support Group-Fostering America's Future	3
Support Group-Osteoporosis	3
Surfside Players	3
Tax Aide Preparation Assistance-Palm Bay	3
Taxpayer Service Center (Florida Dept. of Revenue)	3
Teen Leadership Program-Chain Reaction (March of Dimes)	3
Teen Missions International	3
Thanksgiving Program (Salvation Army-Central)	3
Thanksgiving Program (Sharing Center, Central)	3
The Leukemia & Lymphoma Society	3
The Scribblers	3
American Liver Foundation	2
Americorps	2
Big Brothers Big Sisters of Central Florida	2
Blood Bank, Cocoa Beach	2
Boys Town Nat'l Hotline & Residential Facilities	2
Brevard County Health Dept. - Immunization Outreach	2
Brevard County Health Dept. - Medical Records (South)	2
Brevard County Health Dept. - TB	2
Brevard County Misdemeanor Probation	2
Brevard County Pretrial Diversion	2
Brevard County Sheriff's Office, Titusville Precinct	2
Brevard County Sheriff's Office, West Precinct	2
Brevard Library Foundation	2
Brevard Porcelain Artists	2
Cape Canaveral Public Library	2
Child Find of America, Inc	2
Child and Adult Protective Investigation	2
Circuit Court Judge, Bruce Jacobus	2
Circuit Court Judge, George W. Maxwell III	2
City Hall, Cocoa	2
City Hall, Cocoa Beach	2
City Hall, Palm Bay	2
City of Cocoa - City Manager/Mayor's Office	2
City of Titusville Social Service Center	2
Clothing-Joshua's Closet-Cocoa (Brevard Workforce)	2
Clothing-Joshua's Closet-Titusville (Brevard Workforce)	2
Community Emergency Response Team Program (C.E.R.T.)	2
Consult-A-Nurse	2
Corrections Department of Probation	2
Coupon Clippers South Beach Club	2
Credit Bureaus	2
Crosswinds Intensive Delinquency Diversion Services	2
Crosswinds Project Safe Place	2
DCF-Consumer Complaint Line	2
Donations-Monetary (Salvation Army-North)	2

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Dr. Martin Luther King, Jr. Library	2
Driver's License-Melbourne US 1 (DMV)	2
Educational Programs for Wildlife Conservation	2
Epilepsy Foundation of America	2
FEMA Travel Trailers	2
Federal Information Center	2
Florida Diabetes Camp	2
Florida Park Patrol	2
Gamblers Anonymous/GamAnon	2
Girl Scouts of Citrus Council	2
Head Start Grandparents	2
Identity Theft Hotline (Federal Trade Commission)	2
Indialantic Elementary School	2
Leadership Brevard	2
League of Women Voters of the Space Coast	2
March of Dimes - Chain Reaction	2
March of Dimes-Prenatal Care Education	2
Marine Resources Council	2
Medicare Beneficiaries	2
Melbourne Beach Public Library	2
Merritt Island Tag Agency	2
Mims/Scottsmoor Public Library	2
Missing Children Information Clearinghouse (FDLE)	2
Mom Care	2
Myfloridalicense.com	2
National Down Syndrome Society	2
National Stroke Association	2
North Animal Care Center	2
Occupational Licenses - City of Melbourne	2
Office for Students with Disabilities (Brevard Community Col	2
Overeaters Anonymous, North	2
PAL - West Melbourne Police Department	2
Palm Bay Public Library	2
Parks & Rec. Handicapped Program, North Area	2
Parks & Rec.-South-Recreational Classes	2
Parrish Medical Center	2
Parrish Sports Medicine-Pt. St. John	2
Pleasant Home	2
Police Department, City of Melbourne	2
Police Department, City of Rockledge	2
Post Office-Merritt Island	2
Private Counselor - Digeronimo, Diane	2
Private Counselor - Guidera, Thomas F.	2
Private Counselor - Kline, Sharon	2
Private Counselor - Kovach, John	2
Private Counselor - Kromash, Sharon	2
Private Counselor - Martin, Linda	2
Private Counselor - Masciale, Jean	2
Private Counselor - Mortensen, Margaret	2
Private Counselor - Peffer, Claire	2
Private Counselor - Singer, Bill	2
Private Counselor - Todd, Jill	2
Private Counselor - Warren, Tammy	2
Private Counselor - Wilborn, Katherine	2
Private Counselor - Williamson, Jeffery	2
Regional Small Business Dev Center (Brevard Community College	2
Salvation Army, North-Thrift Store	2

Program Name	Page Views
Service Corps of Retired Executives-Central (SCORE)	2
Small Business Development	2
State Attorney Office, Titusville	2
Support Group-Cancer (Adolescent)	2
Support Group-Cardiac (North Brevard)	2
Support Group-Cardiac (Partners at Heart)	2
Support Group-Families Exploring Down Syndrome (FEDS)	2
Support Group-Graves Disease	2
Support Group-Parents of Gifted Children	2
Support Group-Pulmonary Disease (Breathing Buddies)	2
Support Group-Vietnam Veterans (Pointman Ministries)	2
Thanksgiving Program (Salvation Army-South)	2
The Foundation Fighting Blindness	2
Titusville High School	2
Titusville Moonport Stamp	2
U.S. Coast Guard	2
Volusia/Flagler Counties	2
Voter Registration Office, Merritt Island	2
West Melbourne Public Library	2
West Nile Virus (Brevard County Health Department)	2
Wuesthoff Medical Center	2
2-1-1 Online Database	1
4-H Program, Titusville	1
911	1
AARP Tax Aide Preparation Assistance-Cocoa Beach	1
AARP Tax Aide Preparation Assistance-Indian Harbour Beach	1
AARP Tax Aide Preparation Assistance-Merritt Island	1
AARP Tax Aide Preparation Assistance-Port St. John	1
AARP Tax Aide Preparation Assistance-Titusville	1
AARP Tax-Aide Preparation Site- Palm Bay	1
AIDS Nat'l Hotline - Phone Counseling, I&R	1
Agricultural Co-op Ext Serv-Horticulture Program	1
Alligator Hotline	1
American Kidney Fund, Inc.	1
Anderson Park	1
Board of County Commissioners-Dist.1	1
Board of County Commissioners-Dist.2	1
Board of County Commissioners-Dist.3	1
Board of County Commissioners-Dist.4	1
Board of County Commissioners-Dist.5	1
Brevard County Code Compliance Dept.	1
Brevard County Government Complex	1
Brevard County Health Dept. - Immunization Records (Central)	1
Brevard County Impact Fees	1
Brevard County Land Development Code Compliance, Impact Fees	1
Brevard County Mosquito Control (Central)	1
Brevard County Mosquito Control (South)	1
Brevard County Natural Resource Management. Division	1
Brevard County Public Safety Department	1
Brevard County Road & Travel Information	1
Brevard County School Board-Dist.3	1
Brevard County School Board-Dist.4	1
Brevard County Sheriff's Office, Cape Canaveral Precinct	1
Brevard County Tax Collector	1

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Program Name	Page Views
Brevard Genealogical Society	1
Brevard Juvenile Detention Center	1
CRISIS/HELP/I&R LINES - OUT OF AREA	1
Children's Organ Transplant Association (COTA)	1
Circuit Court Judge, Charles M. Holcomb	1
Circuit Court Judge, David Dugan	1
City Hall, Indian Harbour Beach	1
City Hall, Malabar	1
City Hall, Melbourne	1
City Hall, Melbourne Beach	1
City Hall, Melbourne Village	1
City Hall, Palm Shores	1
City Hall, Satellite Beach	1
City Hall, Titusville	1
City of Melbourne Planning and Economic Development	1
City of Satellite Beach Animal Control	1
Clearlake Middle School	1
Code Compliance - City of Melbourne	1
Commissioner of Education	1
Community Development & Housing, City of Titusville	1
Counterattack Brevard (Family Counseling Center)	1
Crossroads Youth Ministry	1
Department of Business and Professional Regulation	1
Department of Juvenile Justice (South)	1
Devereux-Residential Treatment Center-Orlando	1
Donation-Pick/up of donated item (Salvation Army-North)	1
Donations-Nonperishable Food (Catholic Charities)	1
FEMA	1
Fire Department, City of Melbourne	1
Fire Department, City of Mims/Scottsmoor	1
Fire Department, City of Rockledge	1
Florida Highway Patrol	1
Florida Impotency Center	1
Florida Public Service Commission	1
Greener Pastures Therapeutic Riding Center, Inc.	1
HIV Treatment Infoline	1
Help! Column - Florida Today	1
Indian Harbour Beach Tag Agency	1
Internal Revenue Service	1
International Dyslexia Association	1
LifeStation	1
Meadowlane Elementary School	1
Melbourne High School	1
Mentor Network	1
NUI Gas Co.	1
National Do Not Call Registry	1
National Foundation for Debt Management	1
National Highway Traffic Safety Administration	1
National Osteoporosis Foundation	1
National Runaway Switchboard	1
National Technical Association	1
Orlando Police Report Follow-ups	1
PAL - Brevard County Sheriff's Office	1
PAL - Satellite Beach Police Department	1

<b>Program Name</b>	<b>Page Views</b>
PAL - Titusville Police Athletic League	1
Parks and Recreation-Merritt Island/Beaches Operations	1
Parrish Pediatric Rehabilitation	1
Paternity/Maternity Establishment	1
Patrick AFB Retiree Activities Office	1
Patrick AFB Youth Programs	1
Philips Lifeline	1
Physician Referral Service	1
Port Malabar Elementary School	1
Prescription Assistance (Salvation Army-Central)	1
Prime Time Social	1
Private Counselor - LaMacchia, Richard	1
Private Counselor - Lampley, Beverly	1
Private Counselor - McClain, Richard	1
Private Counselor - Panaccione, Vicki	1
Private Counselor - Riebe, Ann	1
Private Counselor - Rochelle, Laurie	1
Private Counselor - Seiler, Kim	1
Probation and Community Corrections	1
Quest Elementary School	1
Red Tide	1
Rockledge Baptist	1
Salvation Army Headquarters	1
Sea Grant/Marine Program (Agricultural Coop Extension Serv)	1
Securities and Exchange Commission (SEC)	1
Service Corps of Retired Executives-North (SCORE)	1
Service Corps of Retired Executives-South (SCORE)	1
Small Business Administration	1
Social Security Fraud Hotline	1
Southwest Middle School	1
Space Coast Development Commission	1
Space Coast Sports Promotions	1
State Treasurer & Insurance Commissioner Tom Gallagher	1
Sunpoint Senior Living	1
Support Group-Alzheimer's and Dementia	1
Support Group-Homeopathic Study	1
Support Group-Neurofibromatosis	1
Support Group-Sexual Abuse	1
Support Group-The Leukemia & Lymphoma Society	1
TS Hanna	1
Tax Aide Preparation Assistance-Cocoa	1
Titusville Tag Agency	1
Travis Park	1
U of F Coop Extension Serv-Family & Consumer Program Science Pro	1
U.S. Food and Drug Administration - FDA	1
U.S. Secret Service	1
US Junior Senator Mel Martinez	1
Ulumay Wildlife Sanctuary	1
University of Central Florida, Brevard Campus	1
VITAS Innovative Hospice Care of Brevard	1
Veteran's Affair Regional Loan Center	1
Voter Registration Office, Palm Bay	1

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911	1
2-1-1 Community Resources	3
2-1-1 Helpline	5
2-1-1 Online Database	1
45th Space Wing/BZ, Small Business Office	4
4-H Program, Cocoa	8
4-H Program, Melbourne	13
4-H Program, Titusville	1
A. Max Brewer Memorial Law Library (Brvd. Cty. Law Lby)	13
AARP - Foundation/SC SEP	37
AARP Tax Aide Preparation Assistance-Cocoa	3
AARP Tax Aide Preparation Assistance-Cocoa Beach	1
AARP Tax Aide Preparation Assistance-Indian Harbour Beach	1
AARP Tax Aide Preparation Assistance-Melbourne	7
AARP Tax Aide Preparation Assistance-Merritt Island	1
AARP Tax Aide Preparation Assistance-Palm Bay	3
AARP Tax Aide Preparation Assistance-Port St. John	1
AARP Tax Aide Preparation Assistance-Titusville	1
AARP Tax-Aide Preparation Site- Melbourne	4
AARP Tax-Aide Preparation Site- Palm Bay	1
Abuse Hotline	21
ACES (Assc. for Children for Enforcement of Support)	53
ACLU (American Civil Liberties Union)	19
Act Center, Inc. -Titusville	28
Addictions Receiving Facility	61
Adolescent Anger Management Course (Salvation Army)	17
Adoptions (Children's Home Society)	15
Adult Attention Deficit Disorder Self Help Support Group (AD	18
Adult Children of Alcoholics	23
Agency for Workforce Innovations	28
Agricultural Co-op Ext Serv-Horticulture Program	1
AIDS Nat'l Hotline - Phone Counseling, I&R	1
Alanon/Alateen	11
Alco-Hall (Community Treatment Center)	78
Alcoholics Anonymous (AA)-Brevard Intergroup	58
Alligator Hotline	1
Alpha Nu Chapter, Epsilon Sigma Alpha	6
Alternative Pregnancy Center	50
Alterra Sterling House of West Melbourne I	25
Alterra Sterling House of West Melbourne II	19
Alzheimer's Association	21
Amanda's Enriched ALF, Inc.	7
American Credit Counseling Service- Melbourne	47
American Diabetes Association	22
American Heart Association	24
American Kidney Fund, Inc.	1
American Liver Foundation	2
American Red Cross	15
American Red Cross/PAFB	8
Americorps	2
AmeriTrans- Non Medical Stretcher	14
Anderson Park	1
Angel Flight Southeast	35

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Animal Services and Enforcement (Animal Care & Adoption Cent	6
Animal Specialty Hospital/Animal Emerg. Clinic	8
Animals from the Ark Humane Society	17
Apple Corp - School Volunteer Program	22
Arbors at Melbourne	17
Arthritis Foundation	3
Assistive Technology Act Projects	15
Asthma and Allergy Foundation of America	3
AT&T Phone Service	28
Autumn House	9
B.E.T.A. of Titusville, Inc.	51
B.O.A.T.	110
B.R.A.V.E. Volunteer & Internship Program	17
Barefootbay Spinners Square Dance	3
Batterers' Intervention Program (Family Counseling Center)	18
Before/After School Program-Funseekers (Parks & Rec.-South)	15
Behavioral Medicine Program-Getting Well	31
Bethesda Baptist Retirement Home	7
Better Business Bureau of Central Florida	4
Big Brothers Big Sisters of Central Florida	2
Binky Patrol	35
Birth Moms	10
Birtright Cocoa Beach	39
Birtright Melbourne	52
Blood Bank, Cocoa Beach	2
Blood Bank, Main Office (Rockledge)	4
Blood Bank, Melbourne	5
Blood Bank, Titusville	6
Board of County Commissioners-Dist.1	1
Board of County Commissioners-Dist.2	1
Board of County Commissioners-Dist.3	1
Board of County Commissioners-Dist.4	1
Board of County Commissioners-Dist.5	1
Boy Scouts of America, Central Florida Council	3
Boys & Girls Club of America-Melbourne	12
Boys & Girls Club of America-Palm Bay (Diamond Community Sch	6
Boys & Girls Club of America-Palm Bay (Riviera Elementary)	21
Boys & Girls Club of America-Titusville	13
Boys Town Nat'l Hotline & Residential Facilities	2
Braille/Talking Books	3
Brain Injury Association of Florida, Inc.	15
Brazilian Pepper Tree Problem	11
Brevard Achievement Center	58
Brevard Achievement Center-Meadowlane Program	27
Brevard Assoc. of Family & Community Educators	20
Brevard Association for the Advancement of the Blind	15
Brevard Cares	10
Brevard Community College, Cocoa Campus - Education	7
Brevard Community College, Melbourne Campus - Education	3
Brevard Community College, Palm Bay Campus - Education	6
Brevard Community College, Titusville Campus - Education	3
Brevard Community Food Bank (Catholic Charities)	10
Brevard Community Kitchen	24

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Brevard County Animal Services and Enforcement-----	3
Brevard County Bar Association-----	25
Brevard County Code Compliance Dept.-----	1
Brevard County Code Enforcement-----	5
Brevard County Community Action Agency-Cocoa-----	27
Brevard County Community Action Agency-Melbourne-----	24
Brevard County Community Supervision-----	10
Brevard County Contractor Licensing-----	3
Brevard County Co-op Ext. Serv - Administrative-----	4
Brevard County Co-op Ext. Serv-Youth Leadership-----	14
Brevard County Courthouse-----	3
Brevard County Crime Prevention-----	4
Brevard County Detention Center-Sharpes-----	14
Brevard County Drug Court Program-----	7
Brevard County EEO & ADA-----	12
Brevard County Government Complex-----	1
Brevard County Health Dept. - All Appointments-----	40
Brevard County Health Dept. - EMBRACED Program-----	89
Brevard County Health Dept. - Environmental Consultant-----	3
Brevard County Health Dept. - Environmental Health-----	3
Brevard County Health Dept. - Epidemiology-----	10
Brevard County Health Dept. - Gateway Teen Clinic-----	22
Brevard County Health Dept. - HIV/AIDS Case Management-----	11
Brevard County Health Dept. - Immunization Outreach-----	2
Brevard County Health Dept. - Immunization Records (Central)-----	1
Brevard County Health Dept. - Immunization Records (North)-----	4
Brevard County Health Dept. - Immunization Records (South)-----	3
Brevard County Health Dept. - Intake Information (Central)-----	6
Brevard County Health Dept. - Intake Information (North)-----	4
Brevard County Health Dept. - Intake Information (South)-----	7
Brevard County Health Dept. - Medical Records (Central)-----	3
Brevard County Health Dept. - Medical Records (South)-----	2
Brevard County Health Dept. - PATH Clinic (North)-----	46
Brevard County Health Dept. - S.W.A.T.-----	13
Brevard County Health Dept. - STD Information-----	9
Brevard County Health Dept. - STD Reporting-----	3
Brevard County Health Dept. - TB-----	2
Brevard County Health Dept. - Vital Statistics-----	24
Brevard County Health Dept. - Volunteer Adult Dental-----	145
Brevard County Health Dept. - WIC (Central)-----	28
Brevard County Health Dept. - WIC (North)-----	8
Brevard County Health Dept. - WIC (South)-----	32
Brevard County Health Dept. -Teen Clinic (North)-----	8
Brevard County Impact Fees-----	1
Brevard County Land Development Code Compliance, Impact Fees-----	1
Brevard County Legal Aid, Inc.-----	32
Brevard County Legal Aid, Inc.-Rockledge-----	62
Brevard County Manager's Office-----	3
Brevard County Medical Examiner's Office-----	15
Brevard County Medical Society-----	12
Brevard County Misdemeanor Probation-----	2
Brevard County Moms-----	16
Brevard County Mosquito Control (Central)-----	1
Brevard County Mosquito Control (South)-----	1
Brevard County Natural Resource Manag. Division-----	1

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Brevard County Office of Human Resources	31
Brevard County Pretrial Diversion	2
Brevard County Pretrial Release	3
Brevard County Property Appraiser	4
Brevard County Public Defender	11
Brevard County Public Safety Department	1
Brevard County Road & Bridge Administration	3
Brevard County Road & Travel Information	1
Brevard County School Board-Dist.1	3
Brevard County School Board-Dist.3	1
Brevard County School Board-Dist.4	1
Brevard County School Board-GED Program	23
Brevard County Sheriff's Office Camp Chance	4
Brevard County Sheriff's Office Crime Prevention Unit	3
Brevard County Sheriff's Office, Cape Canaveral Precinct	1
Brevard County Sheriff's Office, East Precinct	4
Brevard County Sheriff's Office, South Precinct	6
Brevard County Sheriff's Office, Titusville Precinct	2
Brevard County Sheriff's Office, West Precinct	2
Brevard County Solid Waste Management Department	3
Brevard County Supervisor of Elections	3
Brevard County Tax Collector	1
Brevard County Veterans Service Office	30
Brevard County Water Resources Department	6
Brevard County Witness Center	3
Brevard Cultural Alliance, Inc.	9
Brevard Genealogical Society	1
Brevard Group Treatment Home	26
Brevard Health Alliance (Mobile Unit)	25
Brevard Health Alliance-Central	22
Brevard Health Alliance-Cocoa	30
Brevard Health Alliance-Melbourne	47
Brevard Health Alliance-Palm Bay	14
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Brevard Job Link - Palm Bay	49
Brevard Job Link - Titusville	33
Brevard Juvenile Detention Center	1
Brevard Library Foundation	2
Brevard Literacy Program	28
Brevard Museum of Art & Science, Inc.	7
Brevard Porcelain Artists	2
Brevard S.T.O.P.P.E.D	17
Brevard Schools Foundation/School Supplies	19
Brevard Symphony Orchestra Inc. & Guilds	5
Brevard Workforce - Cocoa	22
Brevard Workforce - Palm Bay	27
Brevard Workforce- Titusville	12
Brevard Zoo	16
Bridges, Inc. Rockledge	68
Bright Star Center for Grieving Children	25
Browning's Diabetes Management	13
Browning's Medical Equipment	8

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C.I.T.A.. Rescue Mission -----	193
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Camp Hope -----	12
Cancer Care Foundation Support Group-----	20
Cancer Care, Inc.-----	8
Candlelighters of Brevard -----	11
Canine Companions for Independence-----	7
Cape Canaveral Public Library-----	2
Care Entree-----	9
Care Givers -----	26
Care-A-Van (Health First Cape Canaveral Hospital) -----	16
Career Guidance -----	37
Caregiver Education & Resource Program -----	16
Carnegie Gardens Nursing Center-----	15
Carolina Care ALF -----	11
Catalina Gardens-----	11
CATCH of Brevard-Pediatric Primary Care -----	24
Catholic Charities Adoption -----	8
Catholic Charities Counseling-----	32
Catholic Charities Family Emergency Assistance Program-----	354
CCC Physical Therapy Center-Arthritis Pool Program-----	11
Center for Autism and Related Disorders - UCF-----	25
Center for Counseling -----	3
Center for Disease Control and Prevention (CDC)-----	6
Center for Drug Free Living-Brevard Outpatient Center -----	70
Center for the Visually Impaired -----	38
Central Brevard Humane Society -----	11
Central Brevard Library (Cocoa)-----	4
Central Brevard Sharing Center/Client Assistance-----	333
Central District Dental Association -----	73
Central Florida Legal Services -----	70
Central Florida Safety Council -----	36
Central Florida Treatment Center-Cocoa-----	91
Central Florida Treatment Center-Palm Bay -----	19
Century Oaks-----	12
CFIDS Association of America-----	8
Chamber of Commerce, Cocoa Beach Area -----	20
Chamber of Commerce, Melbourne-Palm Bay Area -----	11
Chamber of Commerce, Palm Bay-----	8
Chamber of Commerce, Titusville-----	6
Channel 6 - WKMG TV Consumer Reporter -----	3
Channel 9 - WFTV 9 Action Report-----	4
Child and Adult Protective Investigation -----	2
Child Care Association, Central-----	97
Child Care Association, North-----	38
Child Care Association, South -----	92
Child Find - Brevard County School Board -----	6
Child Find of America, Inc-----	2
Child Find-Florida Diagnostic and Learning Resource Sys (FDL)-----	28
Child Protection Team of Brevard-----	18
Child Support Enforcement (Dept. of Revenue) -----	29
Childbirth Enhancement Foundation -----	23
Children's Advocacy Center of Brevard-----	17

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Children's Domestic Violence Support Group (Salvation Army) -----	5
Children's Home Society - Case Management -----	15
Children's Home Society - Crisis Screening -----	11
Children's Home Society - Intensive Crisis Counseling -----	32
Children's Home Society - Multi-Disciplinary Team -----	7
Children's Interagency Program -----	59
Children's Medicaid -----	16
Children's Medical Services -----	27
Children's Medical Services Network -----	16
Children's Organ Transplant Association (COTA) -----	1
Children's Services Council -----	8
Children's Wish Foundation -----	9
Christ Aid Ministry for Women and Children -----	25
Christian Conciliation Service of Brevard -----	6
Christian Pastoral Counseling -----	10
Christmas Program (North Brevard Sharing Center) -----	9
Christmas Program (Salvation Army-Central) -----	18
Christmas Program (Salvation Army-North) -----	5
Christmas Program (Salvation Army-South) -----	24
Christmas Toys (Cocoa Police Department) -----	23
Christmas Toys (Florida Today) -----	29
Circles of Care - Child Crisis Stabilization Unit -----	41
Circles of Care - Community Support -----	34
Circles of Care - Emergency Crisis Assessment -----	71
Circles of Care - Outpatient Counseling, Melbourne -----	34
Circles of Care - Outpatient Counseling, Rockledge -----	15
Circles of Care - Outpatient Counseling, Titusville -----	10
Circles of Care - Psychiatric Services, Melbourne -----	30
Circles of Care - Psychiatric Services, Rockledge -----	10
Circles of Care - Psychiatric Services, Titusville -----	5
Circles of Care - Twin Rivers Drug Treatment Center -----	79
Circuit Court Judge, Bruce Jacobus -----	2
Circuit Court Judge, Charles M. Holcomb -----	1
Circuit Court Judge, David Dugan -----	1
Circuit Court Judge, George W. Maxwell III -----	2
City Hall, Cape Canaveral -----	3
City Hall, Cocoa -----	2
City Hall, Cocoa Beach -----	2
City Hall, Indialantic -----	1
City Hall, Indian Harbour Beach -----	1
City Hall, Malabar -----	1
City Hall, Melbourne -----	1
City Hall, Melbourne Beach -----	1
City Hall, Melbourne Village -----	1
City Hall, Palm Bay -----	2
City Hall, Palm Shores -----	1
City Hall, Rockledge -----	3
City Hall, Satellite Beach -----	1
City Hall, Titusville -----	1
City of Cocoa - City Clerk -----	3
City of Cocoa - City Manager/Mayor's Office -----	2
City of Melbourne Planning and Economic Development -----	1
City of Satellite Beach Animal Control -----	1

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City of Titusville Social Service Center-----	2
Clearinghouse on Disabilities-----	24
Clearlake Middle School-----	1
Clerk of Court & Small Claims-Melbourne -----	23
Clerk of Court & Small Claims-Titusville -----	3
Clerk of Court & Small Claims-Viera-----	17
Clinical Research-----	22
Clothing (Northwind Ministries) -----	21
Clothing (Sharing Center, Central)-----	12
Clothing (Sharing Center, North) -----	9
Clothing-First Impressions-Melbourne (Brevard Job Link) -----	27
Clothing-Joshua's Closet-Cocoa (Brevard Job Link) -----	15
Clothing-Joshua's Closet-Cocoa (Brevard Workforce)-----	2
Clothing-Joshua's Closet-Titusville (Brevard Job Link) -----	6
Clothing-Joshua's Closet-Titusville (Brevard Workforce)-----	2
Coastal Ambulance -----	11
Coastal Benefits Planning Project-----	26
Cocoa Housing Authority -----	62
Cocoa Police Athletic League (PAL)-----	4
Code Compliance - City of Melbourne -----	1
Code Compliance- City of Palm Bay -----	5
College Leadership Brevard -----	7
ComeUnity, Inc.-----	4
Comforts of Homecare-Melbourne -----	21
Comforts of Homecare-Titusville -----	9
Commission on Status of Women-----	18
Commissioner of Education -----	1
Community Action Team-Cocoa-----	349
Community Action Team-Titusville-----	74
Community Care For The Elderly and Disabled Adult-----	126
Community Development & Housing, City of Titusville -----	1
Community Development Center, Palm Bay -----	90
Community Emergency Response Team Program (C.E.R.T.)-----	2
Community Home Services-----	43
Community Housing Initiative, Inc.-----	139
Community Inclusion Facilitation (CIF)-----	3
Community Kitchen/Sharing Center, Central -----	23
Community Legal Services of Mid-Florida (HELPLINE) -----	17
Community Medical Clinic, Titusville -----	37
Community of Hope, Inc. -----	171
Community Psychological Services (Florida Tech) -----	55
Community Services Council - Program Administration -----	32
Community Treatment Center Inc. -----	49
Community Women's Club of Cocoa -----	16
Compassion National Children's Foundation (CNCF)-----	14
Compassionate Management Care, Inc. -----	22
Congregation Nurse Program -----	7
Congregations for Community Action (CCA) -----	9
Consult-A-Nurse -----	2
Consumer Credit Counseling Service of Brevard -----	54
Consumer Debt Counselors -----	3
Corrections Department of Probation -----	2
Counseling - Discovery Institute, PA.-----	24
Counterattack Brevard (Family Counseling Center) -----	1
Country Acres Children's Home -----	14
Couples, Marriage and Family Counseling -----	28

Coupon Clippers South Beach Club-----2

Courtney Spring Village ----- 11

Cover Florida Healthcare-----7

Creative Care Center-Adult Day Care -----43

Credit Bureaus-----2

Crippled Children's Aid Society----- 11

Crisis Solutions, Inc.-----3

CRISIS/HELP/I&R LINES - OUT OF AREA ----- 1

Crohn's & Colitis Foundation of America-----9

Crossroads Youth Ministry-----1

Crosswinds Brevard Job Link Youth Services ----- 17

Crosswinds Community Counseling-----47

Crosswinds Foster Care Program -----3

Crosswinds Intensive Delinquency Diversion Services-----2

Crosswinds Juvenile Assessment Center----- 18

Crosswinds Project Safe Place-----2

Crosswinds Rainwater Center for Girls-----3

Crosswinds Transitional Living Program -----165

Daily Bread -----200

Daisy Pickers - Holy Name of Jesus Catholic Church ----- 34

Dawn Manor-----7

Day Care Provider Inspection Information-----4

DCF Adult Services Program ----- 51

DCF Economic Services/ACCESS Florida -North & Central Brevar -----185

DCF-Consumer Complaint Line -----2

Dental Hygiene Clinic (Brevard Community College) -----141

Dental Society -----137

Department of Business and Professional Regulation----- 1

Department of Juvenile Justice (South) ----- 1

Department of Labor/Wage and Hour (State of Florida)----- 20

Devereux Day School-----13

Devereux Treatment Network-Hosp-----55

Devereux-Center for Developmental Disabilities ----- 18

Devereux-Outpatient Counseling Centers -----8

Devereux-Residential Treatment Center-Orlando ----- 1

Devereux-Transitional Living Center ----- 12

Devereux-Youth & Family Counseling Services-----42

Disabilities Program (Parks & Rec.-South) ----- 14

Discussion Group-Temple Talkers-----7

Division of Blind Services -----4

Division of Safety-----4

DJJ (North) -----3

Domestic Violence Counseling (Salvation Army) ----- 24

Domestic Violence Counseling (Serene Harbor, Inc.) ----- 27

Domestic Violence Hotline (Salvation Army) -----6

Domestic Violence Hotline (Serene Harbor)----- 15

Domestic Violence Hotline-Florida Statewide-----8

Domestic Violence Shelter (Salvation Army)----- 34

Domestic Violence Shelter (Serene Harbor, Inc.)----- 40

Donation-Pick/Up of donated item (Catholic Charities) -----4

Donation-Pick/up of donated item (Salvation Army - South) -----3

Donation-Pick/up of donated item (Salvation Army-North) ----- 1

Donations-Clothing (Brevard Job Link) -----5

Donations-Material Goods - South Brevard Sharing Center, Pal-----8

Donations-Material Goods (Catholic Charities)-----8

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<u>Program Name</u>	<u>Page Views</u>
Donations-Material Goods (Salvation Army - South) -----	4
Donations-Material Goods (Salvation Army-North) -----	3
Donations-Material Goods (Sharing Center, Central) -----	6
Donations-Material Goods (Sharing Center, North)-----	7
Donations-Material Goods (Sharing Center, South-Melbourne) -----	6
Donations-Monetary (Salvation Army-Central)-----	13
Donations-Monetary (Salvation Army-North) -----	2
Donations-Monetary (Salvation Army-South) -----	11
Donations-Nonperish/Perish Food (Salvation Army-North) -----	4
Donations-Nonperishable Food (Catholic Charities)-----	1
Donations-Nonperishable Food (Salvation Army-Central) -----	7
Donations-Nonperishable Food (Salvation Army-South) -----	8
Dr. Martin Luther King, Jr. Library-----	2
Driver's License-Melbourne US 1 (DMV) -----	2
Driver's License-North Melbourne (DMV) -----	12
Driver's License-Titusville (DMV)-----	6
Driving Programs-----	9
Drug Court; Brevard County -----	5
Early Steps-----	33
East Coast Christian Center -----	116
East Coast Contract Industries-----	15
Easter Seal Society -----	46
Eau Gallie Civic Center -----	7
Eau Gallie Public Library -----	6
Economic and Neighborhood Development-City of Palm Bay -----	7
Economic Development Commission of Fla's Space Coast -----	3
Educational Programs for Wildlife Conservation-----	2
Educational/Mental Health/Rehabilitative/Youth Services-----	12
Elder Service Unit - State Attorney Office -----	15
Eldercare Locator -----	9
Elms (The) -----	6
Elms II (The)-----	5
Emergency Financial Assistance for Housing Program (EFAHP)-----	147
Endeavor Academy -----	7
English as a Second Language-----	5
Enterprise ADT-----	42
E-PASS - Orange County Transportation Office-----	15
Epilepsy Association of Central Florida -----	12
Epilepsy Foundation of America -----	2
Episcopal Counseling Center, Melbourne -----	7
Episcopal Counseling Center, Titusville -----	5
Equal Employment Opportunity Commission (EEOC) -----	4
EYA Hi-Five East Coast Early Intervention Services -----	17
Eyecare America -----	18
Fair Housing Continuum-----	64
Family Care Medical Supply-----	6
Family Counseling Center-Outpatient Counseling -----	117
Family Enrichment Program (CFDFL)-----	13
Family HealthLine (Department of Health) -----	8
Family Network on Disabilities of Florida -----	15
Family Resource Center -----	24
Fathers for Equal Rights-----	12
Federal Information Center -----	2
Federal Subsidized Housing-----	61
Feed My Sheep-----	24

<b>Program Name</b>	<b>Page Views</b>
Fellsmere Dental Clinic	85
FEMA	1
FEMA Travel Trailers	2
Fire Department, City of Melbourne	1
Fire Department, City of Mims/Scottsmoor	1
Fire Department, City of Rockledge	1
First Aid & Safety Classes (American Red Cross)	13
First Baptist Church Merritt Island	82
First Defense Abstinence Education, Inc.	7
First-Time Home Buyer's	31
Florida AIDS Action	3
Florida Department of Health-Website	3
Florida Diabetes Camp	2
Florida Discount Drug Card	7
Florida Dog Guides for the Deaf, Inc.	12
Florida Elks Children's Therapy Services	12
Florida Highway Patrol	1
Florida HIV/AIDS Hotline	4
Florida Hospital	9
Florida Impotency Center	1
Florida Legal Services	4
Florida Malpractice Information	3
Florida Parental Information and Resource Center USF	4
Florida Park Patrol	2
Florida Power and Light (FPL)	27
Florida Public Service Commission	1
Florida Sheriff's Youth Ranches	9
Florida Tech Behavioral Services School of Psychology	28
Florida's Adoption Program	4
Food Pantry/Sharing Center, Central	71
Food With Care	19
Found. Amer.Acad.of Ophthalmology-Eyecare America	8
Founders Forum	5
Franklin T. DeGroot Memorial Library	5
Free Medicine Foundation	16
Freedom 7 Community Center	30
Freedom from Smoking	12
Freedom from Smoking Clinics (HRMC)	5
FreeTranslation.com	5
Friends at Home	14
Friendship Corner	22
Gamblers Anonymous/GamAnon	2
Gang & Security Threat Group Awareness	5
Genesis House	37
Gentiva Health Services-Melbourne	18
Gibson Gymnasium and Field	5
Gift Closet (American Cancer Society)	6
Gilda's Club	9
Girl Scouts of Citrus Council	2
Glory Mansions	42
Golden Wings	6
Good Shepherd Lutheran Church Food Pantry	33
Goodwill Industries-Thrift Store-Babcock	24

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<u>Program Name</u>	<u>Page Views</u>
Goodwill Industries-Thrift Store-Merritt Island-----	8
Goodwill Industries-Thrift Store-Palm Bay -----	15
Goodwill Industries-Thrift Store-Rockledge -----	11
Goodwill Industries-Thrift Store-Wickham-----	7
Goodwill Job Center -----	105
Grandparents Raising Grandchildren -----	16
Greater Palm Bay Senior Center -----	5
Greener Pastures Therapeutic Riding Center, Inc. -----	1
Greyhound Bus Service -----	8
Guardian Ad Litem Program-----	20
Guardian Advocate Program (MHACF)-----	12
H.E.L.P.-----	118
H.O.P.E. Preschool & Childcare-----	24
Hacienda Girl's Ranch -----	3
Hands of Mercy -----	9
Harbor Place-----	8
Harry T. & Harriette V. Moore Cultural Center -----	6
Head Start Grandparents-----	2
Health First Cape Canaveral Hospital-----	30
Health First Holmes Regional Medical Center -----	11
Health First Home Care, Melbourne-----	10
Health First Home Care, Merritt Island-----	8
Health First Palm Bay Community Hospital-----	13
Health First Pediatric Rehab, Central -----	7
Health First Pediatric Rehab, North-----	3
Health First Pediatric Rehab, South -----	8
Health Matters Rehabilitation Center-----	30
Health South Sea Pines Rehabilitation Hospital-----	12
Healthy Kids-Insurance -----	6
Healthy Start - Palm Bay Annex -----	19
Healthy Start - Titusville Annex -----	5
Healthy Start Coalition of Brevard County -----	29
Help! Column - Florida Today-----	1
Henegar Center for the Arts -----	5
Hepatitis and Liver Disease National Hotline-----	6
Hibiscus Court-----	9
Hidden Potentials, Inc. -----	142
Hill-Burton Free Hospital Care -----	26
His Place Ministries-----	9
His Way Restoration Ministries, Inc. -----	49
HIV Treatment Infoline -----	1
Holy Name of Jesus Catholic Church -----	12
Home At Last Adoption Agency, Inc.-----	16
Home Sight (Nurse on Call) -----	3
Homeless Veterans of Reintegration Program-----	43
Homemaker Companion Service-----	24
Homemaker/Companion Services -----	11
Homeowners Hope Hotline -----	5
Hope Ministries -----	13
HorseSisters Equine Assisted Therapy (H.E.A.T.)-----	3
Hospice of Health First-----	25
Hospice of St. Francis-----	14
Housing & Community Development (City of Titusville) -----	31
Housing and Community Development, City of Melbourne-----	158
Housing Authority of Brevard County-----	120

<u>Program Name</u>	<u>Page Views</u>
How to Choose an Assisted Living Facility (ALF) -----	13
HUD -----	69
Humane Society of South Brevard-----	3
Identity Theft Hotline (Federal Trade Commission)-----	2
Immigration & Naturalization Service (INS)-----	8
In Home Services -----	32
In Sight Support Group -----	19
Incest Victim & Offender Counseling (Florida Tech) -----	10
Indialantic Elementary School -----	2
Indian Harbour Beach Tag Agency -----	1
Information & Referral for Respite -----	11
In-Home Senior Care -----	37
Institute for Business Training & Community Education-----	11
Insurance Consumer Helpline -----	4
Internal Revenue Service -----	1
International Dyslexia Association -----	1
Intervention Services - Behavior Analysis-----	28
IRS Office -----	3
Jewish Federation - Financial Ass't-----	124
Jimmie Smith Cottage Transitional Living Program -----	35
Job Corps - Job Training for Youth -----	24
Joe Realino Fund - Fin Asst Unemp Hospitality Field-----	73
Joe's Club-----	29
Joe's Club-North-----	11
Joe's Club-South -----	10
Junior Achievement of East Central Florida, Inc.-----	7
Keep Brevard Beautiful -----	4
Keys to Life Counseling, North -----	8
Keys to Life Counseling, South-----	9
KidsPeace -----	28
La Leche League-----	11
Labor Finders -----	33
Lauren's Light-----	14
Lawyer Referral Service-----	12
Leadership Brevard-----	2
League of Women Voters of the Space Coast-----	2
Levermore Psychological Services, P.A.-----	11
Liberty Lodge-----	86
Life-Skills Support Center -----	5
LifeStation-----	1
Links of Hope-Main Office -----	73
Lions Club-----	59
Literacy Program (Brevard County Library System)-----	9
Living Wills (Wuesthoff Health Systems)-----	8
Loaves and Fishes Soup Kitchen -----	11
Locks of Love -----	3
Long Point Park Campground -----	7
Long Term Care Ombudsman Council -----	9
Look Better Feel Better (American Cancer Society)-----	11
Low Cost Spay-Neuter Clinic & Adoption Center -----	10
Low Income Home Energy Assistance Program (LIHEAP)-----	195
Lupus Foundation of America-----	7
MADD - Mothers Against Drunk Driving-----	6
Make a Difference Day Weekend-----	37

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Make A Wish Foundation of Central Florida -----	4
Man to Man (American Cancer Society)-----	26
Manatee Hammock Campground -----	5
Mandatory Divorce Classes-----	9
March of Dimes - Chain Reaction -----	2
March of Dimes-Prenatal Care Education-----	2
Marine Resources Council -----	2
Martin Anderson Senior Center -----	9
Maxim Healthcare Services-----	17
Meadowlane Elementary School -----	1
Meals on Wheels (Senior Nutrition Program, Brevard) SAL -----	54
Medicaid Headquarters Office-----	21
Medical Equipment (Sharing Center, Central)-----	18
Medical Security Program (MHACF) -----	9
Medicare Beneficiaries-----	2
Medicare Information-----	4
Medicare-Approved Discount Drug Cards -----	13
MediKids-Florida-----	11
Melbourne Auditorium-----	3
Melbourne Beach Public Library-----	2
Melbourne Coupon and Refunding -----	4
Melbourne High School -----	1
Melbourne Housing Authority-----	81
Melbourne Kidney Center, Inc.-----	5
Melbourne Public Library -----	4
Melbourne Speech Clinic-----	16
Melbourne Tag Agency -----	9
Memory Disorder Clinic -----	24
Men Cooking From the Heart-----	4
Men's Survivor Group -----	4
Mental Health Association of Central Florida-----	16
Mentor Network-----	1
Merritt Island Tag Agency -----	2
Military/Veteran Assistance (American Red Cross)-----	11
Mims/Scottsmeer Public Library -----	2
Missing Children Information Clearinghouse (FDLE)-----	2
Mitigation Program-----	7
Mobility Medical Corp.-----	7
Mom Care -----	2
Multiple Sclerosis Asso. of America -----	6
Muscular Dystrophy Association, Inc. -----	9
Myfloridalicense.com -----	2
NAACP - Nat'l Asso. for Advancement of Colored People -----	3
NAMI Connections Support Group-----	28
NAMI Connections Support Group/Brevard Drop-In Ctr -----	3
Narcotics Anonymous -----	19
National Alliance for the Mentally Ill, Florida State Office -----	15
National Alliance for the Mentally Ill, National Office -----	5
National Alliance for the Mentally Ill, South Brevard Chapte -----	27
National Alliance for the Mentally Ill, Space Coast Chapter -----	27
National Asso Anorexia Nervosa & Associated Disorders (ANAD) -----	9
National Do Not Call Registry -----	1
National Down Syndrome Society-----	2
National Fatherhood Initiative -----	11
National Foundation for Debt Management-----	1

<u>Program Name</u>	<u>Page Views</u>
National Headache Foundation-----	6
National Highway Traffic Safety Administration -----	1
National Institute of Mental Health -----	4
National Organization of Rare Disorders-----	24
National Osteoporosis Foundation-----	1
National Runaway Switchboard -----	1
National Stroke Association -----	2
National Technical Association -----	1
NeedyMeds-----	15
Neighbors Helping Neighbors-----	26
NHC Place-Merritt Island-----	12
Nine to Five - Nat'l Job Problems Hotline -----	10
Nineline - Hotline-----	8
No Longer Allowed to Refer -----	23
North Animal Care Center -----	2
North Brevard Charities Sharing Center-----	130
North Brevard Public Library -----	5
North Brevard Rehabilitation Center -----	12
North Brevard Senior Center, Inc. -----	13
North Brevard Shrine Clowns -----	3
Northwind - Thrift Store/Cocoa -----	15
Northwind -Thrift Store/Merritt Island-----	6
NUI Gas Co.-----	1
Nurse On Call-----	8
Occupational Licenses - City of Melbourne-----	2
Office for Students with Disabilities (Brevard Community Col -----	2
Office of Family Services (Department of Corrections) -----	5
Older American's Act Disaster Recovery Program (CSC) -----	4
OPEN DOOR Social Services of Florida, Inc.-----	16
Orlando Police Report Follow-ups -----	1
Our House ALF, Inc. -----	5
Outpatient Substance Abuse Treatment Services (CTC)-Central-----	22
Outpatient Substance Abuse Treatment Services (CTC)-North -----	12
Outpatient Substance Abuse Treatment Services (CTC)-South -----	22
Outward Bound-Hurricane Island -----	35
Overeaters Anonymous, North -----	2
Overeaters Anonymous, South-----	16
Ozark Wheelchair Cab Co. -----	11
PAL - Brevard County Sheriff's Office-----	1
PAL - Palm Bay Police Department -----	8
PAL - Satellite Beach Police Department -----	1
PAL - Titusville Police Athletic League -----	1
PAL - West Melbourne Police Department -----	2
Palm Bay Public Library -----	2
Palm Bay Tag Agency -----	5
Parent Connection (Child Care Association of Brevard Co., In -----	5
Parent Education Class/Parent Support Group (Salvation Army)-----	11
Parent to Parent-----	91
Parenting Skills (Brevard Community College-Lab School) -----	12
Parks & Rec. Disabilities Prog, South Area-----	9
Parks & Rec. Handicapped Prog, Central Area -----	3
Parks & Rec. Handicapped Prog, North Area-----	2
Parks & Rec.-South-Recreational Classes -----	2
Parks and Recreation-Merritt Island/Beaches Operations -----	1

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<u>Program Name</u>	<u>Page Views</u>
Parks Operations- City of Palm Bay -----	4
Parkway Psychiatry and Family Counseling, P.A.-----	32
Parrish Medical Center-----	2
Parrish Pediatric Rehabilitation -----	1
Parrish Sports Medicine & Rehabilitation-----	8
Parrish Sports Medicine-Pt. St. John-----	2
Paternity/Maternity Establishment-----	1
Patient Assistance Program -----	16
Patient Services -----	14
Patrick AFB Base Operator -----	3
Patrick AFB Family Advocacy Program-----	9
Patrick AFB Family Support Center-----	16
Patrick AFB Retiree Activities Office-----	1
Patrick AFB Youth Programs-----	1
Pfizer Drug Prescriptions -----	8
Pfizer Share Card Program -----	4
Philips Lifeline-----	1
Physician Referral Service -----	1
Planned Parenthood-Eastside Clinic -----	21
Planned Parenthood-Westside Clinic -----	11
Pleasant Home-----	2
Police Department, City of Cocoa-----	14
Police Department, City of Melbourne -----	2
Police Department, City of Palm Bay-----	6
Police Department, City of Rockledge -----	2
Police Department, City of Titusville -----	4
Port Malabar Elementary School -----	1
Post Office-Merritt Island -----	2
Postpartum International -----	6
PPARX.ORG -----	14
Pregnancy Counseling (Catholic Charities)-----	7
Pregnancy Resources, Inc. -----	69
Preindependent Living Group Home (Alternate Family Care, Inc -----	14
Prescription Assistance (Salvation Army - South)-----	14
Prescription Assistance (Salvation Army-Central)-----	1
Prescription Assistance (Salvation Army-North)-----	3
Prescription Assistance (Sharing Center, Central)-----	35
Prescription Drug Patient Assistance Programs-----	6
Prescriptions (Cystic Fibrosis Pharmacy) -----	7
Pressing Onward Ministry -----	16
PREVENT! - C.A.R.E. -----	30
PREVENT! - Education & Support Groups -----	72
PREVENT! - HIV/AIDS Prevention & Edu Outreach Program -----	4
PREVENT! - Outpatient Substance Abuse Counseling-----	33
PREVENT! - Substance Abuse Information & Referral-----	26
PREVENT! - Tenant Assistance Program-----	16
Prime Time Social-----	1
Private Counselor - Banks, Sara Lynn -----	5
Private Counselor - Barmore, Catherine L., Ph.D., LMHC -----	3
Private Counselor - Bashir, Rahlia -----	28
Private Counselor - Burnham, Gary F. -----	10
Private Counselor - Cramer, Karen -----	7
Private Counselor - Digeronimo, Diane-----	2
Private Counselor - Durham-Flint, Becky-----	11
Private Counselor - Eller, Jerry R.-----	29
Private Counselor - Gay, Jodie Scott-----	5

<u>Program Name</u>	<u>Page Views</u>
Private Counselor - Goff, Melanie, LCSW -----	4
Private Counselor - Green, Mary Alice -----	8
Private Counselor - Grewe, Joyce L. -----	3
Private Counselor - Guidera, Thomas F. -----	2
Private Counselor - Hagan, Thomas J. -----	3
Private Counselor - Kalinyak, Deborah -----	3
Private Counselor - Kiley, Susan -----	4
Private Counselor - Kline, Sharon -----	2
Private Counselor - Kovach, John -----	2
Private Counselor - Kromash, Sharon -----	2
Private Counselor - LaMacchia, Richard -----	1
Private Counselor - Lampley, Beverly -----	1
Private Counselor - Martin, Linda -----	2
Private Counselor - Masciale, Jean -----	2
Private Counselor - McClain, Richard -----	1
Private Counselor - Mortensen, Margaret -----	2
Private Counselor - O'Mara, Stacy Moore. M.A. -----	8
Private Counselor - Panaccione, Vicki -----	1
Private Counselor - Paulillo, Barbara, Psy.D. -----	3
Private Counselor - Peffer, Claire -----	2
Private Counselor - Riebe, Ann -----	1
Private Counselor - Rochelle, Laurie -----	1
Private Counselor - Ronan, Michelle MA, LMHC -----	23
Private Counselor - Sanders, Kwanya -----	3
Private Counselor - Seiler, Kim -----	1
Private Counselor - Singer, Bill -----	2
Private Counselor - Tepperman, Dawn B. -----	3
Private Counselor - Todd, Jill -----	2
Private Counselor - Warren, Tammy -----	2
Private Counselor - Wilborn, Katherine -----	2
Private Counselor - Williamson, Jeffery -----	2
Private Duty Home Care (Companion, HHA/CNA or live-in) -----	6
Probation and Community Corrections -----	1
Program for Independent Living (BAAB) -----	5
Project Connect (Community Inclusion Facilitation) -----	23
Project H.O.P.E. (Helping Our People in Emergencies) -----	32
Project Lifesaver -----	19
Project Relief -----	50
Project Response - Case Management HIV/AIDS -----	48
Protect Our Children, Inc. -----	22
Protective Services, Family Builders -----	28
PSA Kids Medical Club -----	25
Public Counsel Jack Shreve -----	16
Public Works- City of Palm Bay -----	3
Quality Lifestyles-East Oaks -----	6
Quality Lifestyles-Pinetrees ALF -----	7
Quality Lifestyles-South Oaks ALF -----	3
Quality Lifestyles-West Oaks ALF -----	7
Quality Lifestyles-Whispering Oaks -----	10
Quest Elementary School -----	1
RAINN (Rape Abuse & Incest National Network) -----	5
Ramblin' Rebel Cloggers -----	3
Reach to Recovery (American Cancer Society) -----	17

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<u>Program Name</u>	<u>Page Views</u>
Recovery Inc., Cocoa Group -----	10
Recovery Inc., Melbourne -----	13
Red Tide-----	1
Refugee & Immigration Assistance-Catholic Diocese of Orlando -----	9
Regional Small Business Dev Center (Brevard Community Colleg-----	2
Remembering through Sharing -Perinatal Loss-----	14
Renew Therapy Centers-----	10
Residential Facil Dev Disabled Adults (Bridges, Inc.) -----	36
Respiratory Therapy, Home Infusion Therapy, & Home Medical E -----	6
Retired and Senior Volunteer Program (RSVP) -----	24
River Landings, Inc.-----	11
Rivers Edge Day Training Program-----	21
Riverside Counseling Services, LLC -----	68
Riverview Retirement Center-----	15
Road to Recovery (American Cancer Society)-----	13
Rockledge Baptist-----	1
Rockledge Tag Agency -----	3
Runaway and Youth Crisis Shelter (Crosswinds) -----	29
Safe Harbor Home -----	9
Safelink Wireless -----	11
SafeNet Home Safety -----	3
Sally's House-PREVENT! of Brevard, Inc. -----	75
Salvation Army Headquarters -----	1
Salvation Army Retail Family Store-----	12
Salvation Army, Central-----	158
Salvation Army, North -----	256
Salvation Army, North-Thrift Store -----	2
Salvation Army, South -----	229
Samaritans-----	8
Sand Point Senior Living -----	14
Satellite Beach Public Library -----	3
SAVS - Crisis Counseling -----	20
SAVS - Victim Support Group-----	22
SAVS-Information -----	15
School Board of Brevard County -----	6
Sea Grant/Marine Program (Agricultural Coop Exten Serv) -----	1
Seaside Counseling Center-----	13
Sebastian River Medical Center -----	3
Section-8 Housing Program -----	60
Securities and Exchange Commission (SEC)-----	1
Senior Care of Brevard County -----	52
Senior Community Club -----	11
Senior Community Service Employment Program (SCSEP) -----	19
Senior Community Service Employment Program, Cocoa-----	35
Senior Community Service Employment Program, Melbourne -----	33
Senior Community Service Employment Program, Titusville-----	19
Senior Fest-----	7
Senior Medicare/Medicaid Patrol Project-----	21
Senior Resource Alliance -----	9
Senior Santa-----	13
Seniors Assistance Program -----	81
Seniors at Lunch (Cocoa Village) -----	8
Seniors at Lunch (Senior Nutrition Program) MOW-----	38
Service Corps of Retired Executives-Central (SCORE) -----	2
Service Corps of Retired Executives-North (SCORE)-----	1

<u>Program Name</u>	<u>Page Views</u>
Service Corps of Retired Executives-South (SCORE)-----	1
Seventh-Day Adventist Church-----	45
Sexual Addictions Support Group-----	6
Shared Cost Program-----	25
Shepherd's Center of Melbourne-----	9
Shepherd's Center-Indian Harbour Beach-----	3
SHINE Program-----	57
Shoes for the Needy-----	7
Shriners, Crippled Children-----	5
Sickle Cell Disease Association of America-----	3
Silver Pines-----	3
Sleep Disorders (AWAKE)-----	7
Small Business Administration-----	1
Small Business Development-----	2
Smiles and Special Care-----	7
Social Security Admin, Central-----	32
Social Security Admin, South-----	36
Social Security Fraud Hotline-----	1
Social Security National Toll Free Number-----	3
Society of St. Vincent De Paul (Cocoa Beach)-----	98
Society of St. Vincent DePaul (Indialantic)-----	79
South Animal Care and Adoption Center-----	6
South Brevard Habitat for Humanity-----	81
South Brevard Mothers of Multiples Support Group-----	5
South Brevard Senior Center-----	31
South Brevard Sharing Center Client Services-----	179
South Brevard Sharing Center Clothing Program-Palm Bay-----	42
South Brevard Sharing Center- Thrift Store-----	16
South Brevard Sharing Center, Palm Bay-----	144
South Brevard Sharing Center-Palm Bay Thrift Store-----	10
Southlake Towers-----	52
Southwest Middle School-----	1
Space Coast Area Transit-----	85
Space Coast Assembly of God-----	4
Space Coast Center for Independent Living-----	98
Space Coast Commuter Assistance-----	35
Space Coast Counseling Center, Inc.-----	74
Space Coast Development Commission-----	1
Space Coast Early Intervention Center-----	23
Space Coast Runners-----	4
Space Coast Sports Promotions-----	1
Space Coast Therapy Dogs-----	5
Specialized Therapeutic Foster Care (Alternate Family Care,-----	5
St. Mary's Helping Hands-----	108
St. Michael The Archangel (Charismatic Episcopal Church)-----	58
St. Paul's Anglican Church-----	48
St. Vincent de Paul of St. Joseph Parish-----	113
State Attorney Office, Titusville-----	2
State Attorney Office, Viera-----	7
State Senator - District 24-----	3
State Treasurer & Insurance Commissioner Tom Gallagher-----	1
STEPS (Specialized Treatment, Education & Prevention Service)-----	67
Stop-Gap of North Brevard, Inc.-----	83
Subsidized Child Care and Voluntary Pre-Kindergarten-----	66

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Substance Abuse Family Education (SAFE) -----	8
Substance Abuse Treatment (Family Counseling Center) -----	22
Substance Abuse, Anger Management Workshops -----	40
Sue M. Pridmore Center for Women and Children (Salvation Arm) -----	62
Sunflower Coalition of Caregivers, Inc. -----	28
SunnySide Homes of Rockledge -----	12
Sunpoint Senior Living -----	1
Sunrise Elementary School -----	3
Sunshine Service -----	51
Suntree/Viera Public Library -----	6
Support Group-Addictions (Aftercare) -----	7
Support Group-Addictions (Christ-Centered) Overcomers, North -----	5
Support Group-Addictions (Christ-centered) Overcomers, Viera -----	4
Support Group-Addictions (Relapse Prevention) -----	9
Support Group-Adult Caregivers of Sexually Abused Children -----	9
Support Group-Adults with Diabetes -----	13
Support Group-ALS -----	3
Support Group-Alzheimer's (Autumn House) -----	11
Support Group-Alzheimer's and Dementia -----	1
Support Group-Asperger Syndrome -----	12
Support Group-Bereavement (Hospice of St. Francis) -----	13
Support Group-Bipolar Disorder -----	40
Support Group-Brevard County Stroke Club -----	3
Support Group-Building Healthy Relationships -----	24
Support Group-Cancer (Adolescent) -----	2
Support Group-Cancer (Brain Tumor) -----	4
Support Group-Cancer (Children) -----	3
Support Group-Cancer (Friend to Friend) -----	9
Support Group-Cancer (Positive Attitudes) -----	7
Support Group-Cardiac (Concerned Hearts Club) -----	4
Support Group-Cardiac (Mended Hearts) -----	5
Support Group-Cardiac (North Brevard) -----	2
Support Group-Cardiac (Partners at Heart) -----	2
Support Group-Cardiac (Smart Hearts) -----	3
Support Group-Cardiac (South Brevard) -----	5
Support Group-Caregiver (Brevard Alzheimer's Foundation) -----	17
Support Group-CHADD-Parents of Children with Attention Defic -----	28
Support Group-Chemical Dependency Anon (Northwind Ministries) -----	7
Support Group-Christian Cancer Support Group -----	5
Support Group-Cystic Fibrosis -----	5
Support Group-Debtors Anonymous -----	7
Support Group-Depression/Anxiety/Panic -----	15
Support Group-Depressive/Manic Depressive Association -----	36
Support Group-Diabetes -----	11
Support Group-Diabetes (Just Us) -----	4
Support Group-Diabetes (Youth, Family & Children) -----	6
Support Group-Disabilities -----	21
Support Group-Discovery Group (A Coming Out Group) -----	29
Support Group-Divorce Recovery (Ministry) -----	19
Support Group-Divorce Recovery (Suntree) -----	30
Support Group-Domestic Violence (Women's Center) -----	4
Support Group-Easter Seals Stroke Club -----	4
Support Group-Epilepsy & Seizure Disorder -----	5
Support Group-Families Exploring Down Syndrome (FEDS) -----	2
Support Group-Family-Leukemia & Lymphoma Society -----	4

<u>Program Name</u>	<u>Page Views</u>
Support Group-Female Domestic Violence Victims (Salvation Ar	6
Support Group-Fibromyalgia/Fibro Friends	14
Support Group-Fostering America's Future	3
Support Group-Graves Disease	2
Support Group-Grief	10
Support Group-Grief (Wuesthoff Brevard Hospice)	29
Support Group-Grief Support (Compassionate Friends)	21
Support Group-Grieving Children Services (Bright Star)	15
Support Group-Head/Brain Injury (Heads Up)	18
Support Group-Heads Together	17
Support Group-Hepatitis	6
Support Group-Hispanic Diabetics of Brevard	6
Support Group-HIV/AIDS Outreach Education	7
Support Group-Homeopathic Study	1
Support Group-JUGGS	19
Support Group-Lesbian	6
Support Group-Neurofibromatosis	1
Support Group-New Moms (Parent Connection)	16
Support Group-New Parents (After the Stork)	7
Support Group-Obsessive/Compulsive Anonymous	17
Support Group-Osteoporosis	3
Support Group-Ostomy Association, Space Coast	7
Support Group-Parenting (Creepers and Crawlers)	8
Support Group-Parents of Gifted Children	2
Support Group-Parents of Teens (Women's Center)	11
Support Group-Parents without Rights	13
Support Group-Parkinson's Disease	8
Support Group-Post Abortion	11
Support Group-Pulmonary Disease (Breathing Buddies)	2
Support Group-Schizophrenia	10
Support Group-Sexual Abuse	1
Support Group-Sexual Assault Survivors	6
Support Group-Sudden Infant Death Syndrome	4
Support Group-Survivors of Homicide	11
Support Group-Take Off Pounds Sensibly (TOPS)	14
Support Group-The Leukemia & Lymphoma Society	1
Support Group-Tobacco Free For Life	9
Support Group-VICTIMS NO MORE!	11
Support Group-Vietnam Veterans (Pointman Ministries)	2
Support Group-Witness Recovery Outreach	7
Supported Living (Brevard Achievement Center)	34
Surfside Players	3
Survivors of Suicide	12
Take Stock in Children	16
Talking Books/Homebound Services	9
Tax Aide Preparation Assistance-Cocoa	1
Tax Aide Preparation Assistance-Palm Bay	3
Taxpayer Service Center (Florida Dept. of Revenue)	3
TEE/VR - Cocoa Program	34
Teen Leadership Program-Chain Reaction (March of Dimes)	3
Teen Missions International	3
Thanksgiving Program (East Coast Christian Center)	5
Thanksgiving Program (North Brevard Sharing Center)	4
Thanksgiving Program (Salvation Army-Central)	3

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Thanksgiving Program (Salvation Army-South)-----	2
Thanksgiving Program (Sharing Center, Central) -----	3
Thanksgiving Program (World of Faith Outreach Christian Cent -----	6
The Advocacy Center for Persons with Disabilities -----	41
The Brigham Center for Conscious Living -----	5
The Center for Grieving Children-----	4
The Children's Center -----	33
The DOCK -----	21
The Embers - Alzheimer's Adult Day Care & Family Center-----	23
The Eric Stack Julie Dean Memorial Foundation-----	24
The Family Learning Program-----	17
The Family Source of Florida Donation-Pick/up -----	9
The Family Source of Florida Parenting Classes & Sup. Groups -----	12
The Family Source of Florida-24 hr Parent Helpline-----	11
The Family Source of Florida-Thrift Store -----	4
The Foundation Fighting Blindness-----	2
The Fountains Senior Rental Community -----	11
The Haven for Children Inc. -----	36
The Leukemia & Lymphoma Society -----	3
The Leukemia & Lymphoma Society - Patient Aid -----	4
The Medicine Program-----	10
The Place at Merritt Island -----	6
The Scribblers-----	3
The Trevor Helpline-----	20
Titusville Community Advocate -----	8
Titusville High School -----	2
Titusville Housing & Community Development Dept.-----	36
Titusville Housing Authority -----	26
Titusville Moonport Stamp -----	2
Titusville Playhouse, Inc. -----	5
Titusville Sons/Daughters Dementia Caregiver Support Group (-----	9
Titusville Tag Agency-----	1
TMS-Medicaid Transportation-----	39
Toastmasters International-----	4
Toughlove International-----	14
Tourette Syndrome Association-FL State Chapter-----	4
Toys For Tots-----	34
Transitional Housing for Women -----	142
Transparenting (Family Counseling Center)-----	4
Trauma Scene Clean-Up of Florida, Inc. -----	7
Travis Park-----	1
Treatment Alternatives for Safer Communities (TASC)-Melbourn -----	29
Treatment Alternatives for Safer Communities (TASC)-Palm Bay -----	9
TRIAD - Central Brevard -----	32
TRIAD - North Brevard-----	6
TRIAD - South Brevard -----	12
TS Hanna -----	1
TV Converter Box Coupon Program-----	21
U of F Coop Exten Serv-Family & Consumer Program Science Pro -----	1
U.S. Coast Guard -----	2
U.S. Food and Drug Administration - FDA -----	1
U.S. Secret Service-----	1
UCP Child Deu't Center (East Orange Center) -----	10
UF/IFAS Brevard County Extension Service -----	21
Ulumay Wildlife Sanctuary -----	1

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Unconditional Love, Inc. -----	14
United Cerebral Palsy of Central Florida -----	8
United Order True Sisters -----	50
United Way of Brevard County, Inc. -----	57
University of Central Florida, Brevard Campus -----	1
US Junior Senator Mel Martinez -----	1
USA Freedom Corps -----	5
Vehicle Modification -----	8
Veteran's Affairs Regional Loan Center -----	1
Veteran's Hospital -----	8
Veterans of Foreign Wars Post 4206 -----	4
Veteran's Outpatient Clinic, Brevard -----	18
Veteran's Outpatient Clinic, Orlando -----	4
Veterans Transitional Housing Facility -----	51
Victim Advocate Services-Women's Center, Melbourne -----	47
Victim Compensation -----	10
Victim Services, North (Main) Office -----	24
Vietnam Veterans -----	53
Village Oaks at Melbourne -----	8
Visiting Nurse Association -----	4
VITAS Innovative Hospice Care of Brevard -----	1
Vocational Rehabilitation, Central -----	63
Vocational Rehabilitation, North -----	31
Vocational Rehabilitation, South -----	73
Volunteers in Motion -----	110
Volusia/Flagler Counties -----	2
Voter Registration Office, Merritt Island -----	2
Voter Registration Office, Palm Bay -----	1
Waiting Doesn't Hurt, Inc. and Parent University -----	29
Washington Square -----	8
Waste Management - City of Melbourne -----	6
Water and Sewer Billing- City of Palm Bay -----	7
Water/Sewer Service Repair -----	10
We Help Brevard -----	55
Weed & Seed (Safe Haven Programs) -----	7
WENDI Success Center (Brevard Community College) -----	67
West Melbourne Public Library -----	2
West Nile Virus (Brevard County Health Department) -----	2
Whispering Pines -----	4
Wickham Park Campground -----	4
Wickham Park Senior Center -----	29
Wildlife Rescue (Florida Wildlife Hospital) -----	8
WIN Housing -----	245
Women Dementia Caregiver Support Groups -----	10
Women's Army Corps Veterans Association -----	13
Women's Center -----	159
Work First Plus -----	67
World of Faith Food & Clothing Pantry -----	105
DCF ACCESS Center -----	11
Wuesthoff Assisted Living at IRCC -----	14
Wuesthoff Brevard Homecare -----	10
Wuesthoff Brevard Hospice -----	25
Wuesthoff Home Medical Equipment -----	7

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<u>Program Name</u>	<u>Page Views</u>
Wuesthoff Hospital - Medical Facility -----	7
Wuesthoff Hospital - Psychiatric -----	36
Wuesthoff Medical Center -----	2
Wuesthoff Progressive Care Center -----	11
Yellow Umbrella -----	40
Yellow Umbrella-La Sombrillita -----	27
YMCA of Brevard County, North -----	24
Your Florida Family -----	9
Youth Leadership Brevard -----	7
Youth Midnight Basketball -----	4
	<b>Total Page Views 23,083</b>
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## Acknowledgments

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- Florida Department of Children & Families, Substance Abuse & Mental Health
- United Way of Brevard County
- Brevard County Board of County Commissioners
- United States Department of Housing & Urban Development (for HMIS)
- Brevard Family Partnership

Finally, thank you to the more than 500 organizations offering nearly 1,600 programs and services listed in the 2-1-1 database. These governmental, private, faith and business organizations provide critical services to individuals and families in Brevard County every day.

This report can be downloaded from [www.211brevard.org](http://www.211brevard.org). If you have any questions or comments about the report data, please contact Libby Donoghue at 321.631.9290 xt 202 or via email at [ldonoghue@211brevard.org](mailto:ldonoghue@211brevard.org)

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